10 Important principles

All prices charged, advertised or quoted by a vendor must include VAT at the applicable rate (presently 14% for standard-rated supplies).

Vendors are charged with the responsibility of levying VAT and paying it over to the State after deducting permissible VAT inputs and other deductions – please make sure that you pay it over on time, otherwise penalties and interest will be charged.

VAT charged on supplies made (output tax) less VAT paid to your suppliers (input tax) and other permissible deductions = the amount of VAT payable/refundable.

You need to be in possession of documentary proof prescribed by or which is acceptable to the Commissioner to substantiate any input tax and/or other permissible deductions which you want to make. You must also keep records of all your documentary proof and other records of transactions for at least five years.

Goods exported to clients in an export country (any country outside of the Republic) may be charged with VAT at 0%. However, if delivery takes place in the Republic, you must charge VAT at 14% to your client, unless the goods are supplied under Sections A and B of Part Two of the Export Regulations which allow the zero rate to be applied, subject to certain requirements, at the discretion of the supplier. This discretion may only be applied when the goods are to be exported via road or rail or are delivered to a harbour or an airport from where the goods will be exported. Should VAT be charged at 14% and your client is a vendor, your client may deduct the VAT as input tax. Should your client not be a vendor, and the goods are subsequently removed from the Republic, a claim for a refund of the VAT may be submitted to the VAT Refund Administrator (the VRA), subject to certain requirements being met.

You may not register for VAT if you only make exempt supplies. If you are registered, you may not deduct any VAT charged on goods or services acquired to make exempt supplies or for private use or other non-taxable purposes. Also, as a general rule, any VAT incurred to acquire a motor car or goods or services acquired for purposes of entertainment may not be deducted, even if used for making taxable supplies.

You are required to advise the South African Revenue Service (SARS) within 21 days of any changes in your registered particulars, including any change in your authorised representative, business address, banking details, trading name or if you cease trading.

If you have underpaid VAT as a result of a mistake, report it to SARS as soon as possible, rather than leaving it for the SARS auditors to detect. You can make a request for correction on eFiling if you file your returns electronically. Otherwise, go to your nearest SARS office.

You can pay your VAT by using various electronic methods, including eFiling, internet banking, and electronic funds transfer (EFT). You may also pay at certain banks.

Report fraudulent activities to SARS by calling the Fraud and Anti-Corruption Hotline on 0800 00 28 70. You may report an incident anonymously if you wish.
Preface

The VAT 404 is a basic guide where technical and legal terminology has been avoided wherever possible. Although fairly comprehensive, the guide does not deal with all the legal detail associated with VAT and is not intended for legal reference.

All references to sections hereinafter are to sections of the Value-Added Tax Act 89 of 1991 (VAT Act), unless the context indicates otherwise. The Tax Administration Act 28 of 2011, the Income Tax Act 58 of 1962 and the Customs and Excise Act 91 of 1964 are referred to as the “TA Act”, “Income Tax Act” and “Customs and Excise Act” respectively. The terms “Republic”, “South Africa” or the abbreviation “RSA”, are used interchangeably in this document as a reference to the sovereign territory of the Republic of South Africa, as set out in the definition of “Republic” in section 1(1). You will also find a number of specific terms used throughout the guide which are defined in the VAT Act and the TA Act listed in the Glossary in a simplified form for easy reference.

The information in this guide is based on the VAT Act and the TA Act as at the time of publishing and includes the amendments contained in the Taxation Laws Amendment Act 25 of 2015 and the Tax Administration Laws Amendment Act 23 of 2015 which were promulgated on 8 January 2016 as per Government Gazette 39588 and Government Gazette 39586, respectively.

Some of the amendments as per GG 39588 and GG 39586 which came into effect from 8 January 2016 are briefly discussed below.

(a) Period of limitation for issuance of additional VAT assessments – Section 41(d) has been deleted to give effect to the provisions of the TA Act that SARS may not assess an amount of tax after five years from the date the amount became payable, subject to a few exceptions.

(b) The particulars required on a full tax invoice – A fully compliant tax invoice envisaged in section 20 can now reflect either the words “Tax invoice”, “VAT invoice” or “invoice”. Also, although the words “Tax invoice” or “VAT invoice” or “invoice” do not have to appear in a prominent place, they must nevertheless appear on the document.

The amendments below came into effect from 1 April 2016:

(a) Commercial accommodation activities – Certain changes have been made to the VAT Act regarding enterprises which supply commercial accommodation, as follows:

- **Enterprise supplying commercial accommodation** – Paragraph (a) of the definition of “commercial accommodation” (lodging or board and lodging, together with domestic goods and services) was amended to remove the monetary threshold required to be met in order for the supply thereof, to constitute the supply of commercial accommodation. The definition of “enterprise” now contains a monetary threshold of R120 000 which is required to be met for commercial accommodation activities to be regarded as an enterprise. See Chapter 2 for more details.

- **Domestic goods or services** – The definition of “domestic goods or services” provided as part of an enterprise supplying commercial accommodation referred to above has been expanded to include “water”.

(b) Documentary proof to substantiate input tax and other deductions – The following changes have been made to the VAT Act regarding documentary proof required to
substantiate deductions in the calculation of the tax payable or refundable by a vendor:

- **Section 16(2)(f)** – The VAT Act has been amended to set out the documentary requirements which must be met to substantiate the entitlement to other deductions referred to in section 16(3)(c) to (n). These documentary requirements are set out in an interpretation note.

- **Section 16(2)(g)** – Section 16(2)(g) has been introduced to provide relief to recipient vendors who are unable to obtain the prescribed documentation under section 16(2)(a) to (f). The relief is available under certain circumstances prescribed by the Commissioner provided the minimum required information is held at the time a return in respect of the deduction is furnished. See Chapter 8 for more details.

(c) **Zero-rating the supply of vocational training services** – The VAT Act was amended to ensure that vocational training services provided for the benefit of an employer (who is not a resident) via a third party vendor which complies with all the other requirements of section 11(2)(r), will be subject to the zero-rate.

(d) **Time of supply rules for connected persons and undetermined amounts** – When a supply is made between connected persons, special time of supply rules set out in section 9(2)(a) apply. For example, in the case of the supply of goods, the time of supply is triggered when the goods are removed or made available. However, if the value of the supply of goods or services cannot be determined at the time the supply is deemed to be made under this provision, the correct amount of output tax cannot be calculated. However, in terms of the proviso added to section 9(2)(a), these special time of supply rules will not apply if the supply is between wholly taxable connected persons and the consideration cannot be determined at the time that the supply is deemed to be made. The special time of supply rules under section 9(2)(a) however apply where the recipient is not able to deduct the VAT incurred as input tax in full. In this instance, under the amended section 10(4)(a), the consideration is deemed to be the open market value (OMV).

(e) **The services supplied by a cartage contractor** – The wording of section 11(1)(m)(ii) was amended to align with Interpretation Note 30 “The Supply of Movable Goods as Contemplated in Section 11(1)(a)(i) read with Paragraph (a) of “Exported” and the Corresponding Documentary Proof”. The phrase “main activity” was changed to read “activities include” to allow the zero-rating of goods to apply even if the goods were delivered by a cartage contractor whose activities are not solely the transportation of goods. The enterprise activity of the person delivering the goods merely has to include the transportation of goods. The cartage contractor is also no longer required to be a registered vendor in the Republic.

The following amendment becomes effective from 1 April 2017:

(f) **Removing the zero-rating for the National Housing Programme** – Sections 11(2)(s) and 8(23) will deleted.

In addition to the amendments as per GG 39588 and GG 39586, the following regulations have been promulgated, or amendments became effective since the last publication of the VAT 404:

(g) **Voluntary VAT registration** – The VAT Act was amended by expanding the scope of voluntary registration by allowing persons who meet certain conditions set out in regulations issued under section 23(3)(b) and (d) to apply for voluntary registration. The regulations as contemplated under section 23(3)(b)(ii) were issued by the
Minister of Finance (the Minister) under Government Notice R447 published in Government Gazette 38836 of 29 May 2015 (R447). These regulations set out the exceptional circumstances under which a person who has not made taxable supplies in excess of R50 000 may be allowed to register voluntarily. The Minister also issued regulations as contemplated in section 23(3)(d) under Government Notice R446 published in Government Gazette 38836 of 29 May 2015 (R446). These regulations set out business activities in respect of which a person may be allowed to voluntarily register where it is only possible to make taxable supplies after a certain period of time. See Chapter 2 for more details.

(h) Elimination of the four monthly tax period for small businesses – With effect from 1 July 2015, the four monthly tax period known as “Category F” is no longer available.

The following guides have also been issued and may be referred to for more information relating to the specific VAT topics:

- Vendors and Employers: Trade Classification Guide (VAT / EMP 403);
- Guide for Fixed Property and Construction (VAT 409);
- Guide for Entertainment, Accommodation and Catering (VAT 411);
- Guide for Share Block Schemes (VAT 412);
- Guide for Estates (VAT 413);
- Guide for Associations not for Gain and Welfare Organisations (VAT 414);
- Guide for Municipalities (VAT 419);
- Guide for Motor Dealers (VAT 420);
- Guide for Short-Term Insurance (VAT 421); and

This guide is not an “official publication” as defined in section 1 of the TA Act and accordingly does not create a practice generally prevailing under section 5 of that Act. It is also not a binding general ruling (BGR) under section 89 of Chapter 7 of the TA Act nor a ruling under section 41B of the VAT Act unless otherwise indicated.

All previous editions of the VAT 404 – Guide for Vendors are withdrawn with effect from 16 September 2016.

All guides, interpretation notes, forms, returns and tables referred to in this guide are available on the SARS website.

Should there be any aspects relating to VAT which are not clear or not dealt with in this guide, or should you require further information or a specific ruling on a legal issue, you may–

- contact your local SARS branch;
- visit the SARS website at www.sars.gov.za;
- contact your own tax advisors;
- contact the SARS National Contact Centre –
  - if calling locally, on 0800 00 7277; or
if calling from abroad, on +27 11 602 2093 (only between 8am and 4pm South African time);

- submit legal interpretative queries on the TA Act by e-mail to TAAInfo@sars.gov.za; or

- submit a ruling application to SARS headed “Application for a VAT Class Ruling” or “Application for a VAT Ruling” together with the VAT301 form by e-mail to VATRulings@sars.gov.za or by facsimile on +27 86 540 9390.

Operational information contained in this guide is up to date as at the date of publishing. However, always refer to the SARS website and any external guides specifically issued on such operational matters, which may be updated from time-to-time.

Comments regarding this guide may be e-mailed to policycomments@sars.gov.za.

Prepared by

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SOUTH AFRICAN REVENUE SERVICE
24 January 2017
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1.1 What is VAT?

VAT is an abbreviation for the term value-added tax. It is an indirect tax based on consumption in the economy. Revenue is raised for the government by requiring certain traders (vendors) to register and charge VAT on taxable supplies of goods or services for the benefit of the National Revenue Fund and to pay it over to the government after deducting permissible VAT inputs and other deductions. SARS is a government agency which administers the VAT Act and ensures that the tax is collected and that the VAT law is properly enforced.

The generally accepted essential characteristics of a VAT type tax are as follows:

- The tax applies generally to transactions related to goods or services.
- It is proportional to the price charged for the goods or services.
- It is charged at each stage of the production and distribution process.
- The taxable person (vendor) may deduct the tax paid during the preceding stages on goods or services acquired (that is, the burden of the tax is on the final consumer).

VAT is only charged by persons who carry on an enterprise (that is vendors) on the taxable supplies made by them. Taxable supplies include supplies for which VAT is charged at either the standard rate or zero rate. See Chapters 2 and 6 for more details on registration and taxable supplies, respectively.

1.2 How does VAT work?

The South African VAT is destination based, which means that consumption of goods or services in South Africa is taxed. VAT is therefore paid on the supply of goods or services in South Africa as well as on the importation of goods into South Africa. VAT is currently levied at the standard rate of 14% on most supplies and importations, but there is a limited range of goods or services which are either exempt, or which are subject to tax at the zero rate (for example, exports are taxed at 0% under certain circumstances). The importation of services is only subject to VAT where the services are imported for private, exempt or other non-taxable purposes. Certain imports of goods or services are exempt from VAT. See Chapters 6 and 12 for more details.

1.3 Who charges VAT?

Generally, vendors are required to charge VAT on the supply of goods or services. A vendor is a person who is registered or is required to be registered for VAT. See Chapter 2 for more details on registration as a vendor.

Vendors have to perform certain duties and take on certain responsibilities. For example, vendors are required to ensure that VAT is collected on taxable transactions, returns are submitted and payments made on time, tax invoices are issued where required and that all prices advertised or quoted include VAT.

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1 See Director of Public Prosecutions, Western Cape v Parker (103/2014) [2014] ZASCA 223; 2015 (4) SA 28 (SCA).
VAT is payable, subject to certain exemptions, on the importation of goods into South Africa by any person, whether that person is a vendor or not. VAT is also payable on the importation of services by any person where those services are acquired for non-taxable purposes. See Chapter 12 for more details on the importation of goods or services.

1.4 Payment, recovery and refund of VAT

The mechanics of the VAT system are based on a subtractive or credit input method which allows the vendor to deduct the tax incurred on enterprise inputs (input tax) and other permissible deductions from the tax collected on the supplies made by the vendor (output tax). This is known as the invoice-based credit method of the consumption-type VAT. See Chapter 8 for more details.

The vendor reports to SARS at the end of every tax period on a VAT201 return, where the input tax incurred and other deductions are offset against the output tax collected for a specific tax period and the resulting net liability is paid to or net refund claimed from SARS (normally by no later than the 25th day of the first calendar month after the end of the tax period concerned). Vendors who are registered to submit their returns electronically have until the last business day of the said calendar month to submit their VAT201 together with the payment. See Chapters 3 and 10 for more details.

Late payments of VAT attract a penalty of 10% of the outstanding tax. Interest is also charged at the prescribed rate on any late payments made after the month in which the payment for the tax period concerned was due as well as any balance of taxes outstanding for past tax periods. The TA Act imposes two types of penalties, namely, administrative non-compliance penalties (Chapter 15 of the TA Act) and understatement penalties (Chapter 16 of the TA Act). See Chapter 11 for more details.

It sometimes occurs that the result of the calculation for the tax period is a refund instead of an amount payable to SARS. This happens for example, where the vendor has incurred more VAT on expenses than the VAT due on any taxable supplies made during the tax period, or where the vendor has mainly zero-rated supplies (for example, an exporter, or a business which sells only fresh fruit and vegetables). However, most vendors will not normally be in a refund situation, and should be paying VAT to SARS at the end of each tax period. Refunds must be paid by SARS within 21 business days of receiving the correctly completed refund return, otherwise interest at the prescribed rate is payable by SARS to the vendor. However, interest is only paid if certain conditions are met as a refund may be subject to the finalisation of the verification, inspection or audit of the refund.

The fact that there are often refunds under the VAT system and that it is self-assessed, makes it tempting for vendors to overstate input tax or to understate output tax. SARS therefore places great importance on identifying high risk cases, conducting regular compliance visits and promoting a high level of visibility of auditors in the field. See Chapters 10 and 16 for more details.

Example 1 – Mechanism of the VAT system

A VAT registered paper manufacturer sells 2 rolls of uncoated print paper sheets to a VAT registered stationery distributor for R45,60 each (including 14% VAT). The paper manufacturer recycled waste paper for which it paid R45,60 (including 14% VAT) to a waste management company, to manufacture the paper rolls. The paper manufacturer must declare output tax of R5,60 per roll sold.
The stationery distributor also buys packaging boxes from another vendor for R34,20 (inclusive of R4,20 VAT). It cuts the paper rolls into A4 size sheets and packages them into 20 boxes of 100 sheets per box of paper and sells them to a supermarket for R7,98 each (including 14% VAT). The selling price of each box of paper includes 98c VAT. The stationery distributor must therefore pay output tax of 98c on each box sold, which in turn, will be deducted as input tax by the supermarket.

The supermarket sells 15 of the 20 boxes to its customers for R11,40 each (inclusive of R1,40 VAT). The supermarket must declare output tax of R1,40 on each box of paper sold. Since the supermarket’s customers are the final consumers and are not registered for VAT, there is no input tax deducted by the customers on the R1,40 VAT charged.

The effect in this example is illustrated in the diagram below.

Each vendor submits a return for each tax period to SARS, together with any payment which may be due.
1.5 Accounting for VAT

As VAT is an invoice-based tax, vendors are generally required to account for VAT on the invoice (accrual) basis, but the payments (cash) basis is allowed in some cases. The payments basis of accounting is only available to specified qualifying vendors and is subject to prior approval being obtained from SARS. Special rules also apply as to how certain supplies are accounted for, regardless of the accounting basis which the vendor uses to account for VAT. See Chapter 4 and 5 for more details.

1.6 Documentation

Tax invoices for supplies made, bills of entry for goods imported and the general maintenance of proper accounting records and documents are all very important aspects of how the VAT system operates. These documents form an audit trail which SARS uses to verify that the vendor has complied with the law. A tax invoice, bill of entry or other prescribed documentation, and in some exceptional circumstances, alternative documentation containing the information acceptable to the Commissioner, also serves as the documentary evidence to substantiate input tax and/or any other deduction made by the vendor. See Chapters 8, 9, 13 and 16 for more details.

1.7 Tax Administration Act

The TA Act was promulgated into law on 4 July 2012 and commenced on 1 October 2012, except for those provisions relating to interest stipulated in the Schedule to Proclamation 51 dated 14 September 2012 (as per Government Gazette 35687).

With the implementation of the TA Act, certain administrative provisions previously contained in the VAT Act were replaced by similar provisions contained in the TA Act but where an administrative provision applies only to one tax type then the administrative provision is contained in the individual tax Act such as the VAT Act. A vendor must therefore adhere to the administrative requirements that are contained in the TA Act and the VAT Act.

The TA Act covers a broad range of aspects, which will be mentioned briefly throughout the guide where it concerns the specific content dealt with in a particular chapter. Chapter 16 also deals with some of the more important aspects of the TA Act which generally apply to all taxes and which are not specifically dealt with in any other chapter of this guide. Some of the duties of a vendor that are impacted by the TA Act are registration, record-keeping, payments made to SARS and the obligation to inform SARS of changes in registered particulars to ensure that SARS has the most current information. These duties also apply to persons who have registered voluntarily as well as persons who should have registered for VAT, but who have not done so.

The administrative provisions mentioned in this guide must therefore be understood within the context of the TA Act and any public notices under that Act with regard to a tax administration issue.

See the Tax Administration webpage on the SARS website, where you can find more information on the TA Act, which includes, amongst others, the following documents:

- The Short Guide to TA Act, 2011; and
- Interpretation Note 68 “Provisions of the Tax Administration Act that did not Commence on 1 October 2012 under Proclamation 51 in Government Gazette 35687”.
Chapter 2
Registering your business

2.1 Enterprise

A person can only register for VAT if that person is carrying on an enterprise. “Enterprise” is defined in section 1(1) to include any activity carried on continuously or regularly by any person in South Africa or partly in South Africa, resulting in income being earned from the supply of goods or services (that is supplied for a “consideration”) to another person, whether for profit or not.

The following activities are specifically included in the definition of “enterprise”, notwithstanding the general criteria for being an enterprise as discussed above:

- Anything done in connection with the commencement or termination of an enterprise.
- The supply of goods or services by a public authority which the Minister is satisfied could be supplied by another person in carrying on a continuous business activity for purposes of earning income. In that case, the public authority is not considered to be carrying on an enterprise in respect of those supplies until it is notified by the Commissioner.
- The activities of a “welfare organisation” for VAT purposes.
- The activities of a share block company where such share block company has been registered on a voluntary basis.
- The activities of a foreign donor funded project (FDFP).
- The supply of certain electronic services by non-resident suppliers.

You will be deemed not to be carrying on an enterprise if you carry on the following activities, among others:

- Only exempt supplies are made (see Chapter 7 for examples).
- Employees who earn a salary or wage from their employers (excluding independent contractors).
- The supplies are made for example, by a foreign branch located in another tax jurisdiction, subject to certain requirements.
- Hobbies or any private recreational pursuits not conducted in the form of a business.
- Private occasional transactions for example, the sale of domestic/household goods, personal effects or a private motor vehicle.
- The activities of supplying “commercial accommodation” and the total value of taxable supplies made or reasonably expected to be made in a 12-month period does not exceed R120 000.²

² The threshold was increased from R60 000 to R120 000 with effect from 1 April 2016.
Some of the specific inclusions and exclusions are briefly discussed below.

### 2.1.1 Supply of goods or services by public authorities

The term “public authority” is defined in section 1(1) to include –

- all the national and provincial government departments listed in Schedules 1, 2 or 3 of the Public Service Act; \(^3\)
- the entities (including subsidiaries and controlled entities thereof) listed in Parts A and C of Schedule 3 to the Public Finance Management Act \(^4\) (PFMA); or
- certain public entities which should be regarded as public authorities for VAT purposes.

Public authorities exist to carry out the work of national and provincial government. The supplies made are therefore not normally of the same type or nature found in the private sector, nor are they in competition with vendors in that sector. The supplies made are therefore usually in the context of carrying out a regulatory, administrative or stewardship function of government.

In order for the supplies made by public authorities to be treated as “enterprise” activities, the public authority concerned has to be notified in that regard by the Commissioner, acting on instruction from the Minister. The Minister, in turn, has to be satisfied that the supplies (or certain of them) are of the same kind or similar to taxable supplies already being made, or which might be made by vendors in the private sector. \(^5\) Otherwise, the activities of public authorities are generally out-of-scope for VAT purposes and they will not be able register for VAT. See Interpretation Note 39 “VAT Treatment of Public Authorities, Grants and Transfer Payments” for more information.

### 2.1.2 Activities of welfare organisations

Special provision is made in the VAT Act to regard welfare organisations as enterprises to the extent that they make supplies in the course of carrying out specific welfare activities, even if they do not charge a consideration for making those supplies.

To qualify as a welfare organisation for VAT purposes, the organisation must be an approved public benefit organisation (PBO) for income tax \(^6\) purposes and must also carry on one or more of the welfare activities as determined by the Minister \(^7\) for purposes of the VAT Act, under the following headings:

- Welfare and humanitarian
- Health care
- Land and housing
- Education and development
- Conservation, environment and animal welfare

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\(^3\) Act 103 of 1994.

\(^4\) Act 1 of 1999.

\(^5\) Paragraph (b)(i) of the enterprise definition under section 1(1).

\(^6\) For example, a PBO contemplated in section 30(1) of the Income Tax Act and approved by the Commissioner under section 30(3) of the said Act.

\(^7\) See the regulations issued under Government Notice 112 published in Government Gazette 27235 of 11 February 2005 (the welfare activities regulations).
See the VAT 414 – Guide for Associations not for Gain and Welfare Organisations for more details on the VAT treatment of welfare organisations.

2.1.3 Share block companies

A “share block company” is defined as a company whose activities comprise of or include the operation of any scheme in terms of which a share in that scheme grants a right to or an interest in the use of immovable property.\(^8\) The shareholders of the share block company acquire rights to occupy specified parts of the immovable property in proportion to their shareholding in the company. In that regard, the sale of shares in a share block company constitutes the supply of goods for VAT purposes for example, fixed property.\(^9\)

The definition of “enterprise” specifically includes the activities of any share block company (other than the exempt supply of services which are met out of levy contributions by members\(^10\)) where that company applied for voluntary registration as a vendor and was registered as such by the Commissioner.\(^11\) This special provision allows a share block company which does not meet the requirements of paragraph (a) of the definition of “enterprise”, to be an enterprise. See the VAT 412 – Guide for Share Block Schemes for more details on the VAT treatment of share block companies.

2.1.4 Foreign donor funded project

An FDFP is a project established as a result of an international donor funding agreement to supply goods or services to beneficiaries, to which the South African government is a party. These international agreements are referred to as Official Development Agreements (ODAs) and are binding on the Republic under section 231(3) of the Constitution of the Republic of South Africa (the Constitution). The ODAs normally provide that the funds donated should only be used for specific, mutually agreed upon programmes and activities, and cannot be used to pay for any taxes imposed under South African Law.

The activities of an FDFP are specifically included in “enterprise”, subject to the Commissioner being satisfied that the project is an FDFP. The special provision strictly applies only to the activities for which the FDFP was established.

