South African Revenue Service

RFP 29-2023 QUESTIONS & ANSWERS

DATE   07 September 2023

RFP 29/2023: QUESTIONS & ANSWERS V3

	QUESTIONS	ANSWERS
	TECHNICAL	
1.	Can the legislative content list that is required to be loaded within the system be provided?	Please refer to the Regulatory Universe (list of Legislations) published on SARS Website and NT E-Tender Portal
2.	With regard to the 115 legislative requirements, how are these currently stored? i.e. documented in an Excel document/ compliance database?	Microsoft SharePoint list
3.	Is SARS affiliated with any Compliance Content Providers, i.e. Lexis Nexus/ Afriwise or any regulation update platforms?	SARS is affiliated with Lexis Nexus
4.	Do you have a current regulatory compliance framework, which includes your compliance and regulatory risk management methodology and processes? If yes, please provide. If not, please advise if you require consulting services to build this out as it will need to feed into the technology system.	Yes, we do have. It will be provided to the successful bidder.
5.	Do you have a repository of current policies and controls, if so can you provide the number of policies and controls currently documented?	Currently we have +-906 policies and SOP's. The repository is kept by the Policy Unit.
6.	Our Solution is provided as an online software as a service environment in order to use new artificial technologies and advanced data services. Is this compatible with your IT policies and standards?	SARS has no approved cloud computing strategy.
7.	What are the approved authentication and access control technologies?	Access control least privilege principle and role-based access control.
8.	What existing data sources and technologies do you consider as requiring integrations? For example, SAP GRC Process Control?	Microsoft applications
9.	Any third-party integrations required and if so how many? For example, IT Monitoring	None
10.	Do you align with any additional specific cyber security frameworks and policies that our solution would need to comply with?	Iso 27000 series, NIST. SARS acts, Popi act, Rica. Cobit.