

RFP 08–2022: SARS TECHNICAL SECURITY MODERNISATION TENDER FOR THE PROCUREMENT including MAINTENANCE OF :

- Stream 1 - MODERNISED CCTV SYSTEM and A LICENCE PLATE RECOGNITION SYSTEM (INCLUDING MAINTENANCE FOR A PERIOD OF THREE YEARS)
- Stream 2 - CENTRALISED ACCESS CONTROL SOLUTIONS (INCLUDING MAINTENANCE FOR A PERIOD OF THREE YEARS)
- Stream 3 - MODERNISED ALARM SYSTEM SOLUTIONS (INCLUDING MAINTENANCE FOR A PERIOD OF THREE YEARS)

RFP Communication

Date of Issue: 08/11/2022

1. Answers to questions posed by Bidders.

*This communication is issued in terms of paragraph 6.3 of “SARS RFP 08-2022 1-1 Summary, Guidelines, Instructions and Conditions”
These questions and answers as well as issued / reissued documents referred to in this document can be found on SARS’s website at www.sars.gov.za*

Question and Answer Table

| No | Question | Answer |
|----|---|--|
| 1. | INDOOR CAMERAS This document refers to 5 different cameras, where the pricing response only mention 1(dome camera) | Please refer to the amended price template for the different cameras required. <u>Bidders are required to quote SARS for a unit cost.</u> SARS will engage the appointed Service Provider (post tender award) for the detailed required quantities per site through a service request. |

| No | Question | Answer |
|----|---|--|
| 2. | <p>OUTDOOR CAMERAS</p> <p>This document refers to 4 different cameras, where the pricing response only mention 2 (Pan Tilt Zoom, Bullet camera)</p> | <p>Please refer to the amended price template for the different cameras required. Bidders are required to quote SARS for a unit cost.</p> <p>SARS will engage the appointed Service Provider (post tender award) for the detailed required quantities per site through a service request.</p> |
| 3. | <p>LPR CAMERA</p> <p>There is no space evadable on the pricing response for a LPR camera.</p> | <p>Please refer to the amended price template for the different cameras required. Bidders are required to quote SARS for a unit cost.</p> <p>SARS will engage the appointed Service Provider (post tender award) for the detailed required quantities per site through a service request.</p> |
| 4. | <p>4. NETWORK VIDEO RECORDES (NVR)</p> <p>There is no indication of what size (8ch, 16ch, 32ch,64ch,128ch) NVR is needed for which province/office as the pricing differs quit a lot between them and some cannot do the facial, LPR and some only facial or LPR.</p> | <p>The SARS requirement is 32 channel; bidders are required to quote SARS for a unit cost. SARS will engage the appointed Service Provider for the detailed required quantities per site through a service request.</p> <p>Please refer to the amended price template for the details.</p> |
| 5. | <p>There is no place nor quantities for poles and brackets required that is mention in the documentation.</p> | <p>Please refer to the amended price template for the details.</p> |
| 6. | <p>Will they supply the Microsoft SQL database license? Do they have a corporate license with Microsoft?</p> | <p>Yes SARS will supply the SQL database license. Yes SARS has a corporate license with Microsoft.</p> |
| 7. | <p>The proposed system to have asset tracking capability for laptop and other electronic equipment, like Cameras; Projectors, etc in an individual's access control profile and be able to scan barcode and block or grant access.</p> | <p>Please rephrase the question as it is not clearly understood in order to provide an appropriate response</p> |
| 8. | <p>Provide the ability to use tablets/ laptops with a wireless reader</p> | <p>The Access Control system must be able to have application that can run on a tablet or laptop in order to do rollcall at an assembly point</p> |

| No | Question | Answer |
|-----|---|--|
| 9. | Is this to be implemented now? Will be a 3rd party system integrated. | Yes – it is assumed the question is “Will there be a third-party integrating software” |
| 10. | What HR system are they using? | SARS is using SAP for HR management. |