

MAKE  
**TAX MATTERS**  
YOUR PRIORITY #1

Tax matters, so does your time.



## Save a Trip and Skip the Queue

SARS's online services could save you queue time at a branch.

1. **WhatsApp:** save the SARS WhatsApp number, 0800 11 7277, in your contact list. Text anything to the number e.g. "Hi" or "Hello" and SARS will respond with a service-request menu.

Through WhatsApp, you can ask for your:

- Tax Reference Number
- Statement of Account
- Return Refund Status
- Audit Status
- Notice of Assessment
- Tax Registration
- Two-Pot Calculator/Progress

2. **SARS Online Query System:** visit the SARS website (<https://tools.sars.gov.za/soqs>) to access a variety of services.
3. **SMS:** SMS SARS for free at 47277 to book an appointment; check if you need to submit a Personal Income Tax return; request a balance statement or Statement of Account; and request your tax number.
4. **USSD channel:** dial\*134\*7277# free of charge on your cellphone to check if you have a tax number; get your account balance; or check if you need to submit a tax return; to check if you have a tax number; get your account balance; register for Personal Income Tax; check if you need to submit a tax return; use the Two-Pot calculator or check your Two-Pot status.

**Note:** these services work only with your SARS-registered cellphone number.

### Business hours:

Monday, Tuesday, Thursday, Friday: 08:00–16:00; Wednesday: 09:00–16:00

Book an appointment on the SARS website [sars.gov.za](https://sars.gov.za)  
or send an SMS to SARS (47277)



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