Procurement Centre

Pretoria

Enquiries Tender Office

E-mail TenderOffice@sars.gov.za

Telephone (012) 647-9569

Room SARS Procurement Department 299 Bronkhorst Street Nieuw Muckleneuk, Pretoria, 0181

Reference RFP 23/2022

Submission date 07 November 2022



South African Revenue Service Pretoria Head Office 570 Fehrsen Street Brooklyn Bridge Pretoria P O Box 2127, Groenkloof, 0027 Telephone (012) 422-4000

TO WHOM IT MAY CONCERN

Dear Sir/Madam,

ERRATUM: EXTENSION OF CLOSING DATE AND TIME FOR RFP 23/2022: THE REQUEST TO APPOINT A SERVICE PROVIDER FOR WHATSAPP BUSINESS SOLUTION PLATFORM FOR A PERIOD OF FIVE (05) YEARS

CLOSING DATE	09 NOVEMBER 2022 AT 11:00 AM
EXTENSION DATE	22 NOVEMBER 2022 AT 11:00AM
TENDER NUMBER	RFP 23-2022
VIRTUAL BRIEFING SESSION FOR	15 NOVEMBER 2022 AT 10:00 AM
CLARIFICATION OF QUESTIONS AND	2 HOURS
ANSWERS	

Please note that the closing date for the abovementioned bid has been extended to **Tuesday**, **22 November 2022 at 11H00am** due to the following reasons:

- To ensure that all questions and clarifications received from the Service Providers have been responded to.
- A virtual briefing session will be held on 15 November 2022 to give Bidders an opportunity to ask and for SARS to provide answers.

• The pricing template has been amended to cater for maintenance and support.

All bids that have been submitted already prior to this extension, may be collected from SARS Tender Office, should there be a material need to amend the bid submission.

The bid document must be sealed in an envelope on which the following information is clearly indicated:

- a) The name and address of the tenderer
- b) BID number
- c) Closing date

All bid documents must be submitted in original, hard and soft copy format.

Bid documents may either be posted to the Tender Office–SARS Procurement Department, Block B, Lehae La SARS, 299 Bronkhorst Street Nieuw Muckleneuk, Brooklyn, Pretoria, OR placed in the tender box at the main entrance at the aforesaid address.

Bid documents will only be considered if received by SARS before the closing date and time, regardless of the method used to send or deliver such documents to SARS; Late bids will not be accepted.

Please direct all enquiries to Tender office on email: tenderofffice@sars.gov.za.

Yours faithfully

ACTING EXECUTIVE: ICT PROCUREMENT MR PRAVINASH RAMNARIAN Date: 08 November 2022