

APPOINTMENT OF A SERVICE PROVIDER FOR THE PROVISION OF MEDIA MONITORING AND ANALYSIS SERVICES

NON- COMPULSORY VIRTUAL BRIEFING SESSION: 15 JULY 2026 AT 11:00AM

RFP NO.: RFP 11/2026

CLOSING DATE: 13 AUGUST 2026 AT 11H00 AM



South African Revenue Service

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1. Welcome and Introduction
2. Governance, Rules and Procedures
3. RFP Timelines
4. Background and Scope of Work
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9. RFP submission and contact details
10. Q&A



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Bid Evaluation Committee

Procurement

Sourcing Lead: Professional Services – Project Oversight

Governance, Compliance & Risk Specialist

Tender Office – Bid Opening

Value Delivery Planning – Price Evaluator

B-BBEE Evaluator

Financial Analysis Evaluator

SARS Business Unit

Bid Specification Committee

Technical Evaluators

Corporate Legal Services

Legal Specialist



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Purpose: Non - Compulsory Briefing Session

- Purpose
 - explain selected concepts, procedures and other aspects of the RFP
 - confirm formal registration of Bidders for notices and other communications
- It may contain
 - additional information
 - additional rules that must be adhered to
- It does not
 - cover every item in the RFP
 - replace any of the issued RFP material
 - change any of the RFP rules unless explicitly communicated in writing
- The briefing session slides will be posted on the SARS website
- The RFP pack remains the primary source of information for the Bidder to respond.



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Procedures during Briefing Session

- The session is being recorded
- Questions during the session.
 - SARS will take questions during the session, and respond to that in writing
 - ✓ All questions and answers will be published as part of the wider Q & A process
 - ✓ The published answers will take precedence over any verbal response given in the briefing session
 - SARS will review and focus on most pertinent themes arising from the questions and provide answers where possible



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Communication Requirements

- **Strict communication channels to be adhered to (refer to RFP document)**
 - Bidders will be disqualified for non-compliance
 - No solicitation of information will be allowed other than by prescribed channels
- Deadlines to be strictly met
- Adhere to prescribed submission format to ensure queries are properly dealt with



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RFP TIMELINES

ACTIVITY	DATE DUE
Advertisement of Bid in the: • Issuing of the RFP documents SARS	9 July 2026
Non - Compulsory virtual briefing session	15 July 2026 AT 11:00 AM
Last date for questions relating to RFP	20 July 2026
Bid Closing Date	13 August 2026 AT 11:00 AM
Notice to bidders	Oct/Nov 2026



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BACKGROUND & SCOPE OF WORK

The scope of work and the required services are detailed in the Business Requirements Specification (BRS) document that form an integral part of RFP 11/2026. Refer to Annexure A.



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BID EVALUATION PROCESS Refer to section 7 of the RFP doc

Gate 0

Pre-Qualification

- Invitation to Bid (SBD 1)
- Central Registration Report (Central Database System) from NT
- Standard Bidding Document (SBD 4)
- Preference Point Claim Form (SBD 6.1)
- Draft Services Agreement and General Conditions of Contract (GCC)
- A complete set of three (3) most recent years annual financial statements



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BID EVALUATION PROCESS Refer to section 7 of the RFP doc

Gate 2

Technical Evaluation

100 points

Achieve overall score of 75 out of 100 points to proceed to the next gate

7.4 Technical Requirements

Bidders are required to submit all documents as per the published technical evaluation criteria

Gate 3

Price = 80

100 points

BBBEE = 20

- B-BBEE Certificate/ Sworn Affidavit
- Preference Point Claim Form (SBD 6.1)
- Annexure B – Pricing Template



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Bid Evaluation Process Gate 3 – Price

The Price and B-BBEE points will be added together to determine each bidder's overall score out of 100 points.

Stage 1: Price Evaluation (80 points)

Bidders must refer to Annexure B – Pricing Schedule

Adjudication Criteria	Points
Price Evaluation	80

P_s = Points scored for price of Bid under consideration
 P_t = Rand value of Bid under consideration
 P_{min} = Rand value of lowest acceptable Bid



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B-BBEE evaluation (Gate 3, Stage 2) Refer to section 7.5.2 of the RFP doc

Points for the B-BBEE/specific goals evaluation will be allocated in accordance with a bidder's B-BBEE compliance as per SBD 6.1 Preference points claim form claimed. Points for specific goals can only be awarded to a bidder who submits a valid B-BBEE certificate /sworn affidavit for the verification of points claimed together with the SBD 6.1 Preference points claim form.

#	Criteria	Points
1	Specific goals	20



SPECIFIC GOALS

Points for the specific goals evaluation will be allocated in accordance with a bidder's B-BBEE compliance as per SBD 6.1.

