

**RFP 08–2022: SARS TECHNICAL SECURITY MODERNISATION TENDER FOR THE PROCUREMENT including MAINTENANCE OF :**

- Stream 1 - MODERNISED CCTV SYSTEM and A LICENCE PLATE RECOGNITION SYSTEM (INCLUDING MAINTENANCE FOR A PERIOD OF THREE YEARS)
- Stream 2 - CENTRALISED ACCESS CONTROL SOLUTIONS (INCLUDING MAINTENANCE FOR A PERIOD OF THREE YEARS)
- Stream 3 - MODERNISED ALARM SYSTEM SOLUTIONS (INCLUDING MAINTENANCE FOR A PERIOD OF THREE YEARS)

**RFP Communication**

**Date of Issue: 09/11/2022**

**1. Answers to questions posed by Bidders.**

*This communication is issued in terms of paragraph 6.3 of “SARS RFP 08-2022 1-1 Summary, Guidelines, Instructions and Conditions”  
These questions and answers as well as issued / reissued documents referred to in this document can be found on SARS’s website at [www.sars.gov.za](http://www.sars.gov.za)*

**Question and Answer Table**

No	Question	Answer
1.	Is the following included: cabling, fibre, trenching, trunking, cable trays, concrete plinths, switches & fibre equipment.	This will be determined when a service request is issued to the appointed service provider post award – refer to paragraph 1.4 in document “SARS RFP 08-2022 1-1 Summary Guidelines Instructions and Conditions”

No	Question	Answer
2.	How many different offices are there in each region? If possible, list the cities they are situated.	Please see attached list of sites.
3.	How many cameras are there at each office?	The amount will be determined by the SARS security risk assessment and this will be given to the appointed SP via a service request.
4.	How many indoor & outdoor cameras are there?	The amount will be determined by the SARS security risk assessment and this will be given to the appointed SP via a service request.
5.	Will the installation be on poles or against the building?	This will be informed by the SARS security risk assessment and this will be given to the appointed SP via a service request.
6.	<p>There are different licensing packages for cameras, and there are different cameras which also have different prices – this is necessary for us to offer the best possible price in our bid.</p> <p>How many of each type of camera has to be installed &amp; licensed?</p>	SARS is looking for an enterprise license for the technical security systems, we are aware that this may vary between proposed systems. For quantities refer to the <b>updated</b> pricing response template.

No	Question	Answer
7.	What is the meaning of reactive maintenance?	It means corrective maintenance
8.	How many sites does each province have? Is it possible to provide a list stating which offices are where? In SA it is important to have knowledge about where each site is to accordingly plan travelling costs.	SARS has added a list of sites as requested.
9.	Or, will we deliver the necessary products/equipment to a central point?	Equipment will be delivered to the site where it will be installed.
10.	How many cameras are there estimated to be at each site? This will aid in the planning of which NVR to quote on.	refer to the updated pricing response template.- quote on 32 Channel NVRs.
11.	For how long does SARS want to keep the camera recordings, and do they want continuous recording?	SARS would like to keep recordings on an NVR for 6 months and longer. Continuous recording where higher resolution is triggered by motion.

No	Question	Answer
12.	Pan Tilt Zoom - How many of these cameras per site?	The amount will be determined by the SARS security risk assessment and this will be given to the appointed SP via a service request.
13.	Bullet camera - How many of these cameras per site?	The amount will be determined by the SARS security risk assessment and this will be given to the appointed SP via a service request.
14.	Dome camera - How many of these cameras per site?	The amount will be determined by the SARS security risk assessment and this will be given to the appointed SP via a service request.