2.1.5 Supply of certain electronic services by non-residents

The definition of “enterprise” specifically includes the supply of certain electronic services by foreign e-commerce suppliers in respect of which at least any two of the following three circumstances apply:

- The recipient of those electronic services is a South African resident.
- Payment for such electronic services originates from a South African bank account.
- The recipient of such electronic services has an address (for example, residential, business or postal) in South Africa.

\(^8\) See the definition of “share block company” in section 1(1), read with the definition of “share block company” and “share block scheme” in section 1 of the Share Blocks Act 59 of 1980.

\(^9\) The definition of “goods” under section 1(1) includes “fixed property” as defined and “fixed property” includes a share in a share block company.

\(^10\) The services referred to in section 12(f)(ii).

\(^11\) Paragraph (b)(iii) of the definition of “enterprise” in section 1(1).
The different types of services to which these rules apply are set out in the electronic services regulation, under the following headings:

- Educational services
- Games and games of chance
- Internet-based auction services
- Miscellaneous services
- Subscription services

The abovementioned services have to be supplied for a consideration and by means of an electronic agent, electronic communication or the internet in order to constitute “electronic services” (as defined) for VAT purposes.

2.1.6 The supply of commercial accommodation

Paragraph (a) of “commercial accommodation” as defined in section 1(1) includes lodging or board and lodging which is systematically supplied, together with domestic goods or services. Before 1 April 2016, the total annual receipts from making the said supplies had to exceed, or be reasonably expected to exceed R60 000 in order to constitute the supply of commercial accommodation. Specifically excluded from the said paragraph of “commercial accommodation” is a dwelling supplied in terms of an agreement for the letting and hiring thereof. The VAT Act defines a “dwelling” as any building, structure, premises or any other place which is mainly used as a residence of a natural person. Typically, commercial accommodation establishments refer to those which supply short-term business and leisure type accommodation as their core business activity.

The VAT Act defines “domestic goods or services” to include –

- cleaning and maintenance
- electricity, gas, air conditioning or heating
- a telephone, television set, radio or other similar article
- furniture and other fittings
- meals
- laundry
- nursing services
- water

The total annual receipts from the activity of supplying commercial accommodation must exceed R120 000 or be reasonably expected to exceed that amount in a period of 12 months, for the activity to be an enterprise.

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12 Refers to the regulations issued under Government Notice R221 published in Government Gazette 37489 of 28 March 2014. Note that it has been announced in the Budget Review 2015 that the aforementioned regulation will be updated to expand the list of electronic services, and remove uncertainties.

13 With effect from 1 April 2016.

14 Referred to in paragraph (a) of the definition.

15 The threshold was increased from R60 000 to R120 000 with effect from 1 April 2016.

16 Proviso (ix) to the definition of “enterprise” under section 1(1).
Lodging or board and lodging supplied in for example, a hospice or home for the aged, also constitutes “commercial accommodation”. The R120 000 threshold however does not apply to these kinds of commercial accommodation.

See the VAT 411 – Guide for Entertainment, Accommodation and Catering for more details on the VAT treatment of commercial accommodation.

2.2 When does a person become liable to register for VAT?

The TA Act, together with the VAT Act regulates the identification and registration of vendors. The TA Act prescribes the general obligations that a person must comply with when registering for a tax, while the VAT Act sets out when a person is required to register.

You will be liable for compulsory VAT registration if you are carrying on an enterprise and make taxable supplies in the course or furtherance of that enterprise exceeding R1 million in any consecutive period of 12 months, or will exceed that amount in terms of a written contractual obligation. The R1 million compulsory VAT registration threshold applies to the total value of taxable supplies (turnover) and not the net income (profit) that your business has made for the period.

Non-resident suppliers of certain electronic services are required to register for VAT at the end of the month in which the total value of the taxable supplies exceeds R50 000. See 2.1.5 for more details.

A person who is registered, or who is obliged to register, is referred to as a “vendor”. A person is referred to as a “vendor” from the date that person first became liable to register, subject to confirmation of such date by the Commissioner. In certain cases, the Commissioner may determine that a person will be regarded as a vendor from a date which is later than the date that the person first became liable to register, as may be considered equitable, after careful consideration of the circumstances of that person.

The term “person” includes the following:

- Individuals
- Partnerships and bodies of persons
- Private and public companies, share block companies and close corporations
- Public authorities and municipalities
- Associations not for gain such as clubs and welfare organisations
- Insolvent and deceased estates
- Trust funds
- FDFPs

You can still register voluntarily for VAT if your sales or fees earned from making taxable supplies, (other than from the supply of certain electronic services by non-resident

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17 See 2.1 for more details on enterprise.
18 Paragraph (b)(vi) of the definition of “enterprise” read with section 23(1A).
19 Section 23(4) read with the proviso to the definition of a “vendor” under section 1(1).
20 Section 23(4)(b).
21 Public authorities are generally not registered as vendors.
suppliers), are less than R1 million and you meet certain conditions. This type of registration is referred to as a "voluntary registration". See 2.3 for more details.

2.3 Voluntary registration

2.3.1 General

A person can apply for voluntary registration even though the total value of taxable supplies is less than R1 million. A person may apply for voluntary registration if that person –

- is a "municipality" or is carrying on the activities of a "welfare organisation", a "share block company" or "FDFP"; or
- is carrying on an enterprise and the value of taxable supplies made has exceeded the minimum threshold of R50 000 in the past 12-month period; or
- supplies commercial accommodation, provided the minimum threshold of R120 000 is met (see 2.1.5 for more details on enterprises supplying commercial accommodation); or
- is carrying on an enterprise and the value of taxable supplies has not exceeded the R50 000 minimum threshold but can reasonably be expected to exceed that threshold within 12 months from the date of registration (see Government Notice R447 published in Government Gazette 38836 of 29 May 2015 (GN R447); or
- is continuously and regularly carrying on one of the activities set out in Government Notice R446 published in Government Gazette 38836 of 29 May 2015 (GN R446), in respect of which it is possible to make taxable supplies only after a period of time due to the nature thereof; or
- intends to carry on an enterprise, from a future date, as a result of purchasing a going concern and the value of the taxable supplies made by the supplier of the going concern has exceeded R50 000 in the past 12-month period.

The Commissioner will determine the effective date of becoming a vendor when you have applied for and have satisfied the requirements to be registered voluntarily.

It will generally not be advantageous for a person to register voluntarily where –

- there are very few taxable expenses on which input tax can be deducted for example, when the main enterprise expense is salaries and wages; or
- most of the supplies are made to final consumers who are not registered for VAT.

Remember that if you choose to register, you will have to carry out all the duties of a vendor. For example, you will have to charge VAT, submit returns, make VAT payments on time and keep proper records for at least five years. If you decide to register, remember that you can only charge VAT on taxable supplies. You may not charge VAT on supplies which are exempt from VAT or supplies which fall outside the scope of VAT. (These are supplies which are not in the course or furtherance of your “enterprise”). See Chapter 7 for more details and for examples of exempt supplies.

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22 Section 23(3)(b)(i).
23 Paragraph (a) of the definition of “commercial accommodation” in section 1(1).
24 Section 23(3)(b)(ii).
25 See section 23(3)(d) and GN R446.
The various circumstances under which a person may be allowed to register voluntarily are discussed in detail below.

### 2.3.2 Municipalities

The definition of the term “municipality” in the VAT Act refers to the definition as contained in section 1 of the Income Tax Act, which in turn, makes reference to section 12(1) of the Local Government: Municipal Structures Act.\(^{26}\) In effect, the term “municipality” means the category of municipalities as contemplated in section 155 of the Constitution, which deals with the establishment of municipalities.

A person who satisfies the Commissioner that that person is a municipality as contemplated in the Constitution may apply to register voluntarily for VAT. Municipalities have the right to administer certain local government activities in terms of the Constitution.\(^{27}\) Municipalities are therefore involved in making many different types of supplies for example, taxable, exempt and out-of-scope supplies. (See the VAT 419 – Guide for Municipalities for more details on the VAT treatment of municipalities).

### 2.3.3 Welfare organisations

A person may apply to register voluntarily if that person satisfies the Commissioner that the person is carrying on the activities of a welfare organisation for VAT purposes.

As discussed in 2.1.2, a welfare organisation that carries on one or more of the qualifying welfare activities for VAT purposes is regarded as an enterprise. The minimum threshold of R50 000 for voluntary registration is therefore not applicable to the welfare activities of a welfare organisation.\(^{28}\) This means that a welfare organisation is entitled to register for VAT purposes and to deduct VAT incurred on goods or services acquired in carrying out its welfare activities, even if it does not charge any consideration. A welfare organisation may also deduct input tax on entertainment expenses which are associated with its welfare activities. (Entertainment expenses are usually disallowed for other vendors.)\(^{29}\)

Normal VAT rules will apply to the extent of any ordinary business activities carried on by the welfare organisation, in respect of which goods or services are supplied for a consideration. Those activities will be carried on under the same VAT registration number as for the welfare activities. Should it be specifically requested, separate VAT registration numbers may be issued for each of its separately identifiable branches, divisions or enterprises.

See the VAT 414 – Guide for Associations not for Gain and Welfare Organisations for more details on the VAT treatment of welfare organisations.

### 2.3.4 Share block companies

As discussed in 2.1.3, a share block company is only regarded as an “enterprise” and a “vendor” for VAT purposes after it has been so registered. See the VAT 412 – Guide for Share Block Schemes for more details on the VAT treatment of share block companies.

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\(^{26}\) Act 117 of 1998.

\(^{27}\) Section 156(1)(a) read with Part B of Schedule 4 and Part B of Schedule 5 to the Constitution.

\(^{28}\) Section 23(3)(b)(AA).

\(^{29}\) Section 17(2)(a)(vi).
2.3.5 Foreign donor funded projects

As discussed in 2.1.4 and 2.2, the term “person” includes an FDFP. Should the Commissioner be satisfied that a person is an FDFP, that person may apply to be registered voluntarily. The purpose of allowing FDFPs to register voluntarily is to enable the refund of any VAT incurred for the purposes of a project administered in terms of an ODA, which prohibits the use of funds donated thereto to pay for any taxes imposed. This includes any VAT incurred on expenses such as the acquisition of motor cars and entertainment which are usually denied. The refund is effected by allowing the person who is appointed by the foreign donor as being responsible for administering the ODA and carrying out the project, to register as an FDFP and to obtain a refund of the VAT incurred on the project deliverables.

An FDFP is a separate person for VAT purposes. Should the FDFP be administered by a public authority, it is not the public authority but the FDFP that qualifies to register for VAT. The input tax deductions in such cases are limited to the VAT incurred on goods or services acquired directly in connection with the implementation of the FDFP. Administration of the FDFP does not entitle the public authority concerned to deduct input tax on its normal VAT inclusive capital and operating costs.

The VAT treatment of FDFPs can be summarised briefly as follows:

(i) The FDFP is allowed to register for VAT on the basis that it is deemed to supply services to the foreign donor to the extent of the donor funding received to carry out the project;

(ii) The deemed services of the FDFP in (i) above are subject to VAT at the zero rate;

(iii) VAT must still be charged, where applicable, by suppliers of goods and/or services actually acquired by the FDFP using donated funds in carrying out the project deliverables;

(iv) The FDFP will deduct input tax to the extent that the expenses in (iii) above relate to the project, provided that the relevant tax invoices are held etc.

2.3.6 Supply of a going concern

You may apply for voluntary registration if you intend to carry on an enterprise from a future date if –

- that enterprise or part thereof which is capable of separate operation will be supplied to you as a going concern (see 6.3.3 and Interpretation Note 57 “Sale of an Enterprise or Part Thereof as a Going Concern” for more details on the supply of an enterprise as a going concern); and

- the value of the taxable supplies made from carrying on that enterprise (or part thereof) by the supplier of the going concern has exceeded R50 000 in the preceding 12-month period.

See VAT-REG-02-G01 – Guide for Completion of VAT Registration Application Forms – External Guide for more details on the registration of an enterprise supplied as a going concern.

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30 See section 17(2A).
31 Section 8(5B) read with section 11(2)(q).
2.3.7 Other exceptional circumstances

As a general rule, you may apply to register voluntarily if you –

- carry on an enterprise or intend to carry on an enterprise referred to in 2.3.6 and the value of taxable supplies made has exceeded the minimum threshold of R50 000 in the past 12-month period; or
- carry on the activities of persons discussed in 2.3.2 to 2.3.5, which are specifically included under the definition of “enterprise” in section 1(1).

Notwithstanding the above rule, there are certain exceptional circumstances when a person may apply to register voluntarily, subject to certain conditions set out in regulations made by the Minister being met.

Section 23(3)(b)(ii) – Under certain circumstances, a person carrying on an enterprise may apply to register voluntarily if the person –

- has made taxable supplies which do not exceed R50 000, or
- has not made any taxable supplies as yet,

and that person can satisfy the Commissioner that it can reasonably be expected to make taxable supplies in excess of R50 000 in the following 12-month period commencing from the date of registration. The Commissioner will be satisfied that a person will make taxable supplies in excess of the said R50 000 as expected, where one or more of the following circumstances set out in GN R447 exist:

- In the case of a person who has made taxable supplies for more than two months, such person has proof that the average value of taxable supplies in the preceding two months prior to date of application exceeded R4 200 per month; or
- The value of taxable supplies made exceeded R4 200 in the month preceding the date of application, where taxable supplies were only made for one month; or
- The person has a contractual obligation in writing to make taxable supplies in excess of R50 000 in the 12-month period following the date of registration;
- The person has acquired finance from certain specified credit providers, wherein finance has been provided to fund the expenditure incurred or to be incurred in the furtherance of that person's enterprise and the total repayments in the 12 months following the date of application will exceed R50 000; and
- The person can provide proof of expenditure incurred or to be incurred or capital goods acquired in connection with the enterprise and proof of payment or an extended payment agreement as evidence that payment has already exceeded R50 000 or will exceed R50 000 in the 12-month period following or commencing before and ending after the date of application.

Section 23(3)(d) – In certain cases a person may apply to register voluntarily if the Commissioner is satisfied that the nature of the business activity carried on by that person falls within one of the activities set out in GN R446, in respect of which it is only possible to make taxable supplies after a certain period of time.
The said activities can be summarised as follows:

- Agriculture, farming, forestry and fisheries;
- Mining of minerals, metal, oil, gas or natural gas resources (for example, both exploration and extraction);
- The building of ships, yachts, other floating vessels and aircrafts;
- The manufacture or assembly of plant, machinery, motor vehicles and locomotives;
- The construction of residential or commercial buildings for the taxable supply thereof;
- Infrastructure development for purposes of carrying on an enterprise whereby the value of such development in terms of a contractual obligation exceeds R1 million and such development will take more than 12 months to complete; and
- The treatment of mining products to improve the properties thereof (that is beneficiation).

You must ensure that you are in possession of or have applied for the relevant permit, licence or similar document required to conduct any of the activities listed above from the relevant regulatory authority when you apply for the voluntary registration.

2.3.8 Turnover tax for micro businesses

Turnover tax was initially introduced as a simplified tax system as an alternative to the current income tax and VAT systems. A qualifying micro business that is registered for Turnover tax may also choose to register for VAT provided that all the conditions for voluntarily registration are met. For more information, see the *Tax Guide for Micro Businesses*.

2.3.9 Refusal of a voluntary registration application

A person who applies for voluntary registration (for example, those discussed in 2.3.2 to 2.3.7) may still not be eligible to be registered where the Commissioner is satisfied that the applicant

- has no fixed place of residence or business; or
- does not keep proper accounting records; or
- has not opened a banking account in the RSA; or and
- has previously been registered as a vendor under VAT or General Sales Tax (GST) and failed to perform the duties of a vendor.

2.4 How must the value of taxable supplies be calculated?

The value of taxable supplies (turnover) made in carrying on all your enterprises is taken into account to determine whether you are liable to register. A person who operates several enterprises, or who operates an enterprise in branches or divisions cannot avoid the liability to register for VAT by considering the turnover of each enterprise, branch or division individually, subject to certain exceptions (See 2.7 for more details on the exceptions). Therefore, at the time of closing off your books for the month, you need to keep a running total of the turnover in respect of all your enterprises for the past 12 months. Should this total

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32 Section 23(7).
exceed R1 million in any particular month, you become liable to register from the first day of the next month.33

You also need to consider the next 12 months, because if you have a contractual obligation in writing to make taxable supplies in excess of R1 million within a 12-month period, you will be liable to register at the commencement of the first month in which the said 12-month period begins.34 In the case of non-resident suppliers of certain electronic services to South African residents, the supplier becomes liable to register at the end of any month in which the threshold of R50 000 in that case has been exceeded.35 You must apply within 21 business days of becoming liable to register.36

Example 2 – Calculating the total value of taxable supplies for registration purposes

Facts:
Mr Z trades as “ABC Construction”. He tenders for a building contract of R5 million. Presently the fees earned from construction activities average R10 000 per month (R120 000 per consecutive 12-month period).

Result:
If ABC Construction is not awarded the contract, Mr Z has an option to register voluntarily, or elect not to register. However, if awarded the contract, Mr Z would immediately know that he is going to exceed the R1 million compulsory VAT registration threshold. In this case, Mr Z would be required to register and would have 21 business days in which to do this, calculated from the first day of the month in which the value of taxable supplies will exceed R1 million in a 12-month period commencing from that month.

The table below gives a general indication of what to include and exclude when calculating the value of taxable supplies, to determine if you are liable for VAT registration.

<table>
<thead>
<tr>
<th>Include</th>
<th>Exclude</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Sales/fees earned from goods or services supplied in the RSA</td>
<td>• Sales from stock or capital assets when closing down your business or substantially reducing (permanently) the scale of your business</td>
</tr>
<tr>
<td>• Sale of goods exported to an export country</td>
<td>• Sales from old plant, machinery or other capital assets when replacing them with new assets</td>
</tr>
<tr>
<td>• Services rendered outside the RSA</td>
<td>• Any exempt supplies</td>
</tr>
<tr>
<td>• Sales from all branches and divisions falling under that person inside the RSA</td>
<td>• Donations received by associations not for gain</td>
</tr>
<tr>
<td>• Deemed supplies (see Chapter 6)</td>
<td>• VAT</td>
</tr>
</tbody>
</table>

33 Section 23(1)(a).
34 Section 23(1)(b).
35 Section 23(1A).
36 Section 22 of the Tax Administration Act.
2.5 Where must a person register?

Persons that are liable to register must complete a form VAT101 (Value-Added Tax Registration Application) which must be submitted to SARS no later than 21 business days from the date of liability. The form must be submitted in person at the SARS branch office nearest to the place where your business is situated. This means that, in the case of a sole proprietor the individual concerned must submit the application in person or in the case of any other person such as a partnership, company or trust fund, the relevant representative vendor must submit the application in person. Alternatively, an authorised registered tax practitioner may appear in person on behalf of the applicant. (In such cases, the application must be accompanied by the power of attorney.) A vendor that has several enterprises/branches/divisions which will operate under one VAT registration number should register in the area where the main enterprise/branch/division is located.

Non-resident electronic services suppliers must e-mailed the completed form together with the supporting documents to SARS at eCommerceRegistration@sars.gov.za. The non-resident electronic services supplier is required to register as an eFiler. Registration as an eFiler will enable the non-resident electronic services supplier to file returns and make VAT payments from outside South Africa.

Persons already registered for one or more taxes that are existing eFilers may register for VAT by completing the Registration, Amendments and Verification form on eFiling (RAV01).

2.6 What documents must be submitted with an application?

It is very important that you submit the correct documents with your application to register; otherwise there may be a delay in obtaining your VAT registration number. See VAT-REG-02-G01 – Guide for Completion of VAT Registration Application Forms – External Guide and VAT-REG-01-G02 – VAT Registration Guide for Foreign Suppliers of Electronic Services for a comprehensive list of documents that must be submitted.

The TA Act provides for both a single tax account as well as for a client information system (previously referred to as ‘single registration’) (CIS) with a single comprehensive display of a taxpayer’s relationship with SARS across all tax types. The CIS was implemented by SARS on 12 May 2014 through a legal entity registration as a first step to register, where after an entity can subscribe to the various taxes as required. See the SARS website for the latest information.

SARS will not accept any faxed or photocopied applications for registration. Please note that where a copy of a specific document is required [for example an Identity Document (ID document)], the copy does not have to be certified. The requirement for a ‘recent’ document refers to a document that is not more than three months old from the date of application for registration. Posted applications will only be processed if applicants are geographically far from the branch office or due to any form of disability and the applicant cannot physically present the application.

Once you have been registered, you will receive a Notice of Registration. You can also confirm if your registration has been processed by entering your details under “VAT vendor search” on the SARS website. [Go to www.sars.gov.za eFiling select ‘VAT Vendor Search’ in the drop-down box on the left hand side of the screen.]

Allow at least 21 business days for your application to be processed. The Notice of Registration is issued to you on eFiling if you are a registered eFiler or it will be sent to your email address, or posted to the postal address given on your registration application. Should
you need a copy of the Notice of Registration, you can call the SARS national contact centre or visit a SARS branch office for assistance.

2.7 Separate activities

As discussed in 2.4, the liability to register is determined by considering all the enterprises carried on by a person, irrespective of whether the enterprises are carried on in separate branches, divisions or enterprises operated by that person. The Commissioner registers all the enterprises of a person under a single VAT registration number. Under certain circumstances, the separate branches or divisions or enterprises of a person may, however, be registered under separate VAT registration numbers or treated as separate persons. The particular circumstances are discussed below.

2.7.1 Branches, divisions and separate enterprises

A vendor may register separately any branches, divisions or enterprises carried on for VAT purposes. This means that it is possible for a vendor to have more than one VAT registration number if the enterprise is carried on in branches or divisions. A separate form VAT102e must be completed for each enterprise/division/branch for which a separate registration is required.

There are two conditions under which separate registration can be granted for any separate enterprise, division or branch, namely:

- An independent system of accounting for each business must be maintained.
- The entity must be capable of being separately identified (that is, either by the nature of the activities or the geographic location).

The implication of separate registration is that each separately registered enterprise/division/branch is treated as a vendor in its own right.

Each enterprise/division/branch will therefore be required to –

- retain the same tax period as the main branch (except farmers in certain cases);
- submit separate returns and payments;
- retain the same accounting basis as the parent vendor and keep its own accounting records; and
- remain registered until cancelled by the parent body or until the parent body’s registration is cancelled.

In addition, any transfers of taxable goods or services between the separately registered enterprises/divisions or branches must be charged with VAT and accounted for on the relevant VAT201 return covering that period.

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37 Section 50(1).
Example 3 – Separate registrations and the liability to register

Facts:
Mrs N is a sole proprietor and trades under the following three trading names:

<table>
<thead>
<tr>
<th>N’s Curry Den</th>
<th>G’s Florists</th>
<th>B’s Shoe Retailers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Turnover of R510 000</td>
<td>Turnover of R390 000</td>
<td>Turnover of R220 000</td>
</tr>
</tbody>
</table>

Result:
The combined turnover of the three businesses is R1 120 000. Since the type of supplies being made are not exempt (see Chapter 7 for examples of exempt supplies), they will constitute “taxable supplies”.

The “person” carrying on all three businesses is Mrs N, a sole proprietor. Therefore, the combined turnover of all the three business is considered in determining whether Mrs N is liable to register. Since she is liable for VAT registration, that is the combined turnover exceeds R1 million, she is referred to as a “vendor” and must account for VAT at 14% on all the sales in each business from the date of registration as a vendor. Mrs N will only be issued with one VAT registration number, but she can apply for three separate VAT numbers if she meets the conditions for separate registration. If SARS agrees to allocate separate VAT registration numbers, each separate business is deemed to be a separate person and VAT must be charged on supplies between the separate businesses, as well as to any other person.

2.7.2 Association not for gain

An association not for gain which carries on its enterprise in branches or divisions, or carries on separate enterprises, may apply in writing for any of those branches, divisions or enterprises to be regarded as separate persons, and to register separately for VAT.38

Application for the registration of separate activities must be made in writing to SARS, and will only be allowed where the separate branch, division or enterprise –

- maintains an independent accounting system; and
- can be separately identified by the nature of its activities or its geographic location.

The practical implication is that an association not for gain can separately apply the compulsory and voluntary registration thresholds to each of its branches, divisions or enterprises in order to determine which of them must, or could be registered. The association not for gain could therefore end up registering and accounting for VAT only in respect of certain specific taxable activities, instead of all activities.