The specific goals allocated points in terms of this tender as per SBD6.1	Number of points allocated (20)
The abovementioned points are broken down as per below	
An entity that is an Exempted Micro Enterprise (EME)	6
An entity with at least 51% Black Ownership	5
The entity has at least 30% Black Women Ownership	5
The entity has at least 51% Black Youth Ownership	4



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REQUIREMENTS FOR SPECIFIC GOALS

- Bidders MUST complete and sign the SBD 6.1 form to claim the Bidder's B-BBEE preference points
- Bidders who do not claim preference points may be scored zero for Specific goals.
- The B-BBEE certificate or sworn affidavit should be submitted in the name of the bidding entity. Entities who are in a holding and subsidiary relationships must submit a list / annexure of the B-BBEE certificate indicating the subsidiaries to the holding company
- Incorporated JVs or Consortiums must submit the B-BBEE certificate or affidavit of the entity. Unincorporated JVs must submit a consolidated B-BBEE certificate as if they were a group structure for every separate bid
- JVs or Consortiums are also required to submit signed JV or Consortium agreements
- SARS reserves the right to request bidders to submit proof of any information, to substantiate claims made about their Specific goals



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Financial Analysis Evaluation

- Bidders are required to submit the public interest score and complete sets of audited / independently reviewed annual financial statements in compliance with the Companies Act for the three (3) most recent financial periods in the name of the bidding entity. The financial statement analysis will be conducted on the shortlisted bidder.
- The annual financial statements must contain:
 - Statement of Profit and Loss and Other Comprehensive Income;
 - Statement of Financial Position;
 - Statement of Cash Flows;
 - Statement of changes in equity/ net assets ; and
 - Accompanying Notes.
- Entities which are trading for less than three (3) financial periods must provide:
 - A letter detailing that fact, signed by a duly authorised representative of the entity;
 - The annual financial statements that the entity is able to provide, taking into account the period that has been trading; and
 - Any other information or documentation which would provide more clarity on the financial history of the bidder.



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Financial Analysis Evaluation

In the event of the bid being in the form of a Joint Venture (JV), the following is required:

- Annual financial statements of the JV for a registered JV and for unincorporated JV annual financial statements of each company;
- A JV legal agreement detailing the percentage ownership of each entity; and
- A consolidated B-BBEE Certificate.

SARS reserves the right to request further information with regards to the annual financial statements of a bidder at a later stage.



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Services Agreement

- Bidders are requested to:
- Comment on the terms and conditions set out in the draft agreement and where necessary, propose required changes to such terms and conditions;
- Each comment and/or amendment must be explained; and
- All changes and/or amendments to the Services Agreement must be in an easily identifiable colour font and tracked for ease of reference.
- SARS reserves the right to accept or reject any or all amendments or additions proposed by the successful bidder if such amendments or additions are unacceptable to SARS or pose a risk to the organisation.



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Solidarity

Equality

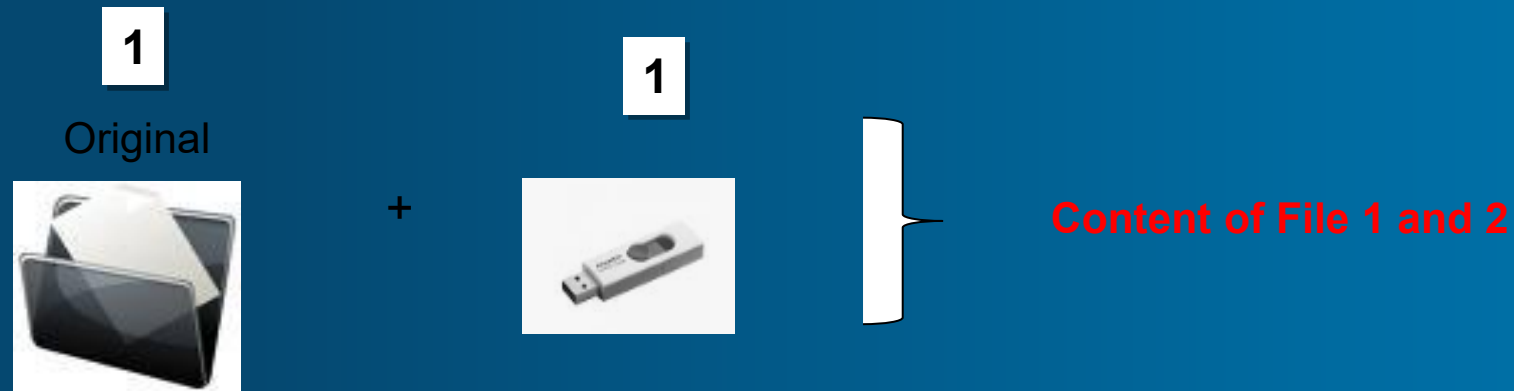
Sustainability



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BID SUBMISSION

- Bidders must submit copies of each file (Original) and a USB with content of each file by the **13 August 2026 at 11:00AM**
- Bid documents will only be considered if received by SARS by the **13 August 2026 at 11:00 am**, regardless of the method used to send or deliver such documents to SARS.



TENDER BOX

Any enquiries must be referred, in writing via email: tenderoffice@sars.gov.za



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FILE 1

Exhibit 1

Pre-qualification documents

- SBD documents and other documents

Exhibit 2

Technical Response

- Company Profile
- Response to technical requirements
- Supporting documents for technical requirements
- Draft Services Agreement and GCC



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FILE 2

Exhibit 1

Pricing

- Annexure B : Pricing Schedule

Exhibit 2

B-BBEE

- B-BBEE Certificate/ Sworn Affidavit
- SBD 6.1

Exhibit 3

Annual Financial Statements

- 3 most recent years audited/ independently reviewed financial statements

NB ! Each file must be marked correctly and sealed separately for easy reference during the evaluation process. USB must be marked with Bidder Name



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QUESTIONS & ANSWERS



Thank you
Siyabulela
Siyabonga
Siyathokoza
Dankie
Re a leboga
Re a leboha
Ro livhuwa
Ha khensa



Solidarity

Equality

Sustainability



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