



## RFP 31/2023: PROVISION OF ARMED RESPONSE SECURITY AND ALARM MONITORING SERVICES FOR REGIONS B AND D

### QUESTIONS AND ANSWERS

#	QUESTION	SARS RESPONSE
1.	Kindly assist us with number of guards that are required in the tender number RFP 31/2023	<p>Note that the services required by SARS are for “Armed response security and alarm monitoring services” (emphasis). SARS requires the service on a non-exclusive or non-dedicated basis meaning that SARS will merely form part of a list or group of clients or customers whether business or residential that the security company responds to in the case where an alarm is triggered. Therefore, there are no specified number of guards that SARS will require from the successful bidder. In order to understand the scope of work, SARS urges all potential bidders to take their time to familiarise themselves with paragraph 2: core business requirements of Annexure A: Business Requirements Specification.</p> <p>This service is NOT for armed or unarmed physical guarding which requires security officers to be physically located on a specific site on a 24 hours basis.</p>
2.	Can you please clarify whether we are bidding for one region or both regions	Bidders are free to bid for one or both regions. Kindly refer to paragraph 2.3 of the Main RFP Document for the “Objective Criteria and Allocation Methodology”.