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38 Section 23(5).
Example 4 – Separate activities and registration of associations not for gain

Facts:
An association not for gain which also qualifies as a welfare organisation, conducts its activities in different divisions at different locations and maintains independent accounting records for each division. It received the following income for the past 12-month period:

Division A: Rental income from offices: R800 000
Division B: Supply of commercial accommodation: R350 000
Division C: Supply of food and beverages at a soup kitchen: R10 000

The organisation is considering VAT registration for some, or all, of its activities. It applies to the local SARS office for permission to treat the separate divisions as separate persons for VAT purposes.

What are the VAT implications and options available to the organisation if the permission is granted?

Result:
Division A:
The income is less than R1 million. The organisation is not required to register this division for VAT. However, it can register the division voluntarily if it chooses.

Division B:
The organisation can register this division voluntarily as the value of taxable supplies exceeds R120 000 (which is the minimum threshold for voluntary registration for vendors that supply commercial accommodation).

Division C:
The organisation can register this division voluntarily for VAT on the basis that it is a welfare activity that is conducted. The fact that its income is less than the R50 000 minimum threshold required for voluntary registration is irrelevant (see 2.3.2).

To summarise, the organisation can choose to register the activities of Divisions A, B and C, or any one or more of them under one VAT registration number. Alternatively, it can register one or more of Divisions A, B or C separately.

2.8 Cancellation of registration

A vendor may apply for cancellation of registration if the value of taxable supplies is less than the compulsory registration threshold of R1 million in any consecutive period of 12 months.39

The Commissioner will also deregister a vendor if –

- the enterprise closes down and will not commence again within the next 12 months; or
- the enterprise never actually commenced or will not commence within the next 12 months; or

39 Section 24(1) and (2).
no longer complies with the requirements for voluntary registration.

You should promptly inform the SARS office where you are registered in writing of your situation whether you want to voluntarily deregister, or your circumstances have changed so that you are no longer liable, or no longer eligible to be registered as a vendor. Cancellation of registration normally takes effect from the last day of the tax period in which a vendor ceases trading. However, in the case of a voluntary deregistration, the Commissioner will decide the date of deregistration and the final tax period. In that regard, you must continue to charge and declare VAT on supplies made and make input tax and/or other deductions that you are entitled to, up to the last day of the final tax period as advised by SARS.

The Commissioner may also decide to deregister a person who has successfully applied for voluntary registration and it subsequently appears that any of the specific circumstances mentioned under 2.3.9, in respect of which the Commissioner may refuse to allow a person to voluntarily register, are applicable to that person. From 1 April 2014, the Commissioner has the discretion to deregister any vendor that fails to furnish a VAT return in respect of a tax period.

Any of a vendor's separately registered enterprises/divisions/branches may also be cancelled if –

- the vendor applies in writing;
- the main registration is cancelled; or
- it appears to the Commissioner that the duties under the VAT Act or the TA Act have not been carried out properly.

The effect of the cancellation of a branch registration is that all duties revert to the main branch. See 6.2.1 for the VAT implications of cancelling any VAT registration number and BGR 17 “Cancellation of Registration of Separate Enterprises, Branches and Divisions” for more information on the cancellation of registration of separate enterprises, branches and divisions.

A vendor that has no intention to continue as a voluntary VAT registrant may apply to be deregistered on the basis that the value of taxable supplies is less than R1 million in a 12-month period. A person, being a microbusiness (see 2.3.8) with a turnover equal to or less than R1 million, may elect to remain registered for VAT and there is no longer an automatic deregistration from the VAT register. See the Turnover Tax page on the SARS website for more information.

Remember though, that SARS cannot completely deregister you until all outstanding liabilities or obligations incurred under the VAT Act have been settled or resolved. For example, you cannot be taken off the VAT register if you still owe SARS returns for past tax periods or if any VAT payments are outstanding.

### 2.9 Diesel refund scheme

Should you consume diesel in carrying on an enterprise involved in primary production activities such as agriculture, mining, fishing and coastal shipping, you can also register for the Diesel Refund Scheme which is currently administered through the VAT system. VAT

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40 Section 24(6).
41 See section 24(5)(b).
42 See section 50(3) and (4).
registration is a pre-requisite for participation in the scheme. A qualifying diesel user may register for the scheme at the local SARS office by completing form VAT101D and attaching it to the other documents required above for your VAT registration.

Note that refunds under the Diesel Refund Scheme are merely processed by utilising the VAT administrative system. The concession is actually granted to certain qualifying purchasers under the Customs and Excise Act. The diesel refunds are therefore offset against any VAT which may be payable for the tax period concerned, or alternatively, will increase any VAT refund if the input tax for the period exceeds the output tax liability.

It is important that all the relevant documentation is kept relating to diesel purchases as well as the various log book entries or other records which indicate the actual amounts of diesel drawn from stock for eligible and non-eligible use during the tax period. Vendors must also remember that a refund of the fuel levy included in the price of the diesel can only be claimed as a deduction against the output tax due on the VAT201 return to the extent that the diesel is actually used during the tax period for eligible purposes.

Any diesel refund which is found to be incorrectly deducted and paid would have to be paid back to SARS, together with any interest and/or forfeiture, which may be applicable, hence it is important to make sure that you actually qualify for the Diesel Refund Scheme before registering.

Due to significant technical problems and administrative challenges experienced with the implementation of the diesel refund system, it has been proposed in the 2015 Budget Review to delink diesel refunds from the VAT system in order to address these concerns. The system is therefore currently under comprehensive review. Vendors are advised to check the SARS website for the latest information and developments in this regard.

For more guidance on Diesel Refunds see the following on the SARS website:


- VAT-DR-02-G01 – External Guide – Completion of VAT201 for Diesel Refunds.
Chapter 3
Tax periods

3.1 Which tax periods are available?
You are required to submit returns and account for VAT to SARS according to the tax period allocated to you. Available tax periods cover one, two, six or twelve calendar months. On acceptance of your registration by SARS, you will generally be allocated one of these categories. Tax periods end on the last day of a calendar month. You may, however, apply to the SARS branch office in writing for your tax period to end on another fixed day or date, which is limited to 10 days before or after the end of the month (the 10-day rule). This must be approved in writing and can only be changed with the written approval of SARS. See 3.3 and BGR 19 for more details on tax period cut-off dates.

3.1.1 Two-monthly tax period (Category A or B)
This is the standard tax period, which is generally allocated at the time of registration. Under this category you are required to submit one return for every two calendar months.

- Category A is a two-month period ending on the last day of January, March, May, July, September and November.
- Category B is a two-month period ending on the last day of February, April, June, August, October and December.

3.1.2 Monthly tax period (Category C)
Under this category you are required to submit one return for each calendar month. You will be registered according to Category C when –

- your turnover exceeds or is likely to exceed R30 million in any consecutive 12-month period. (Remember that if a person operates more than one business, or a business with different divisions, branches or separate enterprise activities, the sales of all the separate components of the enterprise must be added together to determine the total turnover. This applies, whether or not permission has been granted to have separate VAT registration numbers for each component of the enterprise.);
- you have applied in writing for this category; or
- you have repeatedly failed to perform any obligations as a vendor.

You will cease to be registered under Category C if you apply in writing to be allocated to a different tax period and SARS is satisfied that you meet the requirements of the relevant category. Should your turnover exceed R30 million subsequent to your registration for VAT, you are required to notify SARS to amend your registration to a Category C tax period within 21 days of becoming liable to register for a Category C tax period.

Failure to notify SARS may result in interest and penalties being levied. All vendors falling within Category C tax period must submit their returns in electronic format and make payments electronically on eFiling.

43 The Tax Administration Act extended the concept of a tax period to include other taxable events (for example, those envisaged under sections 14, 29, and 30). The Tax Administration Act created a simpler and streamlined way of encapsulating all the filing and payment timeframes (that is, sections 14, 28, 29, 30, and any other “taxable event”) under the VAT Act. See section 1 of the TA Act, read with section 27.
3.1.3 Six-monthly tax period (Category D)

Under this category you are required to submit one return for every six calendar months. This is a category for vendors –

- who are micro businesses under the Income Tax Act and have made a written application to be placed under Category D;\(^{44}\) or
- who solely carry on a farming, pastoral or agricultural enterprise and whose total turnover has not exceeded R1,5 million per consecutive period of 12 months and is not likely to exceed that amount in the next consecutive 12 months; or
- who solely carry on a farming, pastoral or agricultural enterprise as a separate enterprise, branch or division of a vendor or an association not for gain as contemplated in 2.7.2 and whose total turnover has not exceeded R1,5 million per consecutive period of 12 months and is not likely to exceed that amount in the next consecutive 12 months. This category will be available only to that separate enterprise, branch or division, provided it is only that separate enterprise, branch or division that carries on a farming, pastoral or agricultural enterprise.

If you have been allocated this category it means that you are required to submit your returns every six-months, usually ending on the last day of February and August. You may, however, apply to the local SARS office to alter the end of the period to another month.

3.1.4 Annual tax period (Category E)

Under this category you are required to submit one return every 12 calendar months. This category is for vendors who want their tax periods to align with their “year of assessment” as defined in section 1(1) of the Income Tax Act. The vendor must submit a written application in the prescribed form for registration under this category and must comply with the following:

- The vendor must be a company or a trust fund.
- The supplies by the vendor applying for Category E must be made to a connected person in relation to that vendor and consist solely of –
  - the letting of fixed properties; or
  - the renting of movable goods; or
  - the administration or management of such companies.
- The connected person who receives the supply must be registered for VAT and must be entitled to deduct the full amount of input tax in respect of those supplies.
- The vendor must agree with the recipients that tax invoices are issued only once a year at the end of the year of assessment of the vendor making the supplies.

3.1.5 Four-monthly tax period (Category F)

Category F, which applied to small businesses, was repealed with effect from 1 July 2015. Vendors who were registered under this category have since been absorbed into Category B.

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\(^{44}\) With effect from 1 March 2014, in respect of tax periods commencing on or after that date.
3.2 **Allocation and change of tax periods**

3.2.1 **New registrations**

The Commissioner will determine whether the vendor falls within Category A or Category B. If a tax period other than Categories A, B or C is required, the vendor needs to meet the requirements for that tax period and apply for it.

3.2.2 **Change of circumstances after registration**

As mentioned above, the Commissioner determines whether the vendor falls within Category A or Category B. Any change of category from two-monthly (A or B) to monthly (C) can generally only be effected from a future date.

A request for a change of category can only be implemented with effect from a future date, and cannot be backdated, except in the following instances:

- If the wrong category has been captured in the registration process; or
- If the circumstances of the vendor have changed such that it is required for that vendor to be registered within another category. (For example, if the taxable supplies exceed R30 million in any consecutive period of 12 months, Category C is applicable).

A vendor that is not registered under Category C is required to inform SARS when the turnover exceeds or is likely to exceed R30 million in any consecutive period of 12 months. Similarly, a vendor that has been registered under Category D must inform SARS that the conditions of the tax period concerned are no longer met when the total value of the taxable supplies for the past 12 months has exceeded R1,5 million or is likely to exceed R1,5 million in the next consecutive 12-month period.

The tax period will also be changed automatically by SARS to Category A or B (as appropriate in the relevant case) if the vendor concerned fails to inform SARS that the total value of the taxable supplies no longer meets the requirements for the tax period concerned. The tax period is also changed automatically by SARS to a category C if the total value of taxable supplies has exceeded R30 million in a consecutive 12-month period.

3.3 **The 10-day rule**

A vendor that has an accounting date within 10 days before or after the end of the month in which the tax period ends, may use that date as the last day for the tax period. A vendor who wishes to apply this option must select a fixed day or date approved by the Commissioner. The day or date can be before or after the end of the tax period but it must be used consistently for a minimum period of 12 months.45

For example, a vendor may select the 27th day of a month (fixed date), or the last Friday in the month (fixed day but not a fixed date). The election by the vendor to use a cut-off date allowed under the 10-day rule does not affect the due date for submitting the return (which remains the 25th day after the end of the month covered by that tax period).

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45 The “first day” of a tax period means the first day following the last day of the vendor’s preceding tax period but can also be a fixed day as approved by the Commissioner in terms of the 10-day rule.
SARS has approved the following categories of fixed cut-off dates subject to the 10-day rule:

- A specific day of the week.
- A specific date of a calendar month.
- A fixed day determined in accordance and consistent with the vendor’s commercial accounting periods.

This approval has been given by the Commissioner by way of a ruling contained in BGR 19 which is reproduced in paragraph 5 of Interpretation Note 52 “Approval to End a Tax Period on a Day other than the Last Day of a Month”. A vendor who intends changing the date on which its tax period ends, and the date does not fall within one of the categories listed above, may apply for a VAT ruling or VAT class ruling in writing to SARS. See Chapter 15 for more details on how to apply for a VAT ruling.
Chapter 4
Accounting basis

4.1 Introduction
The South African VAT system generally requires vendors to account for VAT on the basis of invoices being issued or received. This method of accounting is referred to as the “invoice basis” or “accrual basis”. However, certain vendors may qualify to use a different method referred to as the “payments basis” or “cash basis” of accounting. The differences between these two methods, as well as the requirements of each are discussed below.

4.2 Invoice basis
Under this method of accounting vendors must generally account for the full amount of VAT included in the price of the goods or services supplied in the tax period in which the time of supply has occurred. This applies to the output tax liability on cash and credit sales as well as the input tax that may be deducted on cash and credit purchases.46

According to the general time of supply rule, a supply occurs at the earlier of the following events:

- At the time that an invoice is issued.
- At the time any payment is received by the supplier.

Vendors must therefore account for the full amount of output tax on any supplies made in the tax period, even where payment has not yet been received from the recipient. Similarly, the full amount of input tax may be deducted on supplies received in the tax period, even where payment has not yet been made. In order to substantiate the deduction, the vendor must be in possession of prescribed documentation – see Chapter 8. Furthermore, the vendor also needs to consider if the input tax on any particular supply is specifically denied before making a deduction.

Section 9 also contains special time of supply rules. The special time of supply rules take precedence over the general time of supply rule for purposes of accounting for output tax. Examples include rental agreements, fixed property, coin operated vending machines etc. See Chapter 5 for more details.

All vendors must account for VAT on the invoice (or accrual) basis unless application has been made and permission has been received from the Commissioner to use the payments basis of accounting. (Note however that fixed property transactions are accounted for to the extent of payment made towards the purchase price irrespective of whether a vendor is on the invoice or payments basis – see 4.5.2).

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46 Note that the input tax deduction is subject to the documentation requirements under section 16(2).
Some of the advantages and disadvantages of the invoice basis of accounting are set out in the table below:

<table>
<thead>
<tr>
<th>Advantages</th>
<th>Disadvantages</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Deduct VAT incurred on purchases before payment.</td>
<td>• Account for VAT on sales before receiving payment from debtors.</td>
</tr>
<tr>
<td>• Fewer adjustments required when reconciling for income tax purposes.</td>
<td>• Can lead to cash flow difficulties when vendor allows extended payment terms.</td>
</tr>
<tr>
<td>• Easy to calculate and implement accounting systems (based on invoices issued/received for sales and purchases)</td>
<td></td>
</tr>
</tbody>
</table>

4.3 Payments basis

Under the payments basis (or cash basis) the vendor only accounts for VAT on actual payments made and actual payments received in respect of taxable supplies during the period. The payments basis is intended to help certain types of businesses. (Note however those instances as discussed in 4.5.1 and 4.5.3 where the vendor is treated as being registered on the invoice basis).

The effect of the payments basis of accounting is that the date to account for VAT is delayed until payment has been made. This does not mean that the time of supply rules set out in section 9 are deferred. A vendor that accounts for VAT on the payment basis of accounting is still required to issue a tax invoice within 21 days of making a taxable supply to the recipient, but is only required to account for and pay any output tax due to SARS to the extent that payment has been received from the recipient. Similarly, any VAT charged to a vendor on goods or services acquired for taxable purposes will only be deductible to the extent that payment has been made by the vendor in respect of the taxable supply.

A vendor must apply in writing to SARS before being allowed to apply the payments basis, which, if approved, will only apply from a future tax period as specified by the Commissioner. A vendor who no longer qualifies for the payments basis must also notify SARS within 21 days of the end of the tax period concerned and use the invoice basis from the commencement of the tax period in which that vendor ceased to qualify for the payments basis.

The payments basis is only available to:

- Vendors who are natural persons (or partnerships consisting only of natural persons) whose total taxable supplies at the end of a tax period have not exceeded R2,5 million in the previous 12 months, and are not likely to exceed R2,5 million in the next 12 months.
- Public authorities, water boards, certain municipal entities, municipalities, associations not for gain and welfare organisations – regardless of the value of taxable supplies.
- Vendors who are non-resident suppliers of certain electronic services. (See 2.1.5 for more details on the supply of electronic services by non-residents for VAT purposes.)
• Certain vendors that have been allowed to register voluntarily in accordance with section 23(3)(b)(ii) must account for VAT on the payments basis until the R50 000 threshold is met.\(^{47}\)

• The South African Broadcasting Corporation as contemplated in section 8A of the Broadcasting Act 4 of 1999.\(^{48}\)

The payment basis of accounting is no longer available to regional electricity distributors with effect from 1 April 2016.

Juristic persons (for example, companies) and trust funds do not qualify for the payments basis unless they are the type of entity included in any of those listed above.

A few advantages and disadvantages of the payments basis of accounting are set out in the table below.

<table>
<thead>
<tr>
<th>Advantages</th>
<th>Disadvantages</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Suitable for small businesses.</td>
<td>• Deduct VAT only after payments made to suppliers.</td>
</tr>
<tr>
<td>• Advantageous when the vendor allows lengthy periods of credit.</td>
<td>• More difficult to implement accounting systems to manage, administer and calculate accurately (for example, reconciliation with income tax returns and adjustments).</td>
</tr>
<tr>
<td>• Facilitates cash flow.</td>
<td></td>
</tr>
</tbody>
</table>

**Example 5 – Comparison of invoice basis vs payments basis of accounting**

Assume the following sales and purchases figures (including VAT) for the tax period Jan to Feb 2016. Input tax and output tax is calculated by applying the tax fraction 14/114 to the relevant amounts – that is, amounts invoiced (invoice basis) and cash amounts (payments basis).

<table>
<thead>
<tr>
<th>Output tax</th>
<th>Invoice basis</th>
<th>Payments basis</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total sales R57 000 (cash received R11 400)</td>
<td>R7 000</td>
<td>R1 400</td>
</tr>
<tr>
<td>Input tax</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total purchases R22 800 (paid full amount in cash)</td>
<td>R2 800</td>
<td>R2 800</td>
</tr>
<tr>
<td>VAT payable / (refundable)</td>
<td>R4 200</td>
<td>(R1 400)</td>
</tr>
</tbody>
</table>

On the payments basis, output tax on sales is declared to the extent payment has been received and input tax on purchases deducted to the extent payment towards the purchase price has been made. Output tax of R1 400 would be declared and input tax of R2 800 deducted in the Jan-Feb 2016 VAT201 return.

\(^{47}\) These vendors are automatically registered on the payments basis without having to apply to SARS for a directive [Section 15(2B) read with section 23(3)(b)(ii)].

\(^{48}\) With effect from 1 April 2016. See section 15(2)(a)(viii).
4.4 Change of accounting basis

A change of accounting basis may occur where the vendor voluntarily wants to adopt a more suitable system for the type of business concerned (provided the requirements are met). This could involve a change from the invoice to the payments basis, or vice versa, depending on the advantages and disadvantages for that particular business. The vendor can apply to change the basis of accounting by completing form VAT117.

Alternatively, SARS may require a vendor to change from the payments basis to the invoice basis because the vendor ceases to qualify for the payments basis. For example:

- A vendor who is an individual may have achieved business growth over time and managed to exceed R2,5 million, which is the threshold prescribed in the VAT Act. (However, should the increase in turnover be solely as a result of enterprise assets being sold because of a permanent reduction in the size of the business or due to the replacement of capital assets or abnormal circumstances of a temporary nature, the payments basis may be retained).

- A vendor who is an individual may decide to conduct the business activities under a different legal entity such as a company, and so, be disqualified from utilising the payments basis of accounting. (This will also require a new registration to be processed and a new VAT registration number to be issued.).

- A vendor who was allowed to register for VAT voluntarily under section 23(3)(b)(ii) without making taxable supplies of R50 000 must migrate to the invoice basis once the R50 000 threshold is reached. The vendor may, however, remain on the payments basis provided that it falls within one of the entities who qualify to be on the payments even after reaching the threshold.49

A vendor that is registered on the payments basis is required to notify SARS in writing within 21 days of ceasing to qualify for the payments basis. (See 4.3 for qualifying vendors). Natural persons (or partnerships consisting only of natural persons) cease to qualify for the payments basis at the end of the tax period in which the value of taxable supplies in a 12-month period exceeded R2,5 million or on the first day of any month in which the value of taxable supplies is likely to exceed R2,5 million in a 12-month period commencing from that month.

Whatever the reason for changing the accounting basis, the vendor must submit a calculation and a list of debtors and creditors to the SARS office where the vendor is registered and make the necessary adjustment on the return for the period concerned. SARS will send the vendor a form VAT118 which will indicate the tax period from which the change will apply as well as how to do the required calculation.

49 Section 15(2B).
Example 6 – Change in accounting basis adjustment

Mr S is a sole proprietor and trades under the name “ABC”. He is registered on the payments basis and noticed that the turnover for the previous 12 months has increased to R2,9 million (exceeding the R2.5 million threshold). He notified the Commissioner within 21 days that he no longer qualifies for the payments basis. SARS sends Mr S a form VAT118, which indicates that he must change to the invoice basis as from 1 August 2015. He now has to make the required adjustment in respect of debtors and creditors.

On 31 July 2015, Mr S draws up the list, which reflects the balance of debtors to be R250 000 (including VAT) and the balance of creditors to be R215 000 (including VAT). The following calculation must now be performed:

\[
\begin{array}{c|c|c}
\text{Debtors:} & 250 000 \\
\text{Less Creditors} & 215 000 \\
\text{Difference} & 35 000 \\
\end{array}
\]

VAT on the difference is: 
\[
R35 000 \times 14 / 114 = R4 298.25
\]
Mr S declares this amount in field 12 on his VAT return (output tax).

If the amount owing to creditors was greater than the amount owing by debtors, the difference would represent input tax. For example, if Mr S’ creditors amounted to R300 000 and the debtors amounted to R200 000, the calculation would have been as follows:

\[
\begin{array}{c|c|c}
\text{Debtors:} & 200 000 \\
\text{Less Creditors} & 300 000 \\
\text{Difference} & (100 000) \\
\end{array}
\]

VAT on the difference is: 
\[
R100 000 \times 14 / 114 = R12 280.70
\]
which would be deducted in field 18 on the VAT return (input tax).

Note:

Remember to exclude any amounts included in debtors and creditors which do not include VAT at the standard rate (for example, debtors and creditors for exempt or zero-rated supplies) and amounts payable to creditors which relate to non-permissible expenses.

4.5 Special cases

The accounting basis will determine how much output tax must be paid or input tax may be deducted on a particular supply. There are, however, special provisions which treat certain supplies differently, irrespective of the accounting basis set out below.

4.5.1 Instalment credit agreement

Suppliers of taxable goods under an ICA must account for the full amount of output tax in the tax period in which the goods are delivered or any payment of the consideration is received, whichever is the earlier, irrespective of the accounting basis on which they are registered. Similarly, the recipient will be able to deduct the full input tax if the goods were acquired for making taxable supplies unless specifically denied.

4.5.2 Fixed property

Vendors making taxable supplies (sales) of fixed property must account for output tax only insofar as the consideration for the supply has been received, irrespective of the accounting basis on which they are registered. Similarly the recipient may only deduct input tax to the extent that payment of the consideration has been made (that is, these supplies are treated as if on the payments basis), provided the time of supply has been triggered.
4.5.3 Consideration more than R100 000

In the case of a supply for a consideration of R100 000 or more, vendors registered on the payments basis (other than municipalities and public authorities) must account for the full amount of output tax in the period in which the supply occurs. In other words, the supply is treated as if on the invoice basis. This rule does not apply to the sale of fixed property as there is a special rule for these supplies as discussed in 4.5.2.

