

RFP 37/2022: Public Opinion Survey

Question & Answers

Advert Date: 05 April 2023

Briefing Session Date: 14 April 2023 at 10:30

Closing Date: 04 May 2023 at 11:00

#	Question	Answer
1.	The survey will be conducted with "randomly selected individuals". Does SARS make this selection or is it up to the service provider?	It is up to the service provider.
2.	<p>We refer to the request for proposal (RFP), tender number : RFP 37/2022 in respect of the appointment of a service provider to conduct a public opinion survey on compliance and to develop the attitude to tax compliance index. In this regard, we set out below our queries as follows:</p> <p>— Request for extension : We note that the RFP document states that closing date for the proposal submission is 04 May 2023. In light of the various public holidays i.e., 27 April 2023 and 01 May 2023, as well as the request to source a representative sample as we understand that SARS will not provide bidders with a sample / access to their taxpayer database for such sample; we kindly request that the proposal submission date be extended by an additional two weeks.</p> <p>— Sample: (a) It is our understanding from the briefing session held on 14 April 2023 that SARS will not provide bidders with access to their taxpayer database for purposes of sourcing the sample required. (b) In addition, we understand that the parameters for the required sample must inter alia extend to the following attributes : province, race, gender, income. Please confirm whether additional attributes may be considered and further if there are any other additional</p>	<p>Request for extension: The holidays were factored in when the time limits were provided. Business is comfortable that the bidders were given sufficient time to prepare their submissions.</p> <p>Sample: the attributes listed on the RFP documents are the ones prescribed by business and therefore must be included in the submission. If the bidder wants to add others that they deem relevant , they may do so within their capacity, SARS will not restrict them but will not be responsible for the additional work done.</p> <p>Privacy Impact Assessment: Bidders are not expected to perform the Privacy Impact Assessment.</p>

	<p>attributes which SARS would like to be considered.</p> <p>— Privacy Impact Assessment: Kindly confirm whether a privacy impact assessment has been done or is required to be done, particularly given SARS request to the underlying data.</p>	
3.	Is your office willing to consider first time bidders for this RFP ?	All bidders are allowed to participate in the tender application process.
4.	<p>I see a radical and modern way by which you can achieve the objectives you have for this venture. There is a method I know can save time, resources and money for this project!</p>	Approaches suggested by the bidders will be evaluated during the application process.
5.	Do you have a template of questionnaires used in a similar project in the past? Or proposers will have to generate their own questionnaires for the survey?	SARS will not aid the bidders with interview questions / questionnaires.
6.	Could you please provide us with a definition of who constitutes as a non-registered taxpayer in South Africa?	An economically active entity/Individual not registered with SARS and therefore not on the tax register.
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10.		
General and Important		
11.	Bidders must carefully read the RFP document and its annexures..	
12.	Bidders are advised to regularly visit the SARS website for any up-dates.	