

RFP 16–2022: VMWare Tender (Renewal of Support and Subscription)

RFP Communication

Date of Issue: 04/04/2023

Answers to questions posed by prospective Bidders.

This communication is issued in terms of paragraph 6.3 of “SARS RFP 16-2022 1-1 Summary, Guidelines, Instructions and Conditions”

These questions and answers as well as issued / reissued documents referred to in this document can be found on SARS’s website at www.sars.gov.za

Question and Answer Table

No	Question	Answer
1.	<p><i>The OEM of the software, VMWare, has indicated that as the requirement is an End User License Agreement (EULA), they are only able to provide a one liner price and cannot split the items into individual items as required on the pricing template. As an authorised reseller of the software, all resellers are given the same costing model from VMware and have to adhere to this approach.</i></p> <p><i>Please indicate if this will be allowed or if our bid will be disqualified.</i></p>	<p><i>The OEM has confirmed that the pricing quoted is rolled up and not broken down as per “SARS RFP 16-2022 5-2 Pricing response template”</i></p> <p><i>The bidder is requested to ensure the proposed pricing (inclusive of VAT and the markup) agree to the quote received from the distributor (ensure the totals are accurate)</i></p> <p><i>The bidder is advised to proportion the cost into the broken down line items as per “SARS RFP 16-2022 5-2 Pricing response template”</i></p>

No	Question	Answer
		<p><i>Pricing proposed will be clarified by the evaluators if need be and is not an immediate disqualification but will not be an opportunity for the bidder to revise the totals proposed as per SARS RFP 16-2022 5-2 Pricing response template</i></p>
2.	<p>Trust you are all well, kindly advise when will the documents be published on the website regarding RFP16-2022 as we need to request pricing and the pricing schedule is not yet available on the website. Please be aware that we require these documents so we can be able to request pricing on time before the closing date.</p>	<p>The pricing template was part of the tender pack and was published at the same time the tender was advertised (SAR website and eTenders)</p> <p>Please refer to the “SARS RFP 16-2022 5-2 Pricing response template”</p>