4.5.4 Second-hand goods

In the case of the acquisition of second-hand goods under a non-taxable supply, vendors may only deduct the notional input tax to the extent that payment of the consideration for the supply has been made by the vendor, regardless of whether that vendor is registered on the invoice or the payments basis. See 8.3.4 for more details on second-hand goods acquired under a non-taxable supply.
Chapter 5
Time and value of supply

5.1 Introduction
This chapter explains the time and value of supply rules which apply to certain supplies of goods or services. Not all of the time and value of supply rules have been included in this chapter, but only those which are the most common. These rules determine if a transaction has occurred for VAT purposes and whether VAT must be accounted for in a particular tax period. This is based not only on the timing and valuation rules, but also the accounting basis (see Chapter 4) and tax period (see Chapter 3) which determines the due date for payment and the rendering of returns (see Chapter 10).

For more details on the time of supply and value of supply, please see sections 9 and 10 of the VAT Act respectively. Note that some rules which impact on the time and value of certain transactions may also be found elsewhere in the Act. For example, some rules can be found in sections 8 and 18. In addition, in the case of taxable fringe benefits, the provisions of the Seventh Schedule to the Income Tax Act may apply. In a case where the taxable fringe benefit is the use of a motor vehicle, General Notice 2835 applies.

5.2 Time of supply

5.2.1 General rule
Generally, the time of supply is the earlier of the time an invoice is issued by the supplier (or the recipient in certain instances), or the time any payment of consideration is received in respect of that supply. In this regard it must be noted that a “deposit” received that does not form part of the payment due (that is consideration payable) for a supply, will not trigger the time of supply, unless and until, it is applied as payment against the consideration.

Specific time of supply rules apply to certain transactions. A few examples are dealt with below.

5.2.2 Connected persons
A supply of goods or services where the supplier and the recipient are connected person, is deemed to take place as follows:

- If the goods supplied are to be removed – the time of supply occurs at the time the goods are removed.
- If the goods supplied are not removed – the time of supply occurs at the time the goods are made available to the recipient.
- If services are supplied – the time of supply occurs at the time the services are performed.

The general time of supply rules will apply when –

- an invoice is issued or payment is received on or before the date that a return was submitted (covering the tax period in which the goods or services are deemed to be

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51 This is any document notifying you of an obligation to make payment and is not necessarily a tax invoice.
supplied as stated above), or the last day for submitting a return for that tax period; and

- the consideration cannot be determined at the time the supply is deemed to be made to a connected person who is entitled to deduct input tax in full.\(^{52}\)

### Example 7 – Time of supply for connected persons

**Facts:**

Farmer A is a vendor registered under Category B. He rents a harvesting machine to his son, Farmer B, during the peak season from January to March. Farmer B collected the machine from his father on 10 January 2016. Farmer A submits his return for February on 25 March 2016.

**Result:**

If no payment was received, and no invoice was issued by 25 March 2016, the time of supply will be at the time that the goods were removed on 10 January 2016. Farmer A will, therefore, have to account for the supply in his February 2016 return. If Farmer A issues an invoice for the rental on or before 25 March 2016, the normal time of supply rules apply, in which case, Farmer A will declare the VAT on the supply in the return ending April 2016.

### 5.2.3 Progressive, successive and periodic supplies

A supply of goods or services is deemed to be successive if the goods or services are supplied under a rental agreement or provision is made for periodic payments for example, in respect of services rendered, on a monthly basis. The time of supply is deemed to take place on the earlier of the date when payment is due or is received. Some examples include office and car rentals and ongoing contracts for maintenance, management or cleaning services.\(^{53}\)

In the case of goods and services supplied directly in the construction, repair, improvement, erection, manufacture, assembly or alteration of goods where the agreement provides for the consideration to become due and payable in instalments or periodically in relation to the progress made, the time of supply is the earliest of the date when payment is due or is received, or any invoice relating to the payment is issued.

### Example 8 – Progressive supplies (construction)

**Facts:**

J’s Construction is registered for VAT under Category C tax period (monthly) and enters into a contract to build 50 residential units for a total contract price of R6 500 000 (VAT inclusive). The agreement provides for monthly progress payments to be made over a period of 12 months. At the end of January 2016 and February 2016, the work certified as completed by the appointed Project Manager was 10% and 23% respectively. J’s issued two tax invoices as follows:

<table>
<thead>
<tr>
<th>Invoice</th>
<th>Amount</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1357 – 31 January 2016</td>
<td>R650 000 (10% of R6 500 000)</td>
<td></td>
</tr>
<tr>
<td>1358 – 28 February 2016</td>
<td>R845 000 (23% of R6 500 000 less R650 000 already invoiced)</td>
<td></td>
</tr>
</tbody>
</table>

\(^{52}\) The second proviso to section 9(2) which is effective from 1 April 2016.

\(^{53}\) Section 9(3)(a) and (b).
Result:

As the goods are deemed to be supplied progressively, J’s will not account for the full contract price at the time the agreement is entered into. J’s will account for VAT of R79 824.56 (14 / 114 × R650 000) in the January 2016 return and R103 771.93 (14 / 114 × R845 000) in the February 2016 return.

5.2.4 Instalment credit agreements

The supply of goods under an ICA is deemed to take place at the earlier of the time the goods are delivered, or any payment of the consideration is received by the supplier in respect of the supply. The goods supplied in terms of an ICA relates to corporeal movable goods and plant and machinery. Supplies made under an ICA are not regarded as being supplied successively as discussed in 5.2.3.

5.2.5 Fixed property

Goods consisting of fixed property or any real right therein are deemed to be supplied upon registration of transfer of the property in a deeds registry, or the date upon which any payment is made in respect of the consideration (whichever occurs first). This excludes a “deposit” as it is not considered to be “any payment” until the seller is able to apply that payment as consideration for the supply. Similarly, a payment that is held in a trust by an estate agent or attorney does not constitute payment made, as the seller cannot apply the amount against the outstanding debt at that time. See the VAT 409 – Guide for Fixed Property and Construction for more details on the VAT treatment of fixed property.

5.2.6 Fringe benefits

The cash equivalent of a fringe benefit under the Fourth Schedule to the Income Tax Act is required to be included in the remuneration of the employee who has received that benefit or advantage for income tax purposes. The time of supply for VAT purposes is the end of the month in which such benefit is required to be included in the remuneration of the employee. In cases where the cash equivalent is not required to be included monthly or weekly in the amount of remuneration, the time of supply is the last day of assessment of the employee under the said Act.

5.2.7 Lay-by agreements

A lay-by agreement generally relates to a supply of goods or services where the consideration for the supply is R10 000 or less and the supply is reserved by the payment of a deposit. In these types of transactions, delivery usually only takes place when the full purchase price, or agreed portion thereof, is paid. The supply of goods under a lay-by agreement is only deemed to take place when the goods are delivered to the recipient. The supplier is therefore not liable to account for any VAT on the amount received as a deposit unless and until delivery has taken place.

Should a lay-by sale be cancelled for any reason, any deposit payment retained by the vendor or any amount of the consideration paid (or which is recoverable) is regarded as consideration for a taxable supply of services by the vendor. In such cases, the vendor must account for output tax on the total amount retained in the tax period during which the sale was cancelled.
5.2.8 Machines, meters and other devices
A special time of supply rule applies when supplies are made via machines, meters and other devices which accept payment by way of coins, tokens, paper money or cards.

Examples include –
- vending machines such as those that dispense snacks, cool drinks and cigarettes;
- arcade video games;
- pool tables;
- parking meters; and
- public telephones.

The time of supply rule for the vendor making the supply (that is the supplier) is the time that the coins, tokens, paper money or cards are removed from the machine, meter or device. In the case of payment in any other form being accepted by the machine, meter or device (for example, debit or credit card), the time of supply is the time that the payment was received by the supplier. The time of supply for the recipient is when the coin, token, paper money or card is inserted into the machine, meter or device or when payment is tendered through other means (such as swiping the debit/credit card).

5.2.9 Betting transactions
A betting transaction occurs when one person places a sum of money at risk with another person who accepts the money as a bet, based upon the outcome of a race, competition or other event or occurrence where the outcome is uncertain. The person accepting the bet is deemed to supply a service to the person placing the bet. A vendor accepting bets in the course or furtherance of an enterprise must account for output tax on the consideration received in respect of all betting transactions for which payment has actually been received in the tax period concerned. This rule applies whether the vendor accounts for VAT on the invoice or payments basis. See Interpretation Note 41 “Application of the VAT Act to the Gambling Industry” for more information.

5.2.10 Supplies made by a branch
Should an off-shore entity (for example, the Head Office or branch of Company A, situated in Paris, France) have a South African head office or branch (SA entity) which is independent and can be separately identified with a separate system of accounting, the off-shore enterprise is deemed to be carried on by a separate person from the SA entity. Any goods consigned or delivered, or services provided to the off-shore entity will be deemed to be supplied in the course or furtherance of the SA entity’s enterprise. The time of supply takes place when the goods are consigned or physically delivered to the off-shore entity or when the services are rendered to the off-shore entity.

5.3 Value of supply
5.3.1 General rule
The value of a supply for VAT purposes is directly linked to the consideration received for the said supply. In this regard, the consideration for a supply will normally be equal to the amount of money which is payable as the price charged for the supply. The consideration for a supply is represented by the value plus the VAT charged. In cases where the consideration is not in money, the consideration will be the OMV thereof. Note that the OMV value includes the VAT element. Specific value of supply rules apply to certain transactions.
Note that although section 10 of the VAT Act is titled “Value of supply”, some of the subparagraphs in that section prescribe the consideration for the supply instead of the value of the supply. Some examples follow below.

5.3.2 Connected persons

The normal value of supply rules also apply to connected persons. However, in the case of a supply made for no consideration, for a consideration which is below the OMV or the consideration cannot be determined at the time the supply is made, the consideration for the supply is equal to the OMV if the recipient would not have been entitled to a full input deduction on the goods or services acquired, had the OMV been charged on the supply. This rule is not applicable where the supply made is a fringe benefit to an employee.

5.3.3 Instalment credit agreement

The consideration in money is deemed to be the cash value of the supply. The cash value excludes any interest, finance charges and related admin fees but includes the sales amount for which the goods were sold and VAT. In the case of a banker or financier, the cash value includes the sales amount for which the goods were sold for example, the purchase price and any other costs borne by the banker. In the case of a dealer of such goods, the cash value is the price at which the goods are normally sold by the dealer and other related costs (such as installation, assembly, erection) that form part of the amount financed under the ICA.

5.3.4 Commercial accommodation

The supply of commercial accommodation is a taxable supply. Commercial accommodation includes board or board and lodging supplied together with domestic goods and services (for example, meals, laundry services, the use of a telephone) in a house, flat, apartment, room, hotel, guest house etc. Commercial accommodation excludes the letting or hiring of a dwelling which constitutes the place of residence of a natural person or the supply of employee housing, both of which are exempt supplies. See 2.1.6 for more details on commercial accommodation activities and 7.2 on the activities for the letting or hiring of a dwelling.

Should a person stay in an establishment which provides commercial accommodation for an unbroken period of more than 28 days, only 60% of the all-inclusive charge for the accommodation and the domestic goods and services is subject to VAT at the standard rate. The full amount charged is subject to VAT at the standard rate when a person stays for a period less than 28 days. Any domestic goods and services which are charged separately and are not included in the all-inclusive tariff for the accommodation, are also taxed in full at the standard rate. See the VAT 411 – Guide for Entertainment Accommodation and Catering for more information.

5.3.5 Barter transactions

In barter transactions, goods or services are exchanged for other goods or services. Payment of the consideration may also be partly in money, and partly in goods and/or services exchanged. To the extent that payment of the consideration is made in money, the consideration for the supply will be the amount of money. To the extent that payment is not in money, the consideration is the OMV) of goods and/or services received.

54 The term “domestic goods or services” has been extended to include water with effect from 1 April 2016.
Example 9 – Barter transaction

Facts:
ABC Rugby Club has received a sponsorship contract from C Hardware Stores for their rugby team kit to the value of R10 000 as well as R5 000 cash in exchange for advertising, publicity and exposure of the C Hardware Stores brand, to the value of R15 000 during the 2015-2016 rugby season in order to grow its business. Both ABC Rugby Club and C Hardware Stores are vendors.

<table>
<thead>
<tr>
<th>ABC Rugby Club</th>
<th>C Hardware Stores</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Output tax:</strong></td>
<td><strong>Output tax:</strong></td>
</tr>
<tr>
<td>(On the advertising and publicity supplied)</td>
<td>(On the rugby kit supplied)</td>
</tr>
<tr>
<td>OMV of rugby kit received as payment</td>
<td>OMV of advertising and publicity received as</td>
</tr>
<tr>
<td>Money received as payment</td>
<td>Money received as payment</td>
</tr>
<tr>
<td>Total consideration received</td>
<td>Total consideration received</td>
</tr>
<tr>
<td>VAT (14 / 114 × R15 000)</td>
<td>VAT (14 / 114 × R15 000)</td>
</tr>
</tbody>
</table>

**Input Tax:**
(On the rugby kit acquired)

Input tax (14 / 114 × R10 000)  R1 228

Input tax is allowed on any taxable goods or services acquired to make taxable supplies. Money is not regarded as either goods or services for VAT purposes and ABC Rugby Club can only deduct input tax on the OMV of the rugby kit acquired. C Hardware Stores will be entitled to deduct input tax on the advertising and publicity services it received.

5.3.6 Fringe benefits

The consideration in money is deemed to be the cash equivalent of the benefit granted to the employee as determined in the Seventh Schedule to the Income Tax Act. The VAT on the fringe benefit must be calculated by the employer and must be reflected in the employer’s VAT return, even if the employer does not recover the VAT from the employee enjoying the fringe benefit. Note that a benefit or advantage arising by virtue of an exempt or zero-rated supply, or granted in the course of making exempt supplies, or a supply of entertainment is not subject to tax. The consideration for a benefit that consists of a right to use a motor vehicle is determined under VAT Regulation 2835. For more information on the determination of the value of the fringe benefit see Interpretation Note 82 “Input Tax on Motor Cars”.

Example 10 – Motor vehicle supplied as a fringe benefit

Facts:
D’s Wholesalers (a vendor registered under Category B tax period) purchases a “motor car” for R114 000 (including VAT of R14 000) on 1 March 2016. D’s Wholesalers is not entitled to deduct input tax on the acquisition of the “motor car” as it is a prohibited deduction.
An employee of D’s Wholesalers (who is paid monthly) is granted the right to use the motor car with effect from 1 March 2016, and D’s Wholesalers bears the full cost of maintaining the vehicle.

**Result:**

D’s Wholesalers must account for output tax on the supply of the fringe benefit as follows:

**Step 1**  Consideration in money = determined value of the motor car × 0,003 (0,3%)  
(see VAT Regulation 2835 dated 22 November 1991)  
= (R114 000 – R14 000) × 0,003 = R300

**Step 2**  The amount of output tax payable per month will be = R300 × 14 / 114 = **R36,84**

**Step 3**  The first tax period covers the months of March 2016 and April 2016. Output tax on the fringe benefit for the tax period must be declared in Field 12 of the VAT201 return and paid on 25 May 2016. This must also be done for every tax period thereafter as follows:

R36,84 × 2 months = **R73,68**

Note that where the input tax on acquisition of the vehicle was allowed (for example, a bakkie) the consideration in money is calculated by applying a factor of 0,006 (0,6%) instead of 0,003 (0,3%).

In a case where the employee bears the full cost of the repairs and maintenance, and receives no compensation, the consideration as determined above must be reduced by the lesser of R85 or the consideration for the fringe benefit determined monthly.

### 5.3.7 Consideration only partly for a taxable supply

In cases where the consideration relates only partly to a taxable supply of goods or services, VAT is calculated only on that portion of the consideration which is properly attributable to the taxable supply. For example, when a tour operator charges a non-resident for a tour package in RSA, the VAT is calculated and paid, based on the consideration attributable to the individual component supplies for example –

- international travel is subject to VAT at the zero rate;
- tour guide services are subject to VAT at the standard rate;
- hotel accommodation is subject to VAT at the standard rate; and
- airport shuttle passenger transport is exempt from VAT.

See Interpretation Note 42 “The supply of goods and services by the travel and tourism industry” for more information.

### 5.3.8 Betting transactions

A vendor that accepts a bet from any person (the punter) on the outcome of a race or on any other event is deemed to make a supply of betting services to the punter. The consideration for the betting services is the total amount received in respect of the bet. Output tax is calculated by applying the tax fraction (14/114) to the gross amount of the bet received. For more information see Interpretation Note 84 “The Value-Added Tax Treatment of Bets”.

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<table>
<thead>
<tr>
<th>Step</th>
<th>Calculation</th>
<th>Result</th>
</tr>
</thead>
<tbody>
<tr>
<td>Step 1</td>
<td>Consideration in money = determined value of the motor car × 0,003 (0,3%)</td>
<td>R300</td>
</tr>
<tr>
<td>Step 2</td>
<td>The amount of output tax payable per month will be = R300 × 14 / 114</td>
<td>R36,84</td>
</tr>
<tr>
<td>Step 3</td>
<td>The first tax period covers the months of March 2016 and April 2016. Output tax on the fringe benefit for the tax period must be declared in Field 12 of the VAT201 return and paid on 25 May 2016. This must also be done for every tax period thereafter as follows:</td>
<td>R73,68</td>
</tr>
</tbody>
</table>
Chapter 6
Taxable supplies

6.1 Introduction

The term “supply” is widely defined in the VAT Act to include performance under any sale, rental agreement and ICA. It also includes all other forms of supply, whether voluntary, compulsory or by operation of law, irrespective of where the supply is effected, and includes any derivative of the term. The term “taxable supplies” includes all supplies made by a vendor in the course or furtherance of an enterprise on which VAT should be levied at the standard rate or the zero rate. As exempt supplies are not taxable supplies, no output tax is levied and no input tax may be deducted on any expenses attributable to making those supplies. This chapter only addresses the VAT implications of taxable supplies. Exempt supplies are dealt with in Chapter 7.

6.2 Standard-rated supplies

A standard-rated supply is a supply of goods or services by a vendor which is subject to VAT at the standard rate of 14%. As explained in Chapter 1, as a general rule, the supply of all goods and services are taxable at the standard rate, unless it is specifically zero-rated under section 11 (see 6.3), or exempt under section 12 (see Chapter 7).

The following are some examples of standard-rated supplies (the list is not exhaustive):

- Land and buildings (fixed property) – commercial or residential property bought from property developers, building materials, vacant land bought from a vendor etc.
- Professional services – construction/building, estate agents, consultants, architects, engineers, project managers, doctors, private hospital services, lawyers, plumbers, electricians and accountants.
- Household consumables and durable goods – most grocery items and foodstuffs such as meat, fish, white bread, snacks, most canned foods, cigarettes, perfume, medicines, cool drinks, cleaning materials, clothing, footwear, microwave ovens and other household consumables and appliances.
- Municipal goods and services such as electricity, water and refuse removal. (See the VAT 419 – Guide for Municipalities.)
- Accommodation, hospitality, tourism and entertainment – restaurant meals, hotel accommodation, liquor sales, arcade amusements, casino slot machines and gambling services, entrance fees to sporting events, theatre performances and film shows, guided tours, game drives and game hunting expeditions. See the VAT 411 – Guide for Entertainment Accommodation and Catering for more information.
- Capital assets such as furniture, production machinery, installations, motor vehicles and equipment.
- Local transport of goods (all modes of transport) and the local transport of passengers by air or sea.
- Telephone, internet, computer and other telecommunication services.
- Rental of goods and commercial property such as office space.

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55 See Chapter 2 for more details on enterprise.
Motor vehicles, repair services, lubrication oils and spare parts.

6.2.1 Deemed supplies

As a registered vendor, you may sometimes be required to declare an amount of output tax even though you have not actually supplied any goods or services. The VAT Act contains deeming provisions which both widen the range of transactions subject to VAT and clarify the instances where certain transactions will be deemed to be taxable or not, or deemed not to be supplied in the course or furtherance of an enterprise. Deemed supplies will generally attract VAT at either the standard rate or zero rate.

Examples of deemed supplies on which a vendor has to account for output tax at the standard rate include –

- trading stock taken out of the business for private use;
- certain fringe benefits provided to staff;
- assets retained upon ceasing to carry on an enterprise – when a vendor deregisters as a vendor, certain goods or rights forming part of the enterprise’s assets is deemed to be supplied in the course of the vendor’s enterprise, immediately before the person ceased to be a vendor, irrespective of when those assets may have been acquired, subject to certain exceptions;
- short-term insurance claims that have been paid in connection with the enterprise (for example, insurance payouts received for damaged or stolen stock) (see the VAT 421 – Guide for Short-Term Insurance and BGR 14);
- the receipt of payments from government by designated entities for the purposes of taxable supplies (see the VAT 414 – Guide for Associations not for Gain and Welfare Organisations);
- betting and other gambling transactions (see Interpretation Note 41); and
- change in use adjustments (see Chapter 9).

Example 11– Insurance indemnity payment (deemed Supply)

**Facts:**
Mr P’s driver was involved in an accident on 5 January 2016 in which the delivery van was damaged. P’s insurance company issues him with a cheque for R57 000 on 1 February 2016 to compensate for the loss.

**Result:**
As he is registered under Category B tax period, and the indemnity payment is deemed to be received in the course of his enterprise, Mr P must account for output tax in his February 2016 return. The VAT is calculated as the tax fraction of the amount received, therefore R57 000 × 14 / 114 = R7 000.

Example 12 – Trading stock taken out business for private use (deemed supply)

**Facts:**
Mr AB, a vendor, owns a paint and décor store. During February 2016, Mr AB decides to paint the exterior of his private residence using paint from his store.
Result:
Since Mr AB will use paint from his trading stock in order to paint his home, a supply is deemed to be made. Mr AB must accordingly account for output tax on the OMV of the paint used as follows:
Output tax: R28 000 × 14 / 114 = R3 438.

6.3 Zero-rated supplies

Zero-rated supplies are taxable supplies on which VAT is levied at a rate of 0%. The application of the zero-rate must be supported by documentary proof acceptable to the Commissioner. Vendors making zero-rated supplies are still able to deduct input tax in full on the goods or services acquired in the making of the zero-rated supplies. The documentary requirements are set out in Interpretation Notes 30 and 31 “Documentary Proof Required for the Zero-Rating of Goods or Services” respectively. See also Chapter 12 for more detail on exports and the documentation required.

Some examples of zero-rated supplies are briefly explained below:

6.3.1 Certain basic foodstuffs

Certain basic foodstuffs are zero-rated, provided it is not supplied for immediate consumption (that is, as a meal or refreshment) or added to a standard-rated supply. These include the following:

<table>
<thead>
<tr>
<th>brown bread</th>
<th>dried mealies and mealie rice</th>
</tr>
</thead>
<tbody>
<tr>
<td>brown bread flour (excluding wheaten bran)</td>
<td>samp</td>
</tr>
<tr>
<td>hens eggs(^{56}) (that is, not from ostriches, ducks etc)</td>
<td>vegetables(^{57}) and fresh fruit</td>
</tr>
<tr>
<td>dried beans</td>
<td>lentils</td>
</tr>
<tr>
<td>maize meal</td>
<td>rice</td>
</tr>
<tr>
<td>pilchards in tins or cans</td>
<td>vegetable cooking oil (excluding olive oil)(^{58})</td>
</tr>
<tr>
<td>milk, cultured milk, milk powder and dairy powder blend</td>
<td>edible legumes and pulses of leguminous plants (that is, peas, beans, peanuts etc)</td>
</tr>
</tbody>
</table>

The zero rate will not apply where –

- Zero-rated foodstuffs are prepared for immediate consumption for example –
  - a glass of milk served in a restaurant;

\(^{56}\) That is, not from ostriches, ducks etc.
\(^{57}\) See BGR 26 for more information.
\(^{58}\) See BGR 33 for more information.
a pre-packed salad with salad dressing purchased at a supermarket;
- sandwiches and other take-away foods.

- A standard rated product or ingredient is supplied together with a zero-rated foodstuff for example –
  - a punnet of vegetables seasoned with herbs and including a stick of butter;
  - a pack of rice or beans containing a sachet of flavouring;
  - a gift hamper consisting of a basket of fruit with chocolates and nuts.

### 6.3.2 Fuel levy goods

Most motor fuels are subject to taxes such as the General Fuel Levy, the Road Accident Fund Levy as well as excise duty. The VAT Act therefore provides that certain specified “fuel levy goods” are subject to the zero rate. These include crude oil and certain petrol and diesel based products (including biodiesel), which are used as fuel in internal combustion engines. Examples include fuels used in motor cars, trucks, buses, ships, fishing boats, railway locomotives, farming and production machinery.

