

RFP 08–2022: SARS TECHNICAL SECURITY MODERNISATION TENDER FOR THE PROCUREMENT including MAINTENANCE OF :

- Stream 1 - MODERNISED CCTV SYSTEM and A LICENCE PLATE RECOGNITION SYSTEM (INCLUDING MAINTENANCE FOR A PERIOD OF THREE YEARS)
- Stream 2 - CENTRALISED ACCESS CONTROL SOLUTIONS (INCLUDING MAINTENANCE FOR A PERIOD OF THREE YEARS)
- Stream 3 - MODERNISED ALARM SYSTEM SOLUTIONS (INCLUDING MAINTENANCE FOR A PERIOD OF THREE YEARS)

RFP Communication

Date of Issue: 17/11/2022

1. Answers to questions posed by Bidders.

*This communication is issued in terms of paragraph 6.3 of “SARS RFP 08-2022 1-1 Summary, Guidelines, Instructions and Conditions”
These questions and answers as well as issued / reissued documents referred to in this document can be found on SARS’s website at www.sars.gov.za*

Question and Answer Table

No	Question	Answer
1.	Is the National Security & Regional Security Control Rooms both standalone and interoperable in as far as security operations in for example the Security Control Room 1 can be managed by Security Control Room 2?	It is standard in security to have back-up, to ensure that if Control Number one, is not functional for any reasons whatsoever, Control number two or three takes over the viewing as well as operations.

No	Question	Answer
2.	Are failovers in place so that should for example Security Control Room 3 suddenly not be available, that any of the other Security Control Rooms can take over the recording and operational management of the failed Security Control Room?	It is standard in security to have back-up, to ensure that if Control Number one, is not functional for any reasons whatsoever, Control number two or three takes over the viewing as well as operations.
3.	What is the available network architecture and specification between sites	The network architecture and infrastructure will be provided by SARS – RFP 08-2022 is only a requirement to supply and install The details will be shared with the appointed service provider (post award) at the service level stage
4.	Do the Compliance Control Rooms & Business Centres provide any of the Security Control Room Functions?	The Compliance Control Rooms and Business Control Rooms will have the same security functions, with different outputs, based on Operators deployed therein.
5.	Are you considering any specific PSIM/SIM Integrated Security Management Platforms for this purpose?	This is not a requirement for this tender RFP 08-2022.
6.	Will this integrated functionality be available centrally in all your Security Operations Centres?	This is not a requirement for this tender RFP 08-2022.

No	Question	Answer
7.	Do you have a complete list of the other systems that you want to integrate and their brands?	Yes, the details will be shared with the appointed service provider (post award) at the service level stage
8.	The concern is that this ability is a requirement, but that no budget or line items are listed for this in the BOM. Should the bidders then just state that we comply to the ability to do this, but that this ability is not costed for in the BOM?	The integration is not a requirement however the system installed must be able to integrate
9.	<p><i>“The system should have general wide range view from perimeter, view of all openings, identify persons “</i></p> <p>Do you mean that it should be able to classify objects like persons using Deep Learning to minimise false alarms?</p>	Yes, it should be able to classify objects.
10.	The updated BOM does not make provision for the amount of ANPR cameras per site as this influences the recording devices, storage etc. Please provide	<p>Please refer to updated price template</p> <p>https://www.sars.gov.za/updated-09_11_2022-sars-rfp-08-2022-5-3-pricing-response-template_ammended-v2/</p>
11.	<p><i>“Have the ability to integrate into a 3rd party centralised Security system”</i></p> <p>Please provide the information available of an existing / planned system</p>	<p>The proposed system installed must be able to integrate</p> <p>The details will be shared with the appointed service provider (post award) at the service level stage</p>

No	Question	Answer
12.	<p><i>“Support remote management and a centralised SQL and or DB2 Enterprise”</i></p> <p>DB2 integration is complex, expensive and superfluous.</p> <p>Is this a specification that can be relaxed?</p>	SARS prefers SQL
13.	<p><i>“Adherence to SARS Enterprise IT architecture software standards”</i></p> <p>Can we have a view on this? Sometimes they require deeper integration to for example Active Directory and/or the cyber standards are not 100% achievable</p>	<p>The SARS Enterprise IT architecture software standards will be provided by SARS – RFP 08-2022 is only a requirement to supply and install</p> <p>The details will be shared with the appointed service provider (post award) at the service level stage</p>
14.	<p><i>“Support network and cloud storage. – Network yes / Specific cloud provider? AWS or Azure perhaps?”</i></p>	Cloud and storage requirement will be shared with successful bidders
15.	<p><i>“Facility CCTV and LPR system must be linked to regional control rooms and National command centre and business control rooms as defined by SARS”</i></p> <p>Please provide detail on how SARS defines this.</p>	This part of a requirement must be read with the rest of the specification.
16.	<p><i>“The archived video playback must be of the same quality as a live stream Normal playback, thumbnails”</i></p> <p>What is the specification for resolution, framerate and %Motion?</p>	This depends on each bidder proposed system

