

NON- COMPULSORY BRIEFING SESSION

RFI 02/2025: MASTER DATA MANAGEMENT AND DATA GOVERNANCE TOOL

NON-COMPULSORY BRIEFING SESSION:

17 JUNE 2025

RFP NO:

RFI 02-2025

CLOSING DATE:

08 JULY 2025 AT 11:00 AM



South African Revenue Service

TABLE OF CONTENTS

1. Welcome and Introduction
2. Purpose, Procedures and Governance requirements
3. Background and Business Requirement
4. RFI Timelines
5. RFI submission and contact details
6. Q&A

1. INTRODUCTION: SARS TEAM

PROCUREMENT

SARS BUSINESS UNIT

2. PURPOSE

Non- Compulsory Briefing Session

- explain selected concepts, procedures and other aspects of the RFI
 - confirm formal registration of Bidders for notices and other communications
- It may contain
 - additional information
 - additional rules that must be adhered to
 - It does not
 - cover every item in the RFI
 - replace any of the issued RFI material
 - change any of the RFI rules unless explicitly communicated in writing
 - The briefing session slides will be posted on the e-tender and SARS website
 - The RFI pack remains the primary source of information for the Bidder to respond

2.1 PROCEDURES DURING BRIEFING SESSION

Questions during the session.

- SARS will take questions submitted at the end of the session
- SARS will review and focus on most pertinent themes arising from the questions and provide answers where possible
- Bidders are requested to submit written questions during the open Q&A period to Tender Office email published
- All questions and answers will be published as part of the wider Q & A process
- The published answers will take precedence over any verbal response given in the briefing session

The session is being recorded.

2.2 GOVERNANCE REQUIREMENTS

- Strict communication channels
 - No solicitation of information will be allowed other than by prescribed channels
- Deadlines to be strictly met
- Adhere to prescribed submission format to ensure queries are properly dealt with

3. BACKGROUND AND BUSINESS REQUIREMENT

Bidders are requested to refer to the issued, **SARS RFI 02 -2025 2-1 Business Requirement Specification**, for purposes of understanding the SARS business requirement for this Request for Information.

SARS seek a comprehensive data governance solution that addresses the following areas, with an emphasis on flexibility, automation, and alignment with industry best practices:

- Centralised Data Cataloguing and Metadata Management
 - Automated Metadata Discovery
 - Data Glossary

3. BACKGROUND AND BUSINESS REQUIREMENT cont...

- Unified Access
- Enhanced Data Governance
- Scalability
- User-Friendly Interface
- Data Lineage and Impact Analysis
- Data Quality Management
- Data Governance Integration Capabilities
 - Integration with all existing information systems and workflows across various processes,
 - Solution with a capability to integrate with mainframe Adabas,
 - Compatible configuration with existing business processes.
 - Integration for both Cloud and On-Premises environments,
 - Adapt to the evolving landscape of data management, accommodating new technologies and methodologies as they emerge.
- Management of Data Privacy and Security
 - Apply Data masking techniques.
 - Implement end-to-end encryption.
 - Adhere to data protection regulations such as POPIA
 - Maintain a clear record of user roles and access permissions,
 - Keep a comprehensive audit trail.
 - Apply detailed access policies utilising Role-Based Access Control (RBAC) and Attribute-Based Access Control (ABAC) models.
- Policy and Compliance Management
- Workflow and Collaboration
- Reporting and Monitoring Capabilities
- Version Control and Change Management
- Real-Time Data Governance
 - Should provide real-time notifications that alert users to any violations of established data policies or concerns related to data quality.

4. RFI TIMELINES

- Documents available for download: 06 June 2025
- SARS to respond to queries: 12 June 2025 – 04 July 2025
- Deadline for respondents to submit queries :09 June 2025 – 02 July 2025
- Proposals due date: 08 July 2025 @ 11:00AM

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- Any enquiries must be referred, in writing via email:

tenderoffice@sars.gov.za

5. RFI SUBMISSION AND CONTACT DETAILS

Respondents must submit their responses to the following email address:

Email: tenderoffice@sars.gov.za

Any enquiries must be referred, in writing via email:
tenderoffice@sars.gov.za



South African Revenue Service

6. QUESTIONS & ANSWERS



Thank you
Siyabulela
Siyabonga
Siyathokoza
Dankie
Re a leboga
Re a leboha
Ro livhuwa
Ha khensa



Solidarity

Equality

Sustainability



South African Revenue Service