Petroleum oils and crude oil which are refined for the production of fuel levy goods are also zero-rated; however, aviation kerosene, motor oil and oil lubricants are subject to the standard rate.

The sale of “marked” illuminating kerosene (paraffin) intended for use as fuel or for heating is subject to VAT at the zero rate. Any “unmarked” illuminating paraffin or other forms of paraffin which are blended or mixed with any other products are subject to the standard rate of VAT.

### 6.3.3 Going concern

The supply of an enterprise or part of an enterprise which is capable of separate operation as a going concern qualifies for the zero rate if all of the requirements are met in terms of the Act. The supply of the enterprise will be subject to VAT at the standard rate of 14% if any of these requirements are not met.

Both parties must be registered VAT vendors. In the event that the purchaser is not yet registered at the time of concluding the agreement, it is advisable the agreement provides for the application of the zero rate, subject to the purchaser being a registered vendor with effect from the date the agreement is concluded. Should this not occur, the seller should ensure that the contract makes provision to increase the consideration payable to cater for the imposition of VAT at the rate of 14%.

In addition to the above, it must be clearly evident and agreed to in writing by the parties that the enterprise is disposed of as a going concern. It is important to note that the subject of the agreement must be an “enterprise” as a going concern. In other words, the merx of the contract must be the business or enterprise, which includes all the necessary income earning business assets, client base etc. A contract for the sale of individual physical assets such as fixed property cannot be treated as a going concern under section 11(1)(e). For example, where a vendor sells the property from where its business is conducted, the subject of the supply is the fixed property and not the enterprise. In that case, VAT must be charged at the standard rate whether income is earned from that fixed property or not.
An enterprise is considered to be supplied as a going concern if –

- the supplier and the recipient should both be registered vendors;
- the supplier and the recipient agreed in writing that such enterprise is supplied as a going concern;
- the sale agreement provides that the enterprise will be an income-earning activity on the date of transfer from the supplier thereof to the recipient;
- the assets which are necessary for carrying on such enterprise are disposed of by the supplier to the recipient; and
- the supplier and the recipient agree in writing that the consideration for the supply of the enterprise is inclusive of tax at the zero rate.

See VAT-REG-02-G01 – Guide for Completion of VAT Registration Application Forms – External Guide and Interpretation Note 57 for more details on the supply of an enterprise as a going concern.

The following are some examples of cases which are not regarded as the disposal of an income-earning activity:

- The sale of a bakery business without the ovens.
- The sale and leaseback of a commercial building.
- The disposal of a business yet to commence.
- The disposal of a dormant business.

The enterprise sold does not have to be profitable at the date of transfer but the enterprise activities must be able to continue after the sale of the enterprise. The inclusion of goodwill as an asset in the sale of the enterprise is generally indicative that a business is being sold as a going concern.

6.3.4 Services relating to intellectual property rights

Services supplied in connection with intellectual property rights to be used outside the Republic are taxable supplies which are subject to VAT at the zero rate. Any ancillary services supplied together with these intellectual property rights may also be also zero-rated. Should the intellectual property rights be used in the Republic, all services supplied in connection with such intellectual property rights must be standard rated.

6.3.5 Payments made by public authorities and municipalities to welfare organisations

In cases where a welfare organisation is subsidised by a public authority or municipality to enable it to carry on its welfare activities as listed in the Regulations, the welfare organisation is deemed to supply services at the zero-rate to the public authority or municipality to the extent of the subsidy/grant. This excludes any payment for actual supplies made to the public authority or municipality, or payment for a specific supply made to a third person on behalf of that public authority or municipality. See 2.3.3 and Interpretation Note 39 for more information on welfare organisations.

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6.3.6 Foreign donor funded project

Donor funds received by an FDFP situated in the Republic from an international donor will be deemed to be a service supplied to the international donor. The supply of the said service is taxable at the rate of zero per cent. See 2.3.5 for more details on FDFPs.

6.3.7 Vocational training of employees

The supply of the training services is zero-rated where employees are trained in the course of their employment subject to the following requirements being met:

(a) The training must consist of vocational training and not educational services.
(b) The training must be provided to employees of an employer who is a non-resident.
(c) The non-resident employer must not have a fixed and permanent place of business in the Republic and the business must be situated outside of the Republic.
(d) The non-resident employer must not be a VAT vendor.

The zero-rating also applies where the service of supplying the vocational training is subcontracted to a third party for the benefit of the non-resident employer, provided that the supply is not made to a person who is a resident of the Republic or a vendor.

6.3.8 Goods temporarily imported for repairs

The supply of services directly in connection with goods that are temporarily admitted into the RSA for processing, repair, cleaning or reconditioning is subject to VAT at the zero-rate. Any goods which are consumed or permanently affixed to those goods as a consequence of the services being rendered will also be zero-rated. This also applies to foreign-going ships or aircraft. In order for the zero-rating to apply, the vendor must be in possession of, amongst other documentary requirements, a copy of the SARS Customs Declaration evidencing the temporary import as well as the corresponding release notification. See Interpretation Note 31.

Example 13 – Repair of a foreign-going aircraft

Facts:
A foreign-going aircraft needs repairs to be carried out to its landing gear while stationed at the Cape Town International Airport. A local vendor is contracted to do the repairs.

Result:
The services (labour) and spare parts (welding rods, gas, welding plates etc) used in the repairs may be zero-rated. In order to apply the zero-rate, the vendor doing the repairs should obtain and retain, the prescribed documentation for example, the particulars of the foreign-going aircraft (that is the make, name, registration number and country of registration).

6.3.9 International transport

The international transport of goods or passengers is zero-rated. This includes the cross-border transport of goods or passengers from a place outside the RSA into the RSA or vice versa. The transportation of goods or passengers between two places outside the RSA also qualifies for the zero-rate.

60 See paragraph 2 in the preface for the amendment to section 11(2)(r).
In a case where the transport of goods is between two places in the RSA which is part of the international transportation service, the local leg of the transport is zero-rated to the extent that the same supplier is contractually liable to the same recipient for both the local and international portions of the transportation service. This does not necessarily mean that the service must physically be performed by the same supplier. The supplier may choose to subcontract the work to another vendor, but must remain contractually liable to the recipient for the relevant part of the transportation. Similarly, the local leg of a passenger flight that forms part of an international journey by air is zero-rated to the extent that it constitutes "international carriage" as defined.

**Example 14 – International transport services**

**Facts:**
A passenger arranges for a flight from Cape Town to Germany. As part of the international flight, the airline operator provides the passenger with a flight from Cape Town to Johannesburg and from Johannesburg to Germany.

**Result:**
The flight from Cape Town to Johannesburg falls within the definition of “international carriage” because it is connected to an international flight. Should the flight between Cape Town and Johannesburg not form part of the international flight, that flight will be a domestic flight and subject to VAT at the standard rate.

The supply of the flight from Cape Town to Johannesburg will be zero-rated for VAT purposes as it constitutes “international carriage”. In addition, the supply of the flight from Johannesburg to Germany will also be zero-rated.

### 6.3.10 Land situated in an export country

Any service supplied directly in connection with land situated outside the RSA is zero-rated. For example, where a South African resident contracts with a South African vendor to build a house situated in Botswana, the zero rate will apply.

### 6.3.11 Services physically performed outside the Republic

The supply of services physically rendered or performed outside the RSA or in a customs controlled area qualifies for the zero rate. This provision will apply to both residents and non-residents. For example, if a South African vendor renders a consulting service in Botswana for a client in that country, those services are subject to VAT at the zero rate.

### 6.3.12 Certain services supplied to non-residents

The supply of services to a non-resident who is not in the RSA at the time the services are rendered will qualify for the zero rate [section 11(2)(l)]. Note that the standard rate will apply in cases where the services are supplied directly in connection with –

- fixed property (land and improvements) situated in the Republic; or
- movable property which is situated in the RSA at the time the services are rendered, except if –
  - the movable property is subsequently exported;

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61 See Interpretation Note 40 “VAT Treatment of the Supply of Goods and/or Services to and/or from a Customs Controlled Area of an Industrial Development Zone” for more details in this regard.
provided the non-resident is not in the RSA when the service is rendered; or
the services supplied by the RSA vendor form part of a supply by the non-
resident to the recipient vendor and the services are acquired wholly for
taxable purposes by that recipient.

The supply of services to non-residents must be tested against all three exclusions in
section 11(2)(l) in order to qualify for the zero-rating.

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**Example 15 – Services supplied by a vendor to a non-resident in respect of movable
property**

**(a) Movable property subsequently exported**

*Facts:*

GR is an RSA vendor and a supplier of mining equipment. GR supplies a machine to KM, a
Belgian company that is not an RSA resident and not a vendor in the RSA. KM will take
delivery of the machine in the Democratic Republic of Congo (DRC), but before GR can
export the machine, it has to be calibrated so that it can be used in the DRC. KM therefore
acquires the services of CI (an RSA vendor) to calibrate the machine at the premises of GR
before exportation.

*Result:*

The services supplied by CI will be made directly in connection with movable goods situated
in the RSA, VAT would usually be charged at the standard rate. However, as the machine
will subsequently be exported to KM, the supply of services by CI (including any incidental
goods incorporated into the machine, or consumed in the process of rendering the
calibration services) will be subject to VAT at the zero rate.

**(b) RSA vendor's supply is part of the non-resident's supply to a recipient vendor**

*Facts:*

K is a German resident which supplies extrusion machines to manufacturers in the plastics
industry worldwide. It does not carry on an enterprise in RSA. B is a RSA vendor and a
manufacturer of various plastic products. It purchases an extrusion machine from K on the
understanding that K will also do the necessary installation work. K subcontracts the installation work to IS (a RSA vendor) who will perform the necessary
services on behalf of K at B's premises.

*Result:*

The supply of the service by IS forms part of the supply by K to B and the supply by IS to K
(who is not an RSA resident and not a vendor) is therefore subject to VAT at the zero rate.

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See Interpretation Note 85 “The Master Currency Case” where the Court confirms the
Commissioner’s interpretation of the zero-rating provisions in section 11(2)(l) and
Interpretation Note 81 “The Supply of Goods and Services by Professional Hunters and
Taxidermists to Non-residents” for more information.

### 6.3.13 Restraint of trade agreements

A restraint of trade of trade agreement places an obligation on one of the parties to such
agreement, to refrain from pursuing or exercising specific rights. The supply of services in
terms of a restraint of trade agreement concerning the exercise of those rights listed in
paragraph (i) of section 11(2)(m)\textsuperscript{62} for use outside of the Republic is zero rated. The supply of services in respect of a restraint of trade of rights to be used in the RSA is standard-rated.

6.3.14 Municipal property rates

Any municipal property rates charged by a municipality are subject to the zero rate. However, the municipal rates charge must be separate and distinct from other charges levied for goods or services by that municipality. Therefore, where a municipality charges a “flat rate” which includes a charge for municipal rates, plus other charges for water, electricity, refuse removal, or other standard-rated goods or services supplied, the entire charge is subject to the standard rate.

6.3.15 Farming goods

Many of the products which are produced or consumed in the course of conducting a farming enterprise are zero-rated, or exempt from VAT on importation. However the zero-rating will be repealed from a date to be determined by the Minister and published by way of a notice in the Government Gazette.

The changes to the law from the effective date will affect farmers as follows:

- **Zero-rating** – The zero-rating under section 11(1)(g) will no longer apply in respect of the purchase of agricultural, pastoral or other goods described in Part A to Schedule 2.
- **Exemption on importation** – The exemption from VAT in Paragraph 7 to Schedule 1 in regard to the importation of the goods mentioned in Part A to Schedule 2 will no longer apply.

Until the concessions discussed above are repealed, the goods listed in Part A of Schedule 2 may be purchased locally at the zero-rate or imported exempt from VAT, subject to the conditions prescribed in the said Schedule.

Some examples of these goods are –

- stock licks;
- fertiliser;
- seed;
- pesticide;
- remedies or medicines (but not in respect of other items charged such as syringes or vet’s fees);
- animal, poultry, fish or game feed (this includes any vitamins, bone products or maize products); and
- plants – this includes trees, bulbs, roots, cuttings or similar plant products used for cultivation.

In order to be able to purchase the above goods at the zero rate, the following requirements must be met:

- The vendor must be in possession of a Notice of Registration or a VAT registration certificate (VAT103) indicating the vendor’s entitlement to acquire the goods at the zero rate.

\textsuperscript{62} Such as filing, assignment, licensing, including patents, designs, trade-marks etc.
zero rate. With the implementation of the single registration process, the VAT103 was replaced with the new Notice of Registration which is a standard notice of registration across all tax types (except Customs and Excise).

- The Notice of Registration or the VAT103 form must be presented to the supplier (for example co-operatives and abattoirs) who will then keep a record of certain particulars appearing thereon to justify the application of the zero rate on supplies made to the purchaser as contemplated in Interpretation Note 31;
- The VAT registration number of the purchaser must appear on the tax invoice.
- The goods supplied must be specified in Part A of Schedule 2 to the VAT Act.

If it is found by SARS that the above conditions have not been met, the supplies in question will be standard rated on assessment.

Note that the zero rate of the above agricultural products will not apply where –

- other goods or services not listed above are supplied to the agricultural industry for example, it will not apply to the consultation fee charged by a vet to attend to a sick animal, nor would it apply to the goods or services acquired to install a new irrigation system on your farm;
- the sale of the goods concerned is prohibited under section 7bis of the Fertilisers, Farm Feed Agricultural Remedies Act 36 of 1947, for example, the sale of a banned substance such as dichlor-diphenyl-trichloroethane (DDT); or
- such products are purchased for purposes of resale.

Part B of Schedule 2 to the VAT Act lists the basic foodstuffs which are subject to the zero-rate. Many of these products are sold by farming enterprises for example, raw fruit and vegetables, maize, milk, eggs, beans, mealies etc. Please remember to show the total amount received in field 2 on your VAT return – failure to do so will result in unnecessary audits.

Also remember that a farmer who receives income from a harvest (crop sharing), must pay VAT at the standard rate on that portion of the proceeds unless the supplies are zero-rated under any of the items in Schedule 2 to the VAT Act as discussed above.

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63 The VAT 103 registration certificate included a clause no. 7 confirming that the main business is a farming, agricultural or pastoral enterprise and that the vendor may purchase certain farming inputs at the zero rate.
Chapter 7
Exempt supplies and miscellaneous

7.1 Introduction

Exempt supplies are supplies of goods or services where no VAT is levied and input tax may not be deducted on the VAT incurred to make exempt supplies. A business that only makes exempt supplies does not carry on an “enterprise” for VAT purposes (see Chapter 2) and is therefore unable to register as a vendor irrespective of the number or value of the supplies made.

Some examples of exempt supplies include –

- financial services (such as the provision of credit, life insurance, the services of benefit funds such as medical schemes, provident, pension and retirement annuity funds);
- donated goods or services sold by non-profit bodies (such as religious and welfare organisations);
- residential accommodation in a dwelling (but not commercial holiday accommodation);
- passenger transport in South Africa by taxi, bus or train;
- educational services provided by recognised educational institutions such as, primary and secondary schools, technical colleges, or universities which have been approved as public benefit organisations (PBOs) under section 30(3) of the Income Tax Act, or an organisation which has been approved by the Commissioner as being exempt under section 10(1)(cA)(i) of that Act;
- childcare services provided at crèches and after-school care centres; and
- services provided to members of body corporates, share block companies, retired persons, political parties, trade unions, housing schemes and home-owners associations which are supplied out of levy contributions by such members.

7.2 Letting of dwellings

VAT is not levied on the supply of a dwelling under a lease agreement. This rule also applies to employee housing supplied by an employer. A “dwelling” is basically defined as a building or a part of a building which is used, or intended to be used, as the residence of a natural person, and includes any fixtures and furnishings enjoyed with the supply of the dwelling. The definition excludes the supply of “commercial accommodation”. See 2.1.6.

The letting of land to the extent that the land is used or is to be used for the principal purpose of accommodation in a dwelling either erected or to be erected on such land is also exempt from VAT.

7.3 Passenger transport (road and rail)

The supply of passenger transport by road or rail is exempt from VAT if the transportation –

- is between two places within the RSA;
- is of fare-paying passengers and their baggage or belongings and
is supplied in the course of a transport business (taxi operators/bus and rail companies) in a vehicle operated by the supplier of the transportation service or a person acting as the supplier’s agent.

The following points should also be noted with regard to exempt passenger transportation:

- A charge or fee levied for a game-viewing drive does not fall within the ambit of this exemption and VAT at the standard rate must be levied.
- The transportation of goods does not fall within the exemption, except to the extent that it relates to the transportation of the personal belongings and baggage accompanying the fare-paying passenger.
- Transportation of passengers by air and sea between two places with the RSA constitutes a standard-rated supply and does not fall within the exemption. The exemption is not applicable in respect of car-rental businesses and the free transportation of employees.
- The exemption includes various types of commuter transport for example, suburban and mainline trains, mainline and luxury bus travelling services as well as taxis.

7.4 Fixed property situated outside the Republic

The supply of land (together with any improvements) situated outside the RSA by way of sale or letting is exempt from VAT.

7.5 Educational and childcare services

The supply of educational services by the following entities is exempt from VAT:

- All State schools or schools registered under the South African Schools Act\textsuperscript{64} or a further education and training (FET) institution registered under the Further Education and Training Act.\textsuperscript{65}
- Universities, universities of technologies (previously known as technikons), colleges and other institutions providing higher education which are registered under the Higher Education Act.\textsuperscript{66}
- Institutions which are approved PBOs under section 30(1)(a) of the Income Tax Act which supply any of the following –
  - adult basic education and training (ABET);
  - education and training of religious or social workers;
  - education and training of persons with permanent physical or mental impairment; or
  - bridging courses to indigent persons to enable them to enter a higher education institution.

The supply of the services of crèches and after-school care centres are also exempt from VAT under section 12(j). The supply of lodging or boarding and lodging in certain instances by institutions such as schools, universities, colleges or universities of technology is also

\textsuperscript{64} Act 84 of 1996.
\textsuperscript{65} Act 16 of 2006.
\textsuperscript{66} Act. 101 of 1997.
exempt, provided amongst others, it is supplied for a consideration in the form of school fees, tuition fees or payment for lodging or board and lodging.

### Example 16 – Crèche and after-school care

**Facts:**
BB runs a crèche and an after-school care centre. She charges R1 000 per month for each of the 120 children which are enrolled at the centre. Her expenses amount to R57 000 per month, of which R7 000 is VAT.

**Result:**

Annual Income (R1 000 × 120) = R120 000 × 12 = R1 440 000  
Annual expenses (including VAT) = R 57 000 × 12 = R 684 000

BB will not register as a vendor because she is providing exempt services of caring for children in a crèche even though her annual income is in excess of the R1 million threshold. As BB may not register for VAT, the R7 000 VAT incurred cannot be deducted as input tax, and consequently, the amount will form part of the business costs of running the after-school facility.

### 7.6 Financial services

One of the most common examples of exempt financial services as contemplated in the Act is the provision of credit. Essentially, the provision of credit is where one person in terms of an agreement provides money to another person who agrees to repay an amount in excess of the money borrowed. The provision of credit under an agreement includes for example, the amount payable (that is, interest) for the provision of a home loan or an overdraft on a cheque account and the finance charges (or any amount determined with reference to the time value of money\(^67\)) on an ICA.

Other examples of financial services which will normally be exempt are –

- the exchange of currency by issuing of bank notes or coins or even debiting and crediting of transaction or credit accounts. For example, the rand value given for dollars is exempt, but any fee charged for the exchange service will be taxable at the standard rate;

- equity or participatory securities. For example, participating in a collective investment scheme, the sale of an interest in a close corporation, shares in a public or private company;

- the provision of long term insurance policies and superannuation benefits. For example, life assurance policies, retirement annuity fund and pension fund policies or disability policies; and

- the buying or selling of derivatives and options. For example, options, futures and interest-rate swaps.

All fees, commissions, merchant’s discount and similar fee-based charges relating to certain financial services, are subject to VAT. For example, a credit agreement may provide for the borrower to pay both interest and fees for the credit provided. In terms of the proviso to

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\(^67\) This is applicable in respect of goods supplied on or after 1 January 2013.
section 2(1), only the fee will attract VAT, whereas the interest will be regarded as consideration for the supply of an exempt financial service.

Since financial service providers make both taxable and exempt supplies it will be required to apportion any VAT incurred (including notional input tax) on goods or services acquired, which cannot be directly attributed wholly for the purposes of consumption, use or supply in the course of making taxable supplies. See 8.4 for more details.

The supply of certain financial services to a non-resident, who is not in the country at the time the service is rendered, may in certain circumstances be subject to VAT at the zero-rate and not exempt. For example, the interest received in respect of the provision of credit to a non-resident is taxable at the rate of 0% in certain instances, instead of being exempt, subject to, amongst others, the non-resident not being the Republic at the time the service is rendered.\(^\text{68}\)

### 7.7 Miscellaneous

#### 7.7.1 Associations not for gain and welfare organisations

Associations not for gain do not declare output tax on any donations received.\(^\text{69}\) However, the association will be liable for output tax if any so-called “donation” is conditional upon some form of reciprocity in the form of a supply of goods or services (identifiable direct valuable benefit) by the association to –

- the “donor”; or
- a relative or other connected person in relation to the donor.

In such cases, the payment received is viewed as being consideration for a taxable supply made by the association and VAT must accordingly be levied.

An association not for gain may only register if it meets the general registration requirements – see 2.7.2 for more information. The supply by an association not for gain of any goods or services which it receives as a donation is an exempt supply. The exemption also applies in a case where the organisation sells goods which it has manufactured if at least 80% of the value of the supply consists of donated goods or services. For further information, see VAT 414 – Guide for Associations not for Gain and Welfare Organisations.

<table>
<thead>
<tr>
<th>Example 17 – Supply of donated goods by an association not for gain</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Facts:</strong> Mr C donates his old clothes to a church as well as some off-cuts of wood from his carpentry business (which will be made into chairs by the organisation). The clothes and chairs will be sold at the church’s annual bazaar. The church is registered for VAT because, in addition to its religious and fundraising activities, it also conducts business activities which involves the purchase and sale of goods where the annual value of supplies exceeds the compulsory VAT registration threshold of R1 million.</td>
</tr>
</tbody>
</table>

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\(^{68}\) See section 11 (2)(l) and Master Currency (Pty) Ltd v Commissioner for South African Revenue Service 2014 (6) SA 66 (SCA).

\(^{69}\) Any payment made by any person as a donation to any association not for gain is excluded from the definition of “consideration”.

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Result:
The VAT implications of the supplies made at the annual church bazaar are as follows:

- Even though the church is registered for VAT, the sale of the clothes by the church will be an exempt supply. Therefore, no input tax may be deducted in making these supplies.

- The sale of the manufactured chairs will also be exempt if at least 80% of the value of the materials used in making the chairs consists of donated goods and services. Once again, no input tax may be deducted in respect of making or selling the chairs. However, if the value of the wood constituted 70% of the value and the other 30% of the value is made up of the cost of glue, nails, paint, fabric, rubber stoppers, transport and other taxable inputs, which were not donated to the church, the supply would be taxable at the standard rate (as the church is a vendor). In such a case, input tax could be deducted on the goods or services from vendors which were acquired in order to manufacture and sell the chairs, but not on the wood which was received as a donation.

- Any other goods which the church purchased for sale at the bazaar would be taxable at the standard rate, and any VAT incurred on the purchase of those goods or services may be deducted as input tax.

- A portion of the VAT incurred may be deducted, based on an approved apportionment method, when goods or services are acquired to make both taxable and exempt supplies at the bazaar.

- The activities associated with the church’s religious activities for example, efforts to promote the faith and holding church services for its members, are not “enterprise” activities. They constitute non-taxable supplies made for no consideration and are outside the scope of VAT.

7.7.2 Public authorities and municipalities

A public authority, municipality or constitutional institution\(^{70}\) will sometimes pay a grant to a vendor in which case the vendor will be deemed to supply a taxable service to the public authority, municipality or constitutional institution making the payment. Deemed supplies which arise in respect of grants received by vendors are usually subject to VAT at the zero-rate provided that the payments do not constitute consideration for any actual taxable supplies made to the said entity making the payment, or to any other person on behalf of that entity. For more information on grants and the general VAT treatment of public authorities, see VAT News 25 and 26 as well as Interpretation Note 39. For more information on municipalities, see the VAT 419 – Guide for Municipalities.

