

RFP 45/2021 : APPOINTMENT OF A PANEL OF SERVICE PROVIDERS FOR

DEBT COLLECTION AND RELATED SERVICES

Briefing Session Question and Answer

Closing date: 02 June 2022 at 11:00

#	QUESTION	ANSWER
1.	Refer to Annexure C2. Do the Bidders have to fill in the document?	Annexure C2 for information purpose, SARS will use the document when assessing the bidders InfoSec. Bidders must complete Annexure C1
2.	Request for sharing of the presentation	The presentation will be published on the SARS website
3.	How many bidders will be appointed	Bidders will be appointed based on qualifying criteria and there is no limit on the number of service providers to be appointed
4.	Submission of the files	Bidders must submit the original file accompanied with a copy file and the softcopy. Bidders must refer to section 15.5 and the table in page 16
General & Important		
<ul style="list-style-type: none">• Bidders must carefully read the RFP document and its annexures.• Bidders are advised to regularly visit the SARS website for any up-dates		