

RFP 36/2022: Provision of Medical Surveillance, Immunization, and related services

Question & Answers

Closing Date: 26 April 2023 at 11:00

#	Question	Answer
1.	Table 2A to be updated – when can we expect this to be done?	The updates were published by Tuesday the 4 th April
2	Use of Kudu wave – Pages 7 & 10 indicate that it is allowed and yet on Page 8 it is indicated that it is not. Please clarify.	The Kudu wave is allowed.
3.	Please confirm HIV uptake to assist with costing.	This is voluntary, so we cannot confirm the exact uptake. Historically though, HIV uptake has been low
4.	Please confirm if flu vaccination will be done on the same date with the medicals.	Flu vaccination will not be done with the medicals
5.	Please provide office addresses where flu vaccinations will be administered from.	Not applicable
6.	Reference Letters (Page 16): Provide letter within the past 5 years / not older than 12 months – Please clarify what is required here.	The reference letter should not be older than 12 months. However, the bidder should have provided services to the client in the past 5 years.
7.	We must be 7 days at each site – Is this the minimum or maximum number of days allowed. Please clarify.	It will depend on how quick you are able to finish the work considering shift changes could be less or more. This means the “must” referred to on page 7 should read as “should”
8.	Is the OMP required at each province for sign off or is the requirement that the files are signed, it doesn't matter where they sit. Please clarify.	The OMP is not required to be on-site, they would just need to sign off on the work where necessary.
9.	Kindly confirm if SARS would be able to provide rooms to work from?	Yes, where necessary SARS will provide the needed space to work.
10.	The tender document refers to several 3 (Enrolled nurse, OHNP and technician) staff members required onsite to conduct the tests/assessments. Kindly advise if there is a penalty to only have an OHNP and Technician only? Or does the enrolled nurse need to be present at all times should this be mandatory?	There is no penalty, the service provider is at liberty to organize their resources the best they can.
11.	The document is not clear if SARS expects the provider to go physically (with a mobile unit) to do medical surveillance at all the sites/border posts,	Due to operational requirements, yes SARS expects the provider to go physically (with a mobile unit) to do medical surveillance at all the sites/border posts

	or if SARS staff can go to a central regional clinic.	
12.	On page 5, the KZN sites are not clear (no towns are listed)	The areas to be services are Durban Central, King Shaka International Airpot, Kosi Bay border port, Golela, Richards Bay border port
13.	On page 5, no town are provided for Western Cape – Cape Central	The areas to be services are the Airport, Harbour, Scanner which is also at the harbour.
14.	On page 5, no town for Eastern Cape is provided	The areas to be serviced are East London as well as Port Elizabeth
15.	Roll-out/implementation details for the immunization component is not stipulated or outlined in the tender specs	Roll-out/implementation details are going to be aligned to Head Count and provided upon service request
General and Important		
16.	Bidders must carefully read the RFP document and its annexures..	
17.	Bidders are advised to regularly visit the SARS website for any up-dates.	