



Verification

If you receive a request from SARS to verify your banking details, you can submit the supporting documents electronically on eFiling or the SARS Website (click on the "SARS Online Query System").

You must provide an image of yourself holding your proof of identity, as well as a written note containing the case number and the date on which the documents are uploaded to SARS. It is important that your face, proof of identity, and the note are clearly visible in the same picture. This should be accompanied by the necessary supporting documents.

Example: Proof of identity



- For a list of required supporting documents for changing banking details, go to the SARS website and search for "Adding or Changing Banking Details".
- For more information:
 - » Visit the SARS website.
 - » Watch the video: "How to Update Banking Details on eFiling" on the SARS YouTube channel.
 - » Make use of SARS eFiling, SARS MobiApp or book an appointment.
 - » To make an appointment, send an SMS to 47277 with this information and format: Booking (Space) ID number/Passport number/ Asylum Seeker number.



MAKE TAX MATTERS YOUR PRIORITY #1



Tax matters, so does your time.

How To Update Your Banking Details on eFiling

Book an appointment on the SARS website sars.gov.za or send an SMS to SARS (47277)



#YourTaxMatters





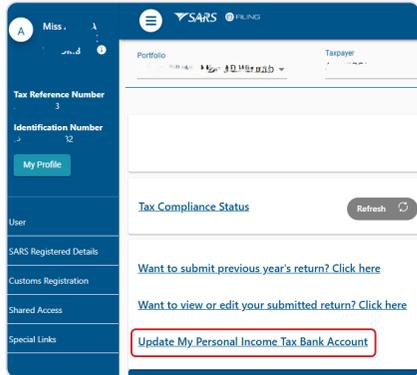
How to Update Your Banking Details

SARS recently introduced a new Express Functionality on our eFiling platform to make it easier for taxpayers to comply with their tax obligations. One of the changes is that it's now easier to navigate to the Banking Details update section.

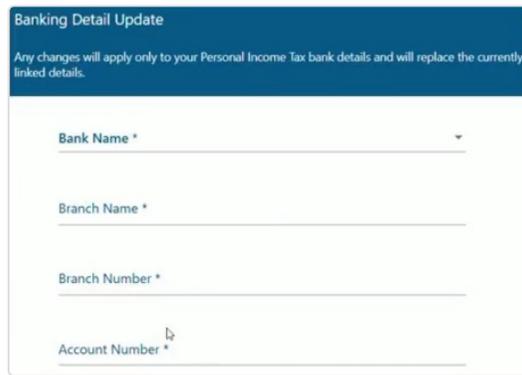
Just follow these steps:

Log in to your eFiling account.

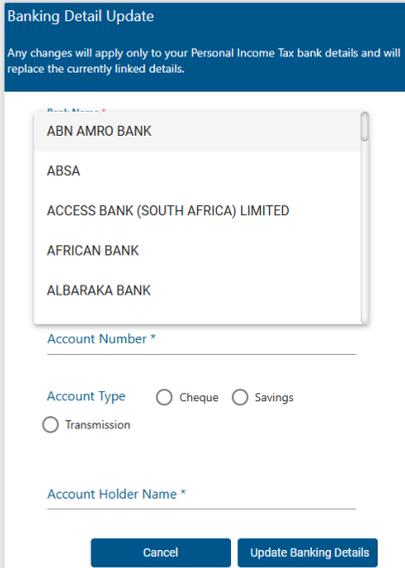
On the home page, click on **Update my Personal Income Tax banking account**.



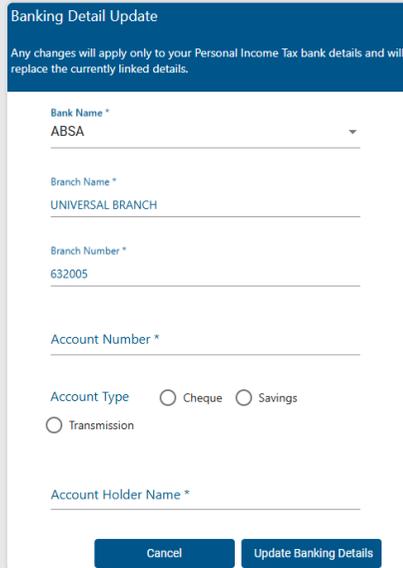
The banking details screen will appear. Complete your details as per the requirements.



Click the drop-down screen to select the bank name.



If the bank has a universal branch code, it will be displayed. If not, then capture the branch and branch code.



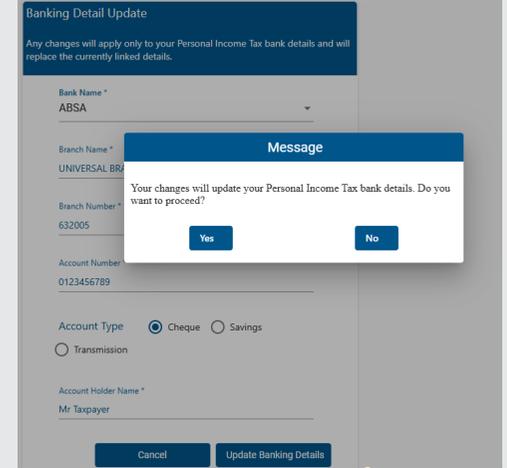
Complete the account number, select the account type and complete the account holder details.



How to Update Your Banking Details (new Express function)

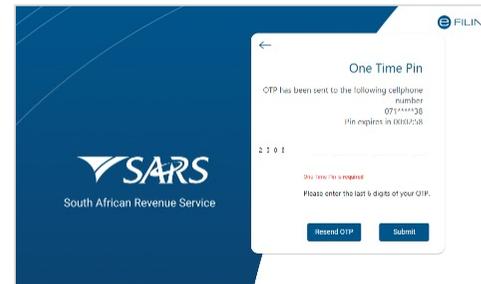
Banking Detail Update
Any changes will apply only to your Personal Income Tax bank details and will replace the currently linked details.

Bank Name *
ABSA
Branch Name *
UNIVERSAL BRANCH
Branch Number *
632005
Account Number *
0123456789
Account Type Cheque Savings
 Transmission
Account Holder Name *
Mr Taxpayer
Cancel Update Banking Details

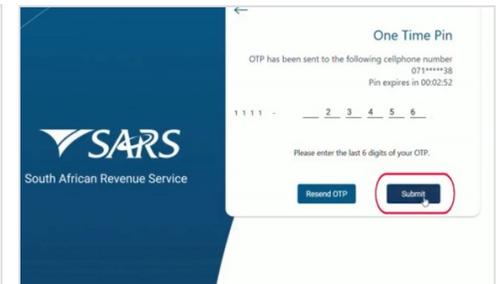


Next, click on **Update Banking details**.

A pop-up message will appear asking you to select **Yes** or **No** to proceed with updating your banking details.



The system will redirect you to enter your OTP.



Enter the last six digits of the OTP sent to your preferred method of communication and click **Submit**.



Your bank account details will be sent for verification. If the verification fails, SARS will ask you to submit supporting documents.



You will receive a message indicating that your bank details will be sent for verification. **Click OK** to close the message.

NOTE: if both your email address and cellphone number have changed and you cannot follow the steps above, you will need to call the SARS Contact Centre (0800 00 7277) or visit a SARS branch to verify your identity. To avoid long queues, first book an appointment through the SARS website (www.sars.gov.za).