RFP 15/2021: PROCUREMENT AND SUPPORT OF THE PADS4 VIDEO AND DIGITAL SIGNAGE SOLUTION (SMART DISPLAYS) FOR 34 SARS BRANCHES

Communication #3

Date of Issue: 01 September 2021

1. Answers to questions posed by Bidders.

These questions and answers as well as issued / reissued documents referred to in this document can be found on SARS's website at www.sars.gov.za.

Question and Answer

WLAN	Yes/No/ N/A	Observation/ Comment
Existing, upgrade or new environment		Existing environment
If Existing, OEM?	Yes	
Floor plan available	Yes	
Site Survey	Yes	

How many users in office		Depends on the Site
Open office or cubicles		Depends on the Site
Conference rooms, how many		N/A (Not part of the scope)
Black wall/ Glass rooms		Depends on the Site
Environment		
Glass		Notes: differs from site to site
Open Plan		
Indoor	Density	
Outdoor- Hotspot	Needed or not	Not needed
Omni or Directional	N/A	
Switch POE requirement		
POE-15W	No	
POE+-30W	No	
POEPOE++-60W	No	

VLAN's and SSID's Required		
IP Address ranges for management and SSID	No	
SSID's	No	
Authentication modes	No	
Redundancy Required- Dual Controllers	No	

LAN	Yes/No/ N/A	Observation/ Comment
Existing, upgrade or new environment		Existing environment
If Existing, OEM?	Yes	
How many users in office		Depends on the Site
Current switches specifications		
Amount of Switches	N/A	
Where is switches is located- riser/ Computer Room	N/A	

Uplink Speeds- 1Gbps or 10Gbps	N/A	NB: Please note that, SARS only require the Screens to be placed and mounted. No
Fiber- Multi Model Fiber	N/A	current Network requirement.
Fiber- Single Model Fiber	N/A	
POE Support	N/A	SARS will provide the layouts of each branch and ensure that power cabling and UTP cables are installed and provisioned
Required Switches Specifications	N/A	
Amount of switches	N/A	
24/48 Port Switches	N/A	
Required uplink speeds- 1Gbps or Higher	N/A	
Fiber MMF or SMF	N/A	
POE or POE+	N/A	
Stack or Aggregation	N/A	
VLAN's	N/A	
VLAN's, how many	N/A	
VLAN/ IP address ranges	N/A	