

CLARIFICATIONS, QUESTIONS AND ANSWERS

RFI 01-2026

THE PROVISION OF A VENDOR RECONCILIATION AUTOMATION SOLUTION, INCLUDING MAINTENANCE AND SUPPORT FOR A PERIOD OF THREE (3) YEARS.

Communication #1

Date of Issue: 26 August 2026

NO.	QUESTION	RESPONSE/CLARIFICATION
1.	Does RFI 01-2026 allow a purpose-built solution with source-code handover, or is SARS specifically requiring an already-established OEM product/accreditation?	Respondents should refer to provisions contained in the document titled "3. SARS RFI 01-2026 DRAFT Business Requirements Specification": Section 3: Technology Solution, page 5 of 41 The proposed solution must be compatible with and/or hosted within the SAP environment and must be capable of integrating with SAP ECC and/or SAP S/4HANA. SARS welcomes market input from respondents offering solutions that meet these requirements and align with the scope and specifications set out in the Business Requirements Specification. The solution must have been implemented in other organizations as proof that it works. That applies to be-spoke and Commercial Off-the-Shelf (COTS).
2.	Is the expectation to submit only the completed response template, or should the submissions also include proposed solutions and recommended changes to the draft documents provided?	Respondents should refer to the provisions contained in document titled "2. SARS RFI 01-2026 Main Summary Guidelines Instructions and Conditions": Section 2.1.3, page 3 of 12 The purpose of this RFI is not to invite proposals for the provision of a Vendor Reconciliation Automation Solution, including maintenance and support. Rather, the RFI is intended to obtain market input that will assist SARS in refining and optimising the tender documentation to improve its clarity, practicality and competitive fairness. Accordingly, respondents should not propose changes that would replace, fundamentally redesign or overhaul the existing IT architecture. All recommendations must be aligned with, and capable of operating within, SARS's current IT ecosystem. Section 2.1.4, page 3 of 12 Respondents are required to confine their comments, contributions and recommendations to the scope set out in the "SARS RFI 01-2026 Draft Business Requirements Specification." All responses must be submitted using the applicable Recommendation Response Templates included in the RFI pack.