\(^{70}\) Listed in Schedule 1 to the PFMA.
Chapter 8
Input tax and other deductions

8.1 What will qualify as input tax or a deduction?

Generally, the VAT charged by a vendor to another vendor on any goods or services acquired for the business will qualify as input tax in the hands of the recipient vendor. It does not matter if the goods or services are acquired for the purposes of consumption or use by the business itself, or for the purposes of making a supply to another person. It is important that input tax is only deducted insofar as the supplies are used for the purposes of making taxable supplies in the course or furtherance of the enterprise.

No VAT may be deducted when goods or services are acquired for private purposes, exempt supplies or other non-taxable purposes. See Chapter 7 for examples of exempt supplies or to section 12 for a complete list.

To qualify as input tax, three requirements must be met, namely –

(a) the goods or services supplied must be acquired by the vendor wholly or partly for consumption, use or supply in the course of making taxable supplies;

(b) VAT at the standard rate must have been charged on the taxable supply (except in the case of “second-hand goods,”71 or goods repossessed or surrendered under ICA which have been acquired under a non-taxable supply); and

(c) the appropriate documentation must be held by the vendor, as follows:

- Standard-rated supplies – a valid tax invoice, debit note or credit note or other prescribed documentation. Should such tax invoice, debit note or credit note be issued in the name of the vendor’s agent, the vendor must be in possession of a statement received from such agent containing certain particulars.72

- Non-taxable supply of second-hand goods or goods repossessed or surrendered under an ICA – records must be maintained by the vendor deducting the input tax as per form VAT264 and section 20(8).

- Importation of goods – a bill of entry or other prescribed customs documentation73 which may be required in the circumstances, including the receipt for the payment of the VAT to Customs, that is the receipt number on eFiling. Should such bill of entry or other prescribed documentation reflect the vendor’s agent as the importer, the vendor must be in possession of a statement received from such agent containing, among other particulars, the receipt number for the payment of the VAT on importation issued on eFiling.74

- Tax charged in respect of locally manufactured goods where the excise duty or environmental levy has not been included in the selling price – prescribed Customs documentation, and proof that the VAT has been paid to Customs.

71 Refers to "second-hand goods" as defined in section 1(1).
72 Sections 54(3)(a) and 16(2)(e). See 13.6.4 for the relevant particulars.
73 See Chapter 12 for documents that must be retained.
74 Sections 54(3)(b) and 16(2)(dA). See 12.2.2 for more details on the relevant particulars.
Note that –

- in the case of “second-hand goods”, the amount of input tax that is deductible is the tax fraction (that is 14 / 114) of the payment made towards the purchase price; and
- the VAT Act was amended with effect from 20 January 2015 to make it clear that a declaration on the prescribed form (VAT 264) is a documentary requirement for purposes of deducting input tax in respect of “second-hand goods” acquired as well as goods repossessed or surrendered under an ICA.

The following are typical examples of expenses incurred for the purpose of making taxable supplies on which input tax may be deducted by a vendor:

- Trading stock and raw materials.
- Manufacturing overheads.
- Water, electricity and telephone charges.
- Administrative overheads such as audit and accounting fees.
- Marketing and advertising expenditure.
- Movable assets such as office furniture, computer equipment and fixed property.
- Delivery vehicles.
- Rental charges for office space or for factory premises.
- Production machinery and maintenance expenses.
- Professional fees such as those charged by architects and engineers.
- Fees charged by VAT registered consultants and other independent contractors (but not salaries and wages of employees).

Apart from input tax, there are other specified deductions which a vendor is allowed to make in the calculation of its VAT liability or refund for a tax period. You need to be in possession of documentary proof which is prescribed by the Commissioner in an Interpretation Note to substantiate such specified deductions. Examples are deductions in respect of –

- indemnity payments made to insured’s by the insurer under a contract of insurance;
- amounts paid as a prize or winnings under betting transactions; or
- change in use adjustments (See Chapter 9);

A vendor may, in respect of tax periods from 1 April 2016, under circumstances prescribed by the Commissioner, make a deduction based on alternative documentary proof acceptable to the Commissioner under section 16(2)(g).

8.2 How is a deduction made?

Input tax and other deductions are declared in Part B of the VAT201 return for the particular tax period. All input tax deductions (including second-hand goods acquired) and other deductions will be completed in fields 14, 14A, 15, 15A, 16, 17 and 18 of the VAT201 return.

75 Refers to deductions set out in section 16(3)(c) to (n).
76 Section 16(2)(f).
Fields 14 and 14A of the return are where you will deduct the input tax relating to any local capital purchases and imported capital goods, respectively. Fields 15 and 15A must be completed in respect of a deduction of any other goods or services used or consumed in the business in the course of making taxable supplies (including stock) and non-capital goods imported, respectively. Fields 16, 17 and 18 will be completed for input tax and other specified deductions for example, bad debts and adjustments. See also Chapter 10.

Your deductions are set-off against your output tax liability (completed in Part A) on the VAT201 return. The difference between these two amounts can either give rise to a refund, or a liability for that tax period. If your deductions exceed the total output tax liability on the VAT201 return (and any other amounts that you may owe SARS for past tax periods or other taxes), or if you have no output tax for that particular tax period, the excess will be refunded to you. Make sure that SARS has your correct banking details so that any refunds due to you can be paid safely and conveniently into your account without any unnecessary delays.

8.3 When and what to deduct

8.3.1 General

The following factors generally have an effect on the amount of input tax and/or other specified deduction you are entitled to, as well as when you make such a deduction:

- The accounting basis on which you are registered, that is whether you are on the invoice or payments basis, and any special rules applicable to the particular supply (see Chapter 4 for details).
- Whether the specific inputs are disallowed or are limited in any way (see 8.5 below).
- The extent to which the goods or services acquired will be used for taxable purposes (see 8.4 below in this regard).

The correct tax period in which to make your input tax deduction is determined by the accounting basis for example, whether you account for VAT on an invoice or payments basis as discussed in Chapter 4. The special provisions for other specified deductions provide guidance on when each specified deduction may be made.

Under the invoice basis of accounting you may deduct an amount of input tax in the tax period in which the supply has been made to you. Under the payments basis, the vendor may only deduct input tax to the extent of actual payment made towards the purchase price of the goods or services acquired during the tax period. See Chapter 5 for time of supply rules in order to determine when a supply has been made to you.

8.3.2 Importation of goods

With effect from 1 April 2015, VAT levied on the importation of goods may be deducted provided the goods have been released by Customs. Therefore, the input tax deduction may be made in the tax period corresponding to the date of the custom release notification. See 12.2.2 for documentary proof required to be held in order to substantiate the input tax deduction.

8.3.3 Fixed property

VAT incurred on the acquisition of fixed property is deductible to the extent that payment towards the purchase price has been made during the tax period and the time of supply has been triggered. For further information, see VAT 409 – Guide for Fixed Property and Construction for more information on the VAT treatment of fixed property.
8.3.4 Second-hand goods

The VAT Act allows vendors under certain circumstances to deduct input tax on second-hand goods acquired from non-vendors where no VAT is actually payable to the supplier, or where the goods are supplied by a vendor but do not form part of the vendor’s enterprise. This is known as a notional or deemed input tax deduction.

The conditions under which a deemed or notional input tax deduction may be made are as follows:

- The goods must be “second-hand goods” as defined in section 1(1).
- The supply may not be a taxable supply (for example, the goods are purchased from a non-vendor).
- The supplier must be a South African resident and the goods supplied must be situated in RSA.
- The purchaser must have made payment for the supply, or at least made part payment as an input tax deduction is only allowed to the extent that payment has been made.
- The goods must be acquired by the vendor wholly or partly for consumption, use or supply in the course of making taxable supplies.
- The vendor must be in possession of the prescribed records as per section 20(8). (See Chapter 13 for more details on the prescribed records).

The notional input tax is calculated by multiplying the tax fraction (presently 14/114) by the lesser of the consideration paid or the OMV. Where the OMV is less than the consideration paid, the OMV will be used to calculate the notional input tax deduction.

**Example 18 – Limitation of notional input tax to the extent of payment of the consideration**

*Facts:*

A second-hand goods dealer buys a used fridge from a non-vendor for R600 for resale. He pays the person R400 immediately and the balance of R200 in the next tax period.

*Result:*

<table>
<thead>
<tr>
<th>Input tax is calculated as follows:</th>
<th>R</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deduct in tax period 1 – R400 × 14 / 114</td>
<td>49,12</td>
</tr>
<tr>
<td>Deduct in tax period 2 – R200 × 14 / 114</td>
<td>24,56</td>
</tr>
<tr>
<td>Total</td>
<td>73,68</td>
</tr>
</tbody>
</table>

In the case of the supply of second-hand goods being “fixed property” which is not subject to VAT, the input tax is limited to the transfer duty payable if the property was acquired on or before 9 January 2012.

The input tax in such cases may only be deducted once the time of supply for VAT purposes has occurred (that is earlier of the date on which any payment is made or the date on which the fixed property is transferred to the recipient vendor by registration in the deeds registry), and only after the transfer duty has actually been paid to SARS. In the case of second-hand goods being “fixed property” acquired after 9 January 2012, the limitation of the input tax deduction to transfer duty payable does not apply. However, the input tax may only be deducted if the fixed property is transferred to the recipient vendor by registration in the
deeds registry (where applicable) and to the extent that payment towards the purchase price for the property has been made to the seller.

### 8.3.5 Period to make a deduction

As mentioned above, it is very important to ensure that you have the relevant tax invoice, debit note, credit note, bill of entry or other prescribed or acceptable documentary proof before making a deduction. A deduction is only allowed in the tax period that the relevant prescribed or acceptable documentary proof is obtained. Further, to avoid forfeiting your claim, you must ensure that the deduction is made in a tax period falling within a period of five years after the end of the tax period during which:

- a tax invoice for a standard rated supply should have been issued (that is, within 21 days from the time of supply);
- imported goods were entered for home consumption under the Customs and Excise Act;
- second-hand goods were acquired or goods were repossessed or surrendered in terms of an ICA;
- a vendor (being the principal) was provided with a statement envisaged in section 54(3) by its agent in respect of the purchase of goods or services or the importation of goods on behalf of that vendor. (The statement must include certain details regarding the goods or services purchased or the goods imported.); or
- a vendor first became entitled to such deduction, in any other case.

If the deduction was not previously permitted in accordance with a practice generally prevailing, the deduction is limited to six months prior to the tax period in which the deduction is made. See 16.3 for more details on “practice generally prevailing”.

### 8.4 Apportionment

#### 8.4.1 Introduction

Generally, the full amount of VAT on goods or services acquired or imported by a vendor for the purposes of making taxable supplies may be deducted as input tax. However, where goods or services are imported or purchased locally for taxable and other non-taxable purposes (mixed purposes), only a portion of the VAT or notional input tax in respect thereof (collectively referred to as VAT) may be deducted. Therefore, when goods or services are not acquired exclusively for taxable supplies, you will be required to determine the part that relates to taxable supplies and deduct input tax only to that extent.

#### 8.4.2 Direct attribution vs apportionment

Before attempting to apportion an expense, the first step is to determine if the expense can be directly attributed. Direct attribution means that you will be required to attribute the VAT expense according to the intended purpose for which the goods or services acquired will be used.

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77 Paragraph (i) of the proviso to section 16(3).

78 Paragraph (ii) of the proviso to section 16(3).
Direct attribution means that permissible expenses\(^{79}\) are incurred either:

- Wholly for making taxable supplies, in which case the VAT can be deducted in full; or
- Wholly for making exempt supplies or other non-taxable purposes, in which case no VAT on the expense can be deducted as input tax.

It is only when an expense has been incurred partly for the purpose of consumption, use or supply in the course of making taxable supplies and partly for exempt and other non-taxable purposes, that the VAT must be apportioned. Once it is clear that the expense must be apportioned, the next step is to calculate the proportion of VAT which may be deducted as input tax. This is referred to as the apportionment ratio and is expressed as a percentage. Although there may be a few exceptions, the most common expenses that need to be apportioned are the general overheads of the business.

\(^{79}\) VAT on certain expenses listed in section 17(2) may not be deducted, even if the expense is incurred for purposes of making taxable supplies.
The diagram below illustrates the concepts of direct attribution and apportionment:

As shown above, where the acquisition of goods or services can be identified as being exclusively or wholly for a particular purpose, the VAT on those supplies can either be deducted in full (wholly for taxable supplies), or no VAT may be deducted as it does not qualify as input tax (wholly for exempt or other non-taxable purposes). In applying the concept of direct attribution, the manner in which expenses are incurred and the actual application of the goods or services in the business must be examined.

This is a relatively simple exercise when it concerns a vendor that only makes taxable supplies, as the goods or services will usually be acquired exclusively for taxable supplies, and the VAT may be deducted in full. However, when goods or services are acquired by a vendor that conducts taxable and non-taxable activities (for example exempt and non-enterprise activities), the first step is to determine whether the expense is incurred wholly for taxable, exempt or other non-taxable purposes.

The concept of direct attribution is illustrated in Examples 19 to 21 below.

**Example 19 – Direct attribution: Taxable supplies**

*Facts:*

ABC Bank buys a building which costs R3 420 000 (including VAT). The building consists of units which are to be rented out to businesses as office space.
**Result:**

Although the bank makes both taxable and exempt supplies, the building was acquired exclusively for making taxable supplies (letting of property as offices). The expense is therefore wholly attributable to making taxable supplies and the bank can deduct the full amount of VAT charged as input tax ($R3\ 420\ 000 \times \frac{14}{114} = R420\ 000$).

---

**Example 20 – Direct attribution: Exempt supplies**

**Facts:**

J’s Transport runs a fleet of buses which are used exclusively to provide public passenger transport. It imports a new bus for the exclusive purpose of its local passenger transport business and pays an amount of R32 000 VAT on the value of the bus on importation.

**Result:**

Since the supply of transport to fare-paying passengers in a bus is exempt, the VAT paid is wholly attributable to making exempt supplies. J’s Transport can therefore not deduct any VAT paid on the importation of the bus as input tax.

---

**Example 21 – Direct attribution vs. apportionment**

**Facts:**

ABC Municipality rents a two-storey building under a single lease agreement which houses its public passenger transport and municipal rates divisions. The divisions occupy the ground floor and first floor of the building respectively. The divisions use the same software which has been implemented across all of the municipality’s different divisions and it receives a single telephone account each month for telephone usage for the building address. The municipality does not maintain separate cost accounts for each division.

What are the VAT implications for ABC Municipality?

**Result:**

The public passenger transport division makes only exempt supplies and the municipal rates division makes only taxable supplies. Although the divisions are organised along the lines of wholly taxable and wholly non-taxable activities, ABC Municipality has not arranged its contracts or implemented accounting methods to specifically allocate costs incurred by each division.

Furthermore –

- the lease agreement does not provide for separate rental amounts for each division;
- the cost of the computer software relates to the organisation as a whole; and
- the account for the use of telephones is not billed to each division separately.

It follows that ABC Municipality would have to apportion all of its VAT incurred in relation to these expenses, since it cannot directly attribute the expenses wholly to taxable or wholly to exempt supplies.
8.4.3 Apportionment methodology

Once it has been established that the expense cannot be directly attributed wholly to taxable purposes or wholly to exempt or other non-taxable purposes, the second level of enquiry is to determine the portion of VAT which qualifies as input tax, based on the extent to which the intended use is for taxable purposes. The apportionment ratio must be determined by using an approved apportionment method so that only a fair and reasonable proportion of VAT is deducted as input tax.80

The only pre-approved method which may be used to apportion VAT incurred for mixed purposes without specific prior written approval from the Commissioner is the turnover-based method. This method may be applied in the absence of a specific ruling obtained by the vendor to use another method. However, in circumstances where the turnover-based method is inappropriate because it produces an absurd result, proves impossible to use, or does not yield a fair approximation of the extent of taxable application of the enterprise’s VAT-inclusive expenses, the vendor must approach SARS to obtain approval to use an alternative method which yields a more accurate result. Should a specific ruling that has been granted to the vendor turn out to be inappropriate, at a later stage, the vendor cannot make the choice to use the turnover-based method without requesting a further ruling from SARS to that effect.

In deciding whether the turnover-based method is appropriate, the vendor must apply a common-sense approach which would be applied by a reasonable person. The method must therefore achieve a “fair and reasonable” result which is a proper reflection of the manner in which the vendor’s resources (business inputs) are applied for making taxable and non-taxable supplies respectively.

Although the term “fair and reasonable” will usually be perceived as a subjective concept, vendors applying the turnover-based method of apportionment should try to be objective and consider that the result must be perceived as “fair and reasonable” from the Commissioner’s perspective as well. The result must also be capable of being justified as appropriate in the vendor’s circumstances. For example, where a company applies a method of apportionment and it undergoes a major restructuring, or the nature of the business changes so that the extent of taxable and non-taxable supplies are significantly different after that event, the vendor is required to approach the Commissioner to confirm whether the current method is still appropriate.

Alternatively, if it is clear from the outset that the apportionment method will not yield a fair and reasonable result after the changes, a ruling should be obtained to apply another method which results in a more fair and reasonable proportion of VAT being deducted as input tax in the year that the changes occur, and in any subsequent years.

The apportionment percentage should not be excessive or extreme so that either a 0% or 100% result is achieved. If an extreme result is achieved, it may be an indication that either the formula is inappropriate, or it is not being applied correctly.

The effective date of application of a change in an approved methodology will be within the year of assessment (where the vendor is a taxpayer) or within 12 months ending on the last day of February or the last day of the vendor’s financial year (where the vendor is not a taxpayer), during which the application for the aforementioned method was made.81

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80 See section 17(1) and Chapter 7 of the Tax Administration Act.
81 Proviso (iii) to section 17(1).
Following on from the diagram **under 8.4.2**, the second level of enquiry in establishing the apportionment percentage is illustrated in the diagram below.

The formula for the turnover-based method is as follows:

**FORMULA: TURNOVER-BASED METHOD OF APPORTIONMENT**

\[
\text{Formula: } y = \frac{a}{(a + b + c)} \times 100
\]

Where:
- \( y \) = the apportionment ratio/percentage;
- \( a \) = the value of all taxable supplies (including deemed taxable supplies) made during the period;
- \( b \) = the value of all exempt supplies made during the period; and
- \( c \) = the sum of any other amounts of income not included in "a" or "b" in the formula, which were received or which accrued during the period (whether in respect of a supply or not).

**Notes:**
1. The term “value” excludes any VAT component.
2. “c” in the formula will typically include items such as dividends and statutory fines (if any).
3. Exclude from the calculation the value of any capital goods or services supplied, unless supplied under a rental agreement/operating lease (that is, not a financial lease or ICA).  

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82 The formula in respect of the turnover-based method of apportionment is contained in a ruling set out in BGR 16.

83 Note that this exclusion will only apply where the vendor concerned does not usually supply capital items on a regular basis as a normal part of the business, unless such items are supplied under an ICA.
4. Exclude from the calculation the value of any goods or services supplied where input tax on those goods or services was specifically denied.

5. The apportionment percentage should be rounded off to two decimal places.

6. Where the formula yields an apportionment ratio/percentage of 95% or more, the full amount of VAT incurred on mixed expenses may be deducted (referred to as the *de minimis* rule).

**Conditions:**

The aforementioned method is subject to the following conditions:

1. The vendor may only use this method if it is fair and reasonable. Where the method is not fair and reasonable or inappropriate, the vendor must apply to SARS to use an alternative method.

2. Vendors using their previous year’s turnover to determine the current year’s apportionment ratio are required to do an adjustment (that is, the difference in the ratio when applying the current and previous years’ turnover) within six months after the end of the financial year.

**Example 22 – Application of the turnover-based method of apportionment**

**Facts:**

ABC Bank buys computer software for R456 000 (including VAT). The bank’s apportionment ratio is 60% based on the turnover-based apportionment method. The software is used to administer the supplies of all the taxable and exempt divisions of the bank.

**Result:**

The software is therefore used by the bank partly in the course of making taxable supplies and partly for making exempt supplies. In this case, 60% of the VAT incurred on the acquisition of the computer software (R33 600) may be deducted as input tax.

Calculation: \[(R456 000 \times \frac{14}{114}) \times 60\%\] = R56 000 \times 60\% = R33 600

**Example 23 – Application of the *de minimis* rule**

**Facts:**

ABC Properties buys computer software for R456 000 (including VAT). The apportionment ratio is determined to be 96% based on the turnover-based method of apportionment. The software is used to administer the taxable and exempt supplies in respect of its leasing business.

**Result:**

The software is used by the ABC properties partly in the course of making taxable supplies and partly for making exempt supplies. However, since the apportionment ratio is calculated as being 96%, the full amount of VAT may be deducted as input tax. This is because the *de minimis* rule (where the ratio is 95% or more) may be applied. As a result, the full amount of R56 000 VAT incurred on the acquisition of the computer software may be deducted as input tax.

Calculation: \[R456 000 \times \frac{14}{114} \times 100\%\] = R56 000.
The turnover-based method is generally calculated using information extracted from the financial statements of the vendor’s business. However, there could be a situation in which the financial statements do not specify the information that is required for the purposes of calculating the turnover-based method (that is, the income statement reflects an amount of income that is made up of both taxable and exempt supplies). Vendors should therefore ensure that if this is the case, adequate accounting records are maintained to establish the actual value of taxable supplies, exempt supplies and other non-taxable receipts.

In terms of the VAT Act, a vendor is required to determine the apportionment percentage in respect of every tax period. However, in practice, it is often difficult to accurately determine the apportionment percentage according to the turnover-based method in each and every tax period as required. Therefore, vendors are allowed to calculate the estimated percentage using the turnover figures from the previous year’s financial statements, and to apply that percentage for deducting input tax in each and every individual tax period for the current year.

An adjustment must then be made for any shortfall or overestimation in the percentage used for the calculation, when the audited financial statements for the current financial year are available, and the actual percentage can be calculated. It should, however, be noted that this is merely a practical administrative arrangement and does not have the effect of altering any legal provisions in the VAT Act. For example, it does not extend the five-year period in terms of which a deduction of input tax may be made under section 16(3). This adjustment should be done within a period of six months after the financial year-end. If the audited financial statements have not been completed within that time, an adjustment should be made using the year-end trial balance figures. This would be followed by a final adjustment when the audited financial statements for that year are eventually finalised.

For new enterprises with no past financial statements, an estimate based on expected taxable turnover according to the enterprise’s business plan or sales/marketing forecasts could be used for each and every tax period. As in the situation above, an adjustment would be required within six months of the financial year-end to account for any differences between the estimated apportionment percentage used, and the actual extent of taxable supplies as determined from the audited financial statements.

Example 24 – Apportionment using the turnover-based method – comprehensive example

Company J owns a small double-storey building on the outskirts of a large city. The building is used for mixed purposes in that it has 4 shops on the ground floor (taxable supplies) and 2 large residential apartments on the top floor (exempt supplies).

Shops are rented for R12 000 each (plus VAT @ 14%) and apartments for R8 000 each per month (no VAT). There are no separate meters for water and electricity and these expenses are paid by Company J in terms of the lease agreements. An extract from the company’s annual financial statements for the 2016 financial year (tax year) indicates the following income and expenditure items:
## INCOME STATEMENT OF COMPANY J
FOR THE YEAR ENDING 29 FEBRUARY 2016

### Income

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rental of apartments (exempt)</td>
<td>192 000</td>
</tr>
<tr>
<td>Rental of shops (taxable)</td>
<td>576 000</td>
</tr>
<tr>
<td>Dividends received (non-supply)</td>
<td>3 000</td>
</tr>
</tbody>
</table>

**Total income**: 771 000

### Expenses

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>New geysers for apartments</td>
<td>5 000</td>
</tr>
<tr>
<td>New glass for shop fronts</td>
<td>16 000</td>
</tr>
<tr>
<td>Painting of entire building</td>
<td>120 000</td>
</tr>
<tr>
<td>Electricity</td>
<td>48 000</td>
</tr>
<tr>
<td>Water</td>
<td>63 000</td>
</tr>
<tr>
<td>Telephone</td>
<td>6 000</td>
</tr>
<tr>
<td>Insurance on building</td>
<td>66 000</td>
</tr>
<tr>
<td>Rates &amp; taxes</td>
<td>100 000</td>
</tr>
<tr>
<td>Wages</td>
<td>35 000</td>
</tr>
</tbody>
</table>

**Total expenses**: 459 000

**Net Profit**: 312 000

### Note 1: Amounts reflected on any financial statements should generally not include VAT, unless it relates to an expense in respect of which the VAT charged is not recoverable by the vendor.

