



RFP 20/2025C: MAINTENANCE OF SARS ICT FACILITIES

NON-COMPULSORY BRIEFING SESSION QUESTIONS AND ANSWERS

#	QUESTION	SARS RESPONSE
1.	In terms of UPS Technician requirement, the industry in general does not have a norm of the specialist possessing a Red Seal certificate but rather the specialist possesses certification issued by the OEM. It is rear for a UPS specialist to possess both Red Seal and OEM certificate.	SARS has confirmed that the industry norm is that a qualified UPS technician must first have their Red Seal (qualified electrician). Thereafter, they are required to obtain certification from the relevant OEM for the specific UPS models or ranges they will be working on. This therefore means that the requirement remains as is in the tender documents published.
2.	Should bidders bidding for more than one province submit separate files for each province bidding for?	No, Bidders should submit two (2) sets of files as outlined in paragraph 6.5 of the Main RFP Document. Information submitted for a specific province should be clearly marked through file dividers as belonging to that province bidding for.