### Note 2: Percentage taxable supplies per turnover-based method:

\[
\frac{576 000 \times 100}{771 000} = 75\%
\]

### VAT expense indicator

- **wholly exempt**
- **wholly taxable**
- **mixed**

### Note 3: “Mixed” VAT expenses

- Painting
- Electricity
- Water
- Telephone
- Insurance

\[
303 000 \times 14\% = 42 420 \times 75\% = 31 815
\]

### Note 4: Adjustments

See Chapter 15 for details of the VAT implications and adjustments when the calculated apportionment percentage changes.

### Note 5: Annual adjustment

Assuming that the vendor used an apportionment percentage of 72% during the year for all tax periods (based on the 2015 financial statements), the vendor would be entitled to deduct an input tax adjustment in field 18 of the VAT201 return for the shortfall of 3% calculated as follows: R42 420 \((R303 000 \times 14\%) \times 3\% = R1 272,60\).

Similarly, had the 2015 financial statements indicated the percentage to be 80%, the vendor would be required to make the following output tax adjustment in field 12 of the VAT201: R42 420 \((R303 000 \times 14\%) \times 5\% = R2 121\).
8.5 Denial of input tax

The VAT Act provides that input tax is denied on certain expenses even if the expenses are incurred in the course of conducting an enterprise. These include –

- goods or services acquired for purposes of entertainment, in certain instances;
- membership fees or subscriptions of clubs, associations or societies of a sporting, social or recreational nature;
- the acquisition of a motor car by a vendor (who is not a motor car dealer or car rental enterprise); and
- goods or services acquired by medical schemes or benefit funds for the purposes of health insurance or benefit cover.

The specific details as well as the exceptions are detailed below under separate headings.

8.5.1 Entertainment

Common examples of entertainment expenses are –

- Food and other ingredients purchased in order to provide meals to staff, clients and business associates. This includes year-end lunches and parties, hiring of venues for those functions, as well as expenses incurred for the provision of free meals at workplace canteens or complimentary staff refreshments (for example, tea, coffee and other beverages or snacks provided to staff);
- Business lunches, golf days, or other entertainment of customers and clients in restaurants, theatres, night clubs or sporting events;
- Goods or services acquired for providing employees with free meals. This also applies to goods or services acquired for providing employees with subsidised meals if the direct and indirect costs of providing those benefits and facilities are not covered by the price charged. For example, catering services, furniture, equipment and utensils used in kitchens, canteens and dining rooms;
- Beverages, meals, entertainment shows, amusements or other hospitality supplied to customers and clients at product launches and promotional events; and
- Capital goods such as hospitality boxes, holiday houses, yachts and private aircraft.

Exceptions:

In the following circumstances, input tax relating to entertainment expenses incurred may be deducted:

- Vendors in the business of supplying entertainment – the entertainment must, however, be supplied at a charge that at least covers all the costs of supplying the entertainment or such charge must be equal to the OMV of the entertainment. However, the entertainment does not have to be supplied at a charge that covers such costs or equates to such OMV in respect of genuine client promotions where the entertainment is of the same sort as that normally provided for a charge (for example, two milkshakes for the price of one).
- Personal subsistence – only if the entertainment is acquired by the vendor and relates to a meal, refreshment or accommodation consumed or enjoyed by the vendor or his employee in carrying out the vendor’s business, in respect of any night that the vendor or employee must be away on business from his/her normal place of
work and residence. No input tax credit is allowed in respect of an allowance paid to
the employee to cover such expenses.

- Meals or refreshments supplied by organisers of seminars and similar events where
  the cost is included in the price of the ticket or entrance fee.

- Entertainment provided by operators of taxable passenger transport services to
  passengers or crew during the journey in which such entertainment is supplied as
  part of the taxable transport service to passengers, or as part of the subsistence of
  crew.

- Sport or recreational facilities provided by municipalities.

- Expenses incurred by a welfare organisation in carrying on “welfare activities”.

- Expenses incurred by an FDFP for purposes of a project administered in terms of an
  international donor funding agreement. See Chapter 2 for more details on FDFPs.

- Entertainment which is awarded as a prize in consequence of a bet received by the
  vendor on the outcome of a race or some other unpredictable event.

- Meals and refreshments provided to the crew on board a ship or vessel by a vendor
  that operate such ship or vessel at sea in the course of making taxable supplies (for
  example, fishing vessels, oil rigs, etc).

See the VAT 411 – Guide for Entertainment, Accommodation and Catering which deals with
this topic in detail.

8.5.2 Club subscriptions of a recreational nature

Input tax may not be deducted on VAT paid in respect of any membership fees to sporting,
recreational and private clubs. For example, membership of a country club, soccer
supporters club, amateur boxing club, holiday club, tea club, stokvel savings club etc.
However, the VAT incurred on subscriptions to magazines and trade journals which are
related in a direct manner to the nature of the enterprise carried on by the vendor may be
deducted as input tax. The VAT on any fees or subscriptions to professional organisations
paid by a vendor on behalf of its employees may not be deducted as input tax.

8.5.3 Motor cars

The term “motor car” is defined in the VAT Act and includes vehicles which –

- have three or more wheels;

- are normally used on public roads; and

- are constructed or converted mainly or wholly for carrying passengers.

As a general rule, an input tax deduction may not be made by a vendor if a vehicle falling
within the definition of a “motor car” is acquired, even if it is used in the course of making
taxable supplies and regardless of the mode of acquisition. (For example, the motor car
could be acquired by way of outright purchase, importation, ICA, operating rental agreement
or casual hire.) It is only in the case of suppliers of motor cars (for example motor car
dealers or car rental enterprises) that the deduction of input tax is allowed, as it is the nature
of these enterprises to supply motor cars on a continuous or regular basis.
The subsequent sale by the vendor of a motor car in respect of which an input tax was denied is not seen as a supply in the course or furtherance of an enterprise, and therefore the vendor is not required to account for output tax. This compensates for the disallowance of the input tax deduction on the acquisition of a “motor car”.

Input tax may be deducted on the acquisition of any vehicle which does not fall within the definition of a “motor car”, provided that it is used for taxable supplies.

The term “motor car” includes the following vehicles (that is, input tax will generally be denied):

- Double cab bakkies (LDVs)
- Ordinary sedan type passenger vehicles
- Station wagons
- Minibuses
- Sport utility vehicles (SUVs)

The term “motor car” excludes the following vehicles:

- Goods transportation trucks
- Single cab light and heavy delivery vehicles
- Motor cycles
- Caravans
- Ambulances, game viewing vehicles and hearses
- Vehicles capable of accommodating more than 16 persons (for example, a bus)
- Vehicles with an unladen mass of 3 500 kg or more
- Special purpose vehicles constructed for purposes other than the carrying of passengers
- Equipment such as bulldozers, graders, hysters, harvesters and tractors

Hearses and game viewing vehicles are specifically excluded from the definition of “motor car”, as these vehicles are generally not used for private purposes, but are applied exclusively in a particular type of business (that is, game viewing vehicles for game viewing, and hearses for the transport of deceased persons). Input tax on the acquisition of hearses and game viewing vehicles may be deducted where the vehicle is used exclusively for making taxable supplies. A vendor is also entitled to an input tax deduction on the acquisition of a motor car if it is acquired so that it can be permanently converted into a game viewing vehicle or hearse if that type of vehicle is required for use in the enterprise. (For example, an enterprise that supplies funeral or game viewing services.) In such cases the vendor will be liable for output tax on the subsequent supply (sale) of the vehicle.

The VAT incurred on repairs, maintenance and the general running costs of a motor car such as insurance, tyres, engine oil and servicing may, however, be deducted as input tax if the vehicle is used exclusively in the course of making taxable supplies. This could also include modification and installation costs incurred after the acquisition of the motor car (for example, canopy modification or installation of a built-in toolbox for a bakkie). However, VAT

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84 Section 8(14)(a).
incurred on modifications made prior to the supply of the motor car cannot be deducted by the purchaser as input tax if it forms part of the motor car as supplied. See Interpretation Note 82 for more information.

8.6 Petty cash payments

Vendors are not obliged to obtain tax invoices for purchases not exceeding R50. These are usually expenses which are paid from petty cash for small items such as postage stamps, stationery, parking etc. Even though it is often the case that no tax invoice is required for petty cash purposes, you will need to keep the till slip, cash slip or sales docket with details of the purchase in a petty cash book or similar record in order to deduct the input tax. Make sure that the receipt indicates the amount of VAT charged, or alternatively, a statement that the amount charged includes VAT at the standard rate, otherwise any deduction in this regard will be disallowed.

8.7 Pre-incorporation expenses

VAT on expenses incurred by a person in connection with the incorporation of a company before the entity can legally be viewed as having come into existence, that is, a company which is not yet registered with the Companies and Intellectual Property Commission (CIPC),\(^{85}\) may in certain instances be deducted by the said company.

A company that reimburses a person for the costs and purchases incurred before it was formed is deemed to be the recipient of the goods or services and to have paid any VAT component. Accordingly the company can deduct that VAT as input tax in the tax period during which the reimbursement is made.

This will only be allowed if the person –

- was reimbursed by the company for the whole amount paid; and
- acquired the goods or services for the purpose of an enterprise to be carried on by the company and has not used the goods or services for any other purpose.

Input tax may not be deducted by the company where –

- the supply of the goods or services by the person to the company is a taxable supply, or is a supply of second-hand goods (not being a taxable supply);
- the goods or services were acquired more than six months before the date of incorporation; or
- the company does not hold sufficient records.

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\(^{85}\) Previously known as the Companies and Intellectual Property Registration Office (CIPRO).
Chapter 9
Adjustments

9.1 Introduction

This chapter identifies those situations in which a vendor will be required to make adjustments to input tax or output tax. It explains when the adjustments should be made by the vendor and what the amounts of the adjustments should be.

Adjustments to input tax or output tax will arise in respect of taxable supplies for example, where –

- an irrecoverable debt is written off by a vendor;
- a debit or credit note is issued or received by a vendor;
- early payment of an account gives rise to a prompt settlement discount;
- goods received by the customer are returned to the supplier; and
- a change in the extent of taxable use or application of goods or services occurs.

9.2 Irrecoverable debts

A vendor who accounts for VAT on the invoice basis may deduct input tax in respect of debts which have become irrecoverable. In the exceptional case of a vendor who is registered on the payments basis and who has already accounted for a taxable supply which was paid with a cheque and the cheque is dishonoured, that vendor may also deduct input tax. The pre-requisite for making such a deduction is that firstly there must have been a taxable supply for a consideration in money. Secondly, the vendor must already have accounted for the supply in a VAT return. Only then is that vendor entitled to make an input tax adjustment. The adjustment is calculated by applying the tax fraction (14 / 114) to the amount actually written off. The vendor may then make an input tax deduction in the tax period in which both of the abovementioned requirements have been met. In the case where the vendor subsequently receives payment in respect of a debt written off as irrecoverable, the vendor must account for output tax on the payment in the tax period in which the payment is received.

A vendor may not make an input tax deduction in respect of a debt which has –

- become irrecoverable under an ICA if the goods supplied in terms of that agreement have been repossessed by or surrendered to the vendor;
- become irrecoverable if the vendor accounts for tax on the payments basis, except to the extent that the vendor was required to account for output tax on the invoice basis (that is in the case of supplies made for a consideration of R100 000 or more) and a portion thereof has become irrecoverable;
- become irrecoverable in respect of a taxable supply of goods or services to another vendor if the vendor and the recipient vendor are wholly-owned members of the

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86 For purposes of this Chapter, the term “input tax” is used for simplicity to refer to input tax and all other deductions a vendor is entitled to in the calculation of his VAT liability or refund for a tax period. (See 8.1 for more information.)

87 Section 22.

88 See 4.5.3 for more details.
same “group of companies”\(^89\) for income tax purposes, for as long both the vendors are wholly-owned members of the same “group of companies”;

- been transferred at face value to another person on a non-recourse basis. Should the debt be transferred on a recourse basis, the vendor may deduct input tax in respect of the amount of debt transferred back to the vendor to the extent of the amount which has become irrecoverable.

A vendor who has made a deduction of input tax in respect of VAT charged on goods or services acquired, should account for output tax on the amount which has not been paid towards the purchase price for the goods or services after expiry of 12 months from the end of the tax period in which such deduction was made. Should the purchase price or a portion thereof be payable in terms of written contract after the expiry of the tax period in which the deduction was made, the 12-month period will start running from the end of the month in which payment should be made. Should the vendor be sequestrated, be declared insolvent, enter into an arrangement under section 155 of the Companies Act\(^90\) or cease to be a vendor within 12 months after the expiry of the tax period in which such deduction was made, the adjustment to output tax should be made at the time of occurrence such sequestration, declaration of insolvency or arrangement or immediately before ceasing to be a vendor. The adjustment is calculated by applying the tax fraction \((14 / 114)\) applicable at the time of making the input tax deduction to the outstanding amount. The vendor is not required to account for the output tax—

- should the goods or services be acquired from another vendor which is a wholly-owned member of the same “group of companies” for income tax purposes as the acquiring vendor, for as long both the vendors are wholly-owned members of the same “group of companies” and;

- such other vendor has not made an input tax deduction for an irrecoverable debt in respect of the outstanding amount.

A vendor who has made the output tax adjustment referred to above, may make an input tax deduction to the extent that any portion of the purchase price is paid at a later stage. The deduction is calculated based on the tax fraction applicable at the time the initial input tax deduction was made.

### 9.3 Debit and credit notes

The circumstances in which debit and credit notes are required to be issued are dealt with in Chapter 13. Credit notes are issued by a supplier for various reasons, after a tax invoice was issued and the consideration for the supply is reduced (for example, when faulty goods are returned to a supplier). A vendor that issues a credit note is required to make an adjustment either to input tax or output tax. The vendor receiving a credit note, or otherwise knows that a tax invoice held is incorrect, must make an adjustment to output tax. These adjustments must be accounted for in the VAT return for the tax period in which the decrease in consideration occurs, that is, in the tax period in which the credit note is issued, or other knowledge regard the incorrect tax invoice is received by the vendor.

A vendor that issues a debit note is required to make an adjustment to output tax. The vendor receiving a debit note must make an adjustment to input tax. These adjustments must be accounted for in the VAT return for the tax period in which the increase in

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89 Defined in section 1(1) of the Income Tax Act.
90 Act 71 of 2000.
consideration occurs, that is, in the tax period in which the debit note is issued by the vendor.

Remember that the rules discussed above apply to vendors in accordance with the principles upon which they account for VAT. For example, a vendor who is registered on the payments basis will only make the necessary adjustments when payment in respect of the debit or credit note is made or received, whereas vendors on the invoice basis account for the debit or credit note upon the issue or receipt of that document.

9.4 Prompt settlement discounts

Should the terms of a prompt settlement discount be stated on a tax invoice, and the conditions relating to the discount are only met in a subsequent tax period, the supplier must declare output tax on the full consideration excluding the discount. It is not necessary for the vendor to issue a credit note in this regard. An input tax adjustment may then be claimed in field 18 of the VAT return for the tax period during which the conditions relating to the discount have been met. Alternatively, the vendor may reduce the output tax attributable for the tax period with the amount of the discount.

Similarly, the vendor receiving the settlement discount must account for output tax in field 12 of the VAT201 return, or reduce the total amount of input tax deducted in the VAT return for the tax period in which the settlement discount is allowed.

9.5 Change in use or application

9.5.1 General

A vendor must make an adjustment to output or input tax (as the case may be), if the extent to which capital goods or services used by the vendor to make taxable supplies increases or decreases, or goods or services are applied wholly for a different to the intended purpose when acquired, manufactured, assembled, constructed or produced. This includes stock items or capital assets taken from the business for own use, or for exempt or other non-taxable purposes.

The term “adjusted cost” used in sections 1(1), 16(3)(h), 18(2), (4) and (5) is for the purposes of calculating certain input and output tax adjustments required by, or allowed to, a vendor on any change of taxable use of assets. The effect is that any costs incurred in acquiring the assets which are not VAT inclusive (or deemed to include VAT) are excluded in the formula used to calculate the adjustment. Examples include finance charges (exempt) or labour charges by a non-vendor (no VAT chargeable), and salary and wages incurred in the manufacture, assembly, construction or production of those goods or services.

An adjustment to output tax will be required where –

- goods or services acquired for making taxable supplies are subsequently applied wholly for private, exempt or other non-taxable purposes; or
- there is a decrease of more than 10% in the extent of taxable use or application by the vendor of capital goods or services which have an adjusted cost of R40 000 or more.

An adjustment to input tax may be permitted where –

- goods or services applied wholly or partly for exempt or private purposes are subsequently applied wholly or partly for making taxable supplies; or
there is an increase of more than 10% in the extent of taxable use or application by the vendor of the capital goods or services concerned.

9.5.2 Change in use from taxable to non-taxable purposes

If you bought or imported any goods or services (including capital goods or services) for your business and deducted input tax, and later, applied the goods or services for your own use, for exempt supplies, or for other non-taxable purposes (that is wholly for another purpose), you will have to pay output tax on the OMV of those goods or services. The adjustment must be made at the time that the goods or services are applied wholly for non-taxable purposes. An output tax adjustment must also be made if you donate any stock or other enterprise assets on which input tax was previously deducted if you do not receive anything in return.

Example 25 – Change in use from taxable to private purposes

Facts:
Ms H is a chartered accountant and has her own practice, and is registered for VAT under the Category B tax period. She bought a computer for the business in January 2015 for R5 700 (including VAT) under a cash sale. Ms H derives all her income from making taxable supplies and accordingly deducted input tax of R700 in her February 2015 VAT return.

In February 2016, she decides to upgrade the office computer and takes the computer home for her children to use. The market value of the computer as at February 2016 is R2 280.

Result:
Ms H must now account for output tax of R280 (R2 280 × 14 / 114) in field 12 of the February 2016 VAT return.

Property developers in particular have experienced difficulty in complying with this provision over the years as they are sometimes unable to sell certain of the residential properties developed in difficult economic times. As a result, there is often a tendency to let these properties temporarily as dwellings while continuing to market the properties for sale. Immediately upon letting the properties as dwellings, the property developers will be making exempt supplies (albeit temporarily) and will be required to account for output tax on the OMV of the properties concerned at the time when the change of use occurs.

Section 18B was introduced with effect from 10 January 2012 to provide temporary relief for property developers when they temporarily change the use of properties held as stock for resale (taxable supplies) by letting them as dwellings (exempt supplies) to tenants. The relief under section 18B is available until 31 December 2017 when it will cease to apply.

The relief is in the form of a suspension of the liability to declare output tax on the change in use adjustment in certain instances when dwellings are temporarily let to tenants (and therefore applied for exempt purposes) whilst they are still marketed for sale. Developers that experience difficulties in selling residential properties developed as trading stock are therefore allowed to temporarily rent those properties during the relief period without having to declare output tax on the adjustment which would otherwise have applied.

For more information, see the VAT 409 – Guide for Fixed Property and Construction.

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91 Section 18(1).
92 See section 111(1) of the Taxation Laws Amendment Act 43 of 2014.
Output tax is payable on the OMV of dwellings which have been subject to the relief under section 18B at the earlier of –

- the cut-off date of 1 January 2018; or
- the end of 36 months after the dwelling was first let to a tenant; or
- the date that there is a permanent change of use or intention from taxable to non-taxable purposes relating to the properties concerned.

The relief does not apply in respect of residential properties held as trading stock which have been temporarily let before 10 January 2012.

### 9.5.3 Decrease in extent of taxable use of capital goods or services

An adjustment is required to a vendor's output tax in those circumstances where there is a decrease of more than 10% in the extent to which capital goods or services are used or applied in the course of making taxable supplies. The adjustment is made on an annual basis.

No adjustment is applicable where –

- the adjusted cost is less than R40 000 (excluding VAT); or
- the vendor is a public authority or constitutional institution and the capital goods or services were acquired before 1 April 2005; or
- the vendor is a municipality and the capital goods or services were acquired before 1 July 2006.

#### Example 26 – Decrease in extent of taxable use of capital goods or services

**Facts:**

Ms C (a registered VAT vendor) owns a double-storey building situated in Cape Town. The building is used for mixed purposes, in that it has 8 shops on the ground floor used for making taxable supplies and 4 large residential apartments on the first floor used for making exempt supplies. The building has been applied as such from commencement of the business in March 2007 when the building was acquired for R1 368 000 (inclusive of VAT). Ms C elected to use the standard turnover-based method of apportionment and determined that she derived 80% of her income from taxable supplies and 20% from exempt supplies. Therefore, in the April 2007 tax period, she deducted input tax of R134 400 (14 / 114 × R1 368 000 × 80%) in respect of the building.

In March 2008, Ms C further purchased a computer system for R54 000 (inclusive of VAT), intended for use in her business. At the time of purchasing the computer system, Ms C still derived 80% of her income from taxable supplies and 20% from exempt supplies. Therefore, in the April 2008 tax period, she deducted input tax of R5 305 (14 / 114 × R54 000 × 80%) in respect of the computer system acquired.

At the end of February 2016, Ms C determines that the nature of her business has changed significantly and that her income now comprises of 60% taxable supplies and 40% exempt supplies. At the end of that month the adjusted cost and OMV of the building is R1 368 000 and R2 280 000, respectively, and the computer system has an OMV of R48 000.

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93 Section 18(2).
Result:
Because the decrease in the extent of the taxable use of the capital goods or services exceeds 10%, Ms C is required to make an adjustment to output tax on the last day of her year of assessment (February 2016)\(^{94}\). The adjustment required to be made by Ms C to take account of the decrease in the extent of taxable use of the building and computer system is determined by the formula:

\[ A \times (B - C) \]

Where:
\( A \) represents the lesser of:
   - (i) the adjusted cost of the building and computer system, namely, R1 368 000 and R54 000, respectively; or
   - (ii) the OMV of the building and computer system, namely, R2 280 000 and R48 000, respectively
\( B \) represents the extent of taxable use of the building and computer system at the time of the acquisition or in the prior 12-month period, namely, 80%  
\( C \) represents the extent of the taxable use of the building and computer system during the current 12-month period, namely, 60%

Ms C’s calculation will be:
Building : R1 368 000 \times (80\% - 60\%) or R1 368 000 \times 20\% = R273 600.
Computer system : R48 000 \times (80\% - 60\%) or R48 000 \times 20\% = R9 600.

In order to calculate the output tax which must be accounted for, Ms C would apply the tax fraction to the amount determined by the formula, for example,

\[ \frac{14}{114} \times (R273 600 + R9 600) = R34 778. \]

Ms C must therefore declare the VAT amount of R34 778 in the tax period ending February 2016 in her VAT201 return in field 12.

9.5.4 Change in use from non-taxable to taxable purposes

A vendor is entitled to make an input tax deduction where goods or services are held for exempt, private or other non-taxable purposes and subsequently applied by the vendor for consumption, use or supply in the course of making taxable supplies\(^{95}\). The deduction will not apply in respect of any goods or services for which a deduction of input tax is denied. The amount of the deduction will depend on the extent of the intended use of the goods or services in relation to the total intended use. The vendor may deduct input tax in the tax period in which the goods or services are actually used for making taxable supplies. The amount of the adjustment is calculated by applying the tax fraction (14 / 114) to the lesser of the adjusted cost (including VAT), or the OMV of the relevant goods or services.

No adjustment is applicable where –

- the vendor is a public authority or constitutional institution and the goods or services were acquired before 1 April 2005; or

- the vendor is a municipality and the goods or services were acquired before 1 July 2006.

\(^{94}\) Section 18(6).  
\(^{95}\) Section 18(4).
Example 27 – Change in use from private (non-taxable) to taxable purposes

Facts:
A vendor purchases a single cab bakkie for private purposes on 1 March 2011. The bakkie costs R228 000 including VAT (excludes finance charges and any other charges incurred). The vendor then decides to use the bakkie exclusively in his business for delivery of goods to his/her customers with effect from 1 March 2016. At the time of introducing the bakkie into the business, it had an OMV of R205 200. A is a category B vendor.

Result:
B will be entitled to deduct, in addition to other input tax deductions, an amount of: 14 / 114 × R205 200 = R25 200 in the April 2016 tax period.

9.5.5 Increase in the extent of taxable use of capital goods or services

An input tax adjustment may be made by a vendor in circumstances where there is an increase of more than 10% in the extent to which capital goods or services are used or applied in the course of making taxable supplies. This adjustment is made on an annual basis.

No adjustment is applicable where –

- the adjusted cost is less than R40 000 (excluding VAT); or
- the vendor is a public authority or constitutional institution and the capital goods or services were acquired before 1 April 2005; or
- the vendor is a municipality and the capital goods or services were acquired before 1 July 2006.

Example 28 – Increase in extent of taxable use of capital goods or services

Facts:
Ms C (registered VAT vendor) owns a double-storey building situated in Cape Town. The building is used for mixed purposes, in that it has 3 shops on the ground floor used to make taxable supplies and 4 residential apartments on the first floor used to make exempt supplies. The building has been applied as such from the commencement of the business in March 2007 when the building was acquired for R1 368 000 (inclusive of VAT). Ms C elected to use the standard turnover-based method of apportionment and determined that she derived 60% of her income from taxable supplies and 40% from exempt supplies. Therefore, in the April 2007 tax period, she deducted input tax of R100 800 (14 / 114 × R1 368 000 × 60%) in respect of the building.

At the end of February 2016 (being the last day of her year of assessment), Ms C determines that the nature of her business has changed significantly and that her income now comprises of 80% taxable supplies 20% exempt supplies. At the end of that month the adjusted cost and OMV of the building is R1 368 000 and R2 280 000, respectively.

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96 Section 18(5).
Result:

Because the increase in the extent of the taxable use of the capital goods or services exceeds 10%, Ms C is entitled to an input tax adjustment in the tax period ending on February 2016. The adjustment required to be made by Ms C to take account of the decrease in the extent of taxable use of the building and computer system is determined by the formula:

\[ A \times B \times (C - D) \]

Where:

- **A** represents the tax fraction, that is, \( \frac{14}{114} \)
- **B** represents the lesser of:
  - (i) the adjusted cost of the building namely, R1 368 000; or
  - (ii) the OMV of the building namely, R2 280 000
- **C** represents the extent of taxable use of the building during the current 12-month period (80%)
- **D** represents the extent of the taxable use of the building at the time of acquisition or in the prior 12-month period (60%)

Ms C’s calculation will be:

Building : \[ \frac{14}{114} \times R1 368 000 \times (80\% - 60\%) = R33 600. \]

Ms C may deduct an additional R33 600 in the February 2016 VAT return under field 18.

9.5.6 Subsequent sale or disposal of goods or services partly applied for taxable supplies

A vendor that acquires goods or services which are used partly for making taxable supplies and thereafter supplies those same goods or services in the course of the enterprise, is required to account for output tax on the full consideration for the supply. In order to eliminate double taxation, the vendor is entitled in these circumstances to deduct the portion of VAT that was originally disallowed on the acquisition of the goods or services.

Example 29 – Goods partially applied for taxable supplies subsequently sold

**Fact:**

A vendor purchases a computer system costing R54 000 (including VAT) which is used 60% for exempt supplies and 40% for taxable supplies. The apportionment percentage was determined using the turnover-based method at the time of acquisition. The vendor correctly deducted input tax of R2 652 (that is, \( \frac{14}{114} \times R54 000 \times 40\% \)).

Two years later, the vendor sells the computer system for R 48 000 (including R5 894 VAT). The vendor is therefore required to account for output tax of R5 894 on this transaction.

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\(^{97}\) Section 18(16)(a), read with section 16(3)(h).
**Result:**

However, an input tax credit may be deducted in the same VAT return on the VAT previously disallowed (60% for exempt supplies), which is determined by the formula:

\[ A \times B \times C \]

Where:

- **A** represents the tax fraction, that is, \( \frac{14}{114} \)
- **B** represents the lesser of:
  - (i) the adjusted cost of the computer system, namely, R54 000; or
  - (ii) the OMV of the computer system, namely, R48 000
- **C** represents the extent of the exempt use of the computer system before its sale by the vendor (that is, 60%)

The vendor’s calculation of the deduction from his output tax will be:

\[ \frac{14}{114} \times R48\ 000 \times 60\% = R3\ 536 \]

The vendor will therefore account for VAT in field 4A of the VAT return as follows:

<table>
<thead>
<tr>
<th>R</th>
<th>Output tax on sale</th>
<th>5 894</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less: Input tax</td>
<td>(R3 536)</td>
<td></td>
</tr>
<tr>
<td><strong>Output tax payable</strong></td>
<td><strong>R2 358</strong></td>
<td></td>
</tr>
</tbody>
</table>
Chapter 10
Calculation and submission of returns

10.1 The VAT201 return

The VAT201 return is a declaration which must be completed and submitted to SARS at the end of every tax period if you are a vendor. The return reflects the VAT that you have charged on supplies (or situations in which you are otherwise liable to declare output tax), and the amounts that you believe you are entitled to deduct as input tax.\footnote{For purposes of this Chapter, the term “input tax” is used for simplicity to refer to input tax and all other deductions a vendor is entitled to in the calculation of the VAT liability or refund for a tax period. (See \ref{8.1} for more information.)} The difference between these amounts for a specific tax period could either result in you having to pay the difference to SARS, or you may be entitled to a refund of the difference. Vendors must submit their returns by the due date, even if there is no payment required for the tax period concerned.

Vendors are encouraged to register for eFiling, as this is a free and convenient internet-based service which allows you to make submissions and electronic payments to SARS from your home or office. Registration for eFiling and the submission of VAT201 declarations via eFiling is compulsory for VAT registered non-resident suppliers of electronic services. Vendors who use eFiling have until the last working day of the month to make submissions and payments. Vendors who are registered on eFiling must request their VAT201 returns electronically on eFiling so that they can be made available on their eFiling profiles. A unique 19 digit Payment Reference Number (PRN) is pre-populated on the VAT201 by SARS and you must use this PRN when making your VAT payment to SARS. Each VAT201 return requested on eFiling from SARS will have its own unique PRN which will be used to track individual payments and queries for that tax period only.

Vendors who submit their returns manually are required to request the VAT201 return from the nearest SARS office in person, in writing, or telephonically via the SARS Contact Centre on 0800 00 7277. Vendors are advised to request their VAT201 returns at the beginning of the month in which the return is due for submission to ensure that these are received in enough time to meet the submission deadline. Note that SARS will not accept –

- old format VAT201 returns;
- copies of VAT201 declarations printed from eFiling and used for manual submission;
- manually submitted VAT201 returns by vendors falling within Category C tax period; and
- photocopied returns.

SARS may implement further changes regarding payments at any time as part of ongoing modernisation initiatives. Vendors are therefore advised to check the \textbf{SARS website} for the latest information.
10.2 How to calculate your VAT

The basic steps in calculating your VAT liability or refund and completing your return are as follows:

**STEP 1: Determine the VAT charged (output tax)** – The amount of VAT that you account for is based on whether you are registered to account for VAT on the invoice or payments basis:

- **Invoice basis** – Add the consideration in respect of all the sales invoices (cash and credit sales, including the VAT) issued by you in the tax period concerned in respect of taxable supplies, regardless of whether payment has been received or not. Also include the consideration for supplies not yet invoiced where payment has already been made for the supply.

- **Payments basis** – Add all the actual payments (including the VAT) received by you in the tax period concerned, whether in respect of taxable supplies made during that tax period, in a past tax period.

See Chapter 4 for more details on the invoice and payments basis of accounting for VAT.

Fields 1 to 12 are the fields which must be completed in respect of any output tax which you are required to account for in the relevant tax period.

Field 13 reflects the total amount of output tax and is the sum of the fields 4, 4A, 9, 11 and 12.

**STEP 2: Calculate your input tax** – As is the case with regard to output tax in Step 1 above, the amount of input tax that you can deduct is based on whether you are registered to account for VAT on the invoice or payments basis.

- **Invoice basis** – Add all the tax invoices (cash and credit purchases, including the VAT) for taxable supplies received by you in the tax period concerned, regardless of whether you have made payment to the supplier or not.

- **Payments basis** – Add all the actual payments that you have made in the tax period concerned to suppliers in respect of current or past taxable supplies received.

Remember also that whether you are registered on the invoice or payments basis of accounting, you cannot deduct input tax or any part thereof unless you are in possession of documents prescribed by or which is acceptable to the Commissioner. In addition, certain business inputs are subject to special rules and limitations, or may be specifically denied. Make separate lists for the VAT paid in respect of capital and other goods imported, as these amounts must be reflected separately on the return. See Chapter 4 for more details on the invoice and payments basis of accounting for VAT. See also Chapter 8 for more details on what amounts qualify as deductible input tax.

Fields 14 – 18 are the fields which must be completed in respect of any input tax which you believe you are entitled to deduct against the output tax liability in field 13.

Field 19 reflects the total amount of input tax which you are entitled to deduct for the tax period concerned.
STEP 3: Pay the difference or claim your refund – Field 20 is the difference between your totals in fields 13 and 19. If the amount in field 13 is larger than the amount in field 19, the difference is VAT payable to SARS. If the amount in field 19 is larger than the amount in field 13, the difference is the VAT refundable to you.

Fields 21 – 33 are the fields where certain vendors will claim any eligible diesel purchases under the Customs and Excise Act (diesel refund) as a deduction against any liability for VAT. Most vendors will not complete this field as it only applies if you qualify and have registered for the diesel refund scheme.

Field 34 reflects the total amount of VAT payable/refundable and is calculated by adding fields 25, 29 and 33 together and subtracting the total from the value in field 20. If field 34 is less than zero, a refund is due to you and if it is larger than zero, you need to pay that amount as VAT which is due to SARS.

See the Step-by-Step Guide for the Completion of the Value-Added Tax Vendor Declaration Form and the Guide for Value-Added Tax via eFiling for more details on how to complete the individual fields on the return and to calculate your VAT.

10.3 Submitting a return

Once you have completed the return, check it carefully as you can be held liable for penalties and interest if there are errors which lead to any shortfall in VAT paid. For ease of processing, vendors making manual submissions should ensure that the VAT201 return is duly completed and signed.

Section 28 prescribes the due dates for rendering VAT returns and making VAT payments. Your return must be submitted together with payment of the VAT on or before the 25th day of the following month after the end of your tax period. The submission must be made by no later than the last business day before such 25th day should it fall on a Saturday, Sunday or public holiday. Alternatively, you have until the last business day of the month after the end of your tax period should you make use of eFiling to submit your return and make payment by electronic means (that is, payment submitted on eFiling or effected by electronic funds transfer (EFT) through internet banking). For example, if your tax period ends on 31 March, you have until 25 April to submit the return and payment (or until 30 April if using eFiling to submit your return and make payment electronically). The date by which the return must be submitted to SARS is shown on the front of the return. Any returns received via drop boxes at SARS offices are removed from the drop boxes by no later than 15:00. Should a return be received after 15:00, it is given the next day’s date. See 10.4 for more details on the various payment options.

10.3.1 What if a mistake is made in the return?

Section 25(5) of the TA Act allows SARS to request a person to submit an amended return for the correction of an undisputed error made in a return, prior to SARS issuing an original assessment. As the filing of a VAT return is considered to be an original assessment, an error on a VAT return can therefore only be remedied by the vendor making a request for correction.

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99 Section 28.
100 Section 91(2) of the Tax Administration Act.
SARS may issue an additional assessment if satisfied that the VAT return does not reflect the correct application of the law to the disadvantage of SARS.\textsuperscript{101} SARS may withdraw an assessment if it was – \textsuperscript{102}

- issued to the incorrect taxpayer;
- issued in respect of the incorrect tax period; and
- issued as a result of an incorrect payment allocation.

For more information on how to apply for a request for a correction, see the \textit{Request for Correction} webpage. Furthermore, see \textbf{Chapter 14} and the \textit{Short Guide to the Tax Administration Act, 2011} for more information on the various assessments.

\textbf{10.4 How to pay VAT}

The TA Act provides that tax is payable either on a date specified in a tax Act, or on a date specified by the Commissioner in a public notice. The VAT Act specifies the date by when VAT must be paid, but in the event of SARS issuing an assessment, the vendor will be provided with a period to pay the amount due as per the assessment. The TA Act makes provision for an expedited due date for payment, or the ability to require for security to be submitted, where there is a risk of dissipation of assets to evade or frustrate the collection of tax. See the \textit{Short Guide on the Tax Administration Act, 2011}, for more information.

Payments have to be done electronically or over the counter at the branch of an approved bank. Effective from 1 April 2016, SARS branches or offices no longer accept manual forms of payment of the VAT amount due, including payment by cheque (either posted or dropped off at SARS drop-boxes). Cheques received by SARS will be returned to the vendor. Category C vendors must file VAT returns on eFiling and make VAT payments electronically on eFiling or by EFT. Please note that SARS branches will continue to assist vendors with the completion and submission or acceptance of VAT returns.

Do not under any circumstances send cash in the post. SARS does not accept payments via the post office, including by way of a postal order or money order. The options available to vendors to make payments are discussed in \textbf{10.4.1} to \textbf{10.4.3}.

For more details see the \textit{GEN-PAYM-01-G01 – Payment Rules – External Guide}.

\textbf{10.4.1 Payment by EFT}

An electronic transfer of funds must reach SARS by or before the due date shown on the VAT201 return (usually the 25\textsuperscript{th} of the month, unless if filed via eFiling which will allow you to submit the return and make payment by the last business day of the month). Please enquire from your bank whether "same day" transfers are made to SARS. If not, you must make the transfer earlier to ensure that it is in SARS’s bank account by the 25\textsuperscript{th} of the month after the end of the tax period, the last preceding business day before the 25\textsuperscript{th} of that month as mentioned in \textbf{10.3} or the last business day of the month for eFilers. Penalties and interest will be imposed should electronic transfers be received in SARS’s banking account after the due date. Should you have any further enquiries relating to these limits, please contact your bank.

\textsuperscript{101} Section 92 of the Tax Administration Act.
\textsuperscript{102} Section 98(1) of the Tax Administration Act.
Non-resident suppliers of electronic services may only use the EFT method to pay their VAT. Payment must be made using the SWIFT MT103 payment method. See VAT-REG-01-G02 – VAT Registration Guide for Foreign Suppliers of Electronic Services for more information.

10.4.2 Payment by using eFiling

All SARS business customers are able to subscribe to SARS’s eFiling service to submit specific returns and payments electronically via the internet at no charge. By subscribing to eFiling, vendors are able to receive, complete and submit VAT returns and make payments via secure internet based facilities 24-hours a day.

The type of payment service available on eFiling is the credit push. The credit push refers to payment transactions that are initiated on eFiling and presented to the vendor’s bank as a payment request, pending authorisation. Once a vendor has logged into the banking services and effected the payment, it becomes irrevocable.

For more information about the SARS eFiling service and how to register, see the Guide for Value-Added Tax via eFiling, or log on to www.sarsefiling.co.za. If you have any queries you can contact the SARS Contact Centre on 0800 00 7277 between 08h00 – 17h00 on weekdays. The eFiling support centre can also be reached via fax on 011 602 5312.

10.4.3 Payments at various banks

You may choose to pay your VAT at certain banks. Please make sure that your payment is made on or before the due date reflected on the VAT return. Please note that you must still send your VAT201 return to SARS for capturing even if you have made payment at the bank or if you are submitting a nil return.

Example 30 – The VAT payment reference number

The following is an example of the VAT PRN for VAT No. 4880124452 for the tax period ending June 2015:

PRN : 4880124452VC2016128

Beneficiary ID: SARS-VAT

Note: The above information is also pre-printed on your VAT return.

You must ensure that payment will reach SARS by the due date shown on the VAT return. SARS has emphasised that payments received late as a result of these changes would lead to penalties and interest being imposed. Therefore, to avoid these amounts from being levied, kindly adhere to the time frames for the submission of VAT returns and payments tabled below:

<table>
<thead>
<tr>
<th>Payment method</th>
<th>Returns</th>
<th>Payment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Over the counter payments at certain banks directly into SARS’s account</td>
<td>25&lt;sup&gt;th&lt;/sup&gt; or preceding business day</td>
<td>25&lt;sup&gt;th&lt;/sup&gt; or preceding business day</td>
</tr>
<tr>
<td>Manual submission of return and payment</td>
<td>25&lt;sup&gt;th&lt;/sup&gt; or preceding</td>
<td>25&lt;sup&gt;th&lt;/sup&gt; or preceding</td>
</tr>
</tbody>
</table>

<sup>103</sup> See the Payment page on the SARS website for more information on the relevant banks.

<sup>104</sup> For more details see the Guide to the Payment Advice Notification Functionality on eFiling.
Note that in the case where no taxable supplies were made, or there is otherwise no tax payable for the relevant tax period, you must submit a nil return to SARS.

### 10.5 Payment limits (EFT / eFiling / bank payments)

The banks and the Payments Association of South Africa (PASA) have set payment limits on cheques, ATM transactions and electronic payments. These measures are aimed at moving high-value payments to the South African Multiple Option Settlement system (SAMOS), operated through the South African Reserve Bank (SARB). The limit for credit payments made via EFT is R5 000 000.

The following is how these limits will affect you as a vendor:

- EFT payments in excess of R5 000 000 must be cleared with your banker.
- With the exception of a few banks, eFiling transactions will not be affected by these rules as no limits are imposed.

### 10.6 Managing your payment

The eFiling system provides for a VAT payment allocation function and a VAT Statement of Account (VATSA). The VAT payment allocation function enables vendors to allocate payments, to reallocate payments and to locate missing payments. These functions can be performed by vendors without requiring any intervention from SARS. Manual filers and those eFilers that require assistance can approach SARS for assistance in making these allocation adjustments at any SARS branch.

The VATSA is similar to the Employer Statement of Account (EMPSA) and is issued by SARS upon request. The VATSA contains information which will empower vendors to manage their VAT accounts by giving them insight into their transactions per tax period.

Vendors can request the VATSA through the following channels:

- Electronically via eFiling
- By calling the SARS Contact Centre on 0800 00 SARS (7277)
- By visiting a SARS Branch

For more information, please see the [SARS website](https://www.sars.gov.za).

### 10.7 Refunds

The provisions relating to refunds are dealt with in Chapter 13 of the TA Act, read with section 44 of the VAT Act. The TA Act provides that a vendor is entitled to a refund of an amount refundable under the VAT Act as reflected in the VAT return (including any interest

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105 There are some banks that can only process payments with a maximum limit of R5 000 000. For payments above that amount, arrangements will have to be specifically made with such banks. For more details see the GEN-PAYM-01-G01 – Payment Rules – External Guide.
which may be due thereon\textsuperscript{106}, or of an amount that was erroneously paid in excess of an amount due as per the VAT return. SARS should refund you within 21 business days of receiving your VAT return, subject to a few exceptional circumstances where SARS may withhold a refund or suspend the 21 business day period within which the refund should be made.

SARS may withhold a refund until –

- SARS is satisfied that a defect in, or incompleteness of a VAT return submitted by the vendor does not affect the amount to be refunded or such defect or incompleteness is rectified by the vendor;
- details of the vendor’s bank account have been provided;
- a vendor has filed all outstanding returns in respect of VAT and/or any other taxes;
- SARS is satisfied that a refund claimed will be refunded by the vendor to another party where that vendor’s output tax is borne by that other party;\textsuperscript{107} or
- a verification, inspection or audit of the refund has been finalised, unless acceptable security has been provided.

If a vendor provides acceptable security, SARS may release a refund before verification, inspection or audit is finalised. A decision not to authorise a refund is subject to objection and appeal. See the \textit{Short Guide to the Tax Administration Act, 2011} for more details.

Should your return result in an amount to be refunded, SARS should refund you within 21 business days. Should the refund not be made within this time, interest at the prescribed rate is payable to you. However, the 21 business days interest-free period can in certain instances be extended where the return is incomplete or defective in any material respect, and information is necessary to enable the Commissioner to make a proper assessment of the amount properly refundable.

Refunds will only be paid out to you if you do not owe any amounts of other taxes administered by the Commissioner. In such cases, debt equalisation will be applied to offset the amounts owing in respect of other taxes, and the balance (if any) will be refunded. For more information on refunds and interest on refunds under the \textit{Tax Administration Act}, see the \textit{SARS website}.

In order to reduce the risk of VAT fraud, SARS makes use of a sophisticated risk engine that applies objective risk criteria, including third party data to identify high risk VAT refund claims for further investigation and audit each month. The payment of an undue refund by SARS to a vendor is regarded as an outstanding tax debt due by the vendor from the date on which the refund amount was paid. Interest accrues and is payable by the vendor on the amount not properly payable to the vendor, from the date of payment of such amount by SARS.\textsuperscript{108}

You can make use of the Refund Dashboard which is a function that will enable you to view the reasons why your refunds may not have been paid out and what actions may be required of you. Only the status of refunds from March 2011 will be displayed on the Refund Dashboard. This function is available on eFiling for registered eFilers. Vendors who call the

\begin{footnotesize}
\begin{itemize}
\item \textsuperscript{106} Section 190(1) of the Tax Administration Act.
\item \textsuperscript{107} Section 44(3)(c) read with Chapter 13 of the Tax Administration Act.
\item \textsuperscript{108} Section 190(5) of the Tax Administration Act.
\end{itemize}
\end{footnotesize}
Contact Centre or go to a SARS branch to request information will be assisted by SARS agents who have access to the dashboard.

A decision not to authorise a refund is subject to objection and appeal. See the Short Guide on the Tax Administration Act, 2011 for more information on refunds.

10.8 Change of bank details

Only non-resident companies and resident companies that are part of the same group structure may request that VAT refunds be paid into a bank account of a nominated person. In the case of a “subsidiary company” or “holding company” as contemplated in the Companies Act, VAT refunds may be paid into the bank account of either the subsidiary company or holding company, on condition that SARS is indemnified against any loss which may occur. Due to concerns involving VAT refund fraud, the use of third party bank accounts will not be permitted in any other cases.

Should you wish to nominate or use the bank account of another vendor, you must supply the necessary authority from the account holder (for example, company resolution) and provide indemnity to SARS against possible losses of amounts paid into such accounts on form VAT119i. This form is available from SARS offices or the SARS website.

The fraudulent changes to vendors’ bank details remain one of the biggest risks that SARS has to deal with. SARS has a responsibility to protect vendors from any fraudulent transactions on their accounts emanating from within SARS or by the actions of others that are interacting with the VAT system who purport to act on behalf of vendors. To prevent such risks, vendors should note that under no circumstances will SARS request a vendor’s bank account details over the phone or accept bank account detail changes via telephone, facsimile, post, drop-box or e-mail.

In order for a request to change bank details to be considered, the vendor or the authorised representative vendor’s details must always match the existing details on the SARS system and only changes through the following channels will be accepted:

- In person at any SARS branch. (This is the preferred channel.)
- Through the SARS eFiling channel if you are registered as an eFiler.

Vendors visiting a SARS branch to change bank account details, must please ensure that they have the documents required as set out in the GEN-GEN-41-G01 – Change of Banking Details – External Guide. For more information, see the Change My Banking Details page on the SARS website.
Chapter 11
Penalties and interest

11.1 Introduction
The rules regarding penalties and interest are mainly dealt with in the TA Act since its introduction in 2012, although the interest provisions have, to a large extent, not come into effect yet. The penalty for late payment contained in section 39 of the VAT Act is a percentage-based non-compliance penalty and is imposed in line with the procedure contained in section 213 of the TA Act. The percentage-based penalty is distinct from a fixed-amount penalty which is imposed when a vendor does not comply with an obligation that is contained in a public notice issued by the Commissioner. In addition, specific acts of non-compliance that give rise to prejudice can result in an understatement penalty imposed under the TA Act. (See 11.2.2.)

The administrative non-compliance penalty and the understatement penalty regime, together with criminal sanctions, provide a comprehensive framework to deter non-compliance. The purpose of the penalty regime is to ensure the widest possible compliance of the tax Acts in a way that is impartial and consistent, and is proportional to the seriousness and duration of the incidence of non-compliance.

The interest rules to be imposed by the TA Act will only come into effect once a public notice is issued by the Commissioner. Until such time, the current rules will still apply. See Interpretation Note 68 for more information on the provisions that did not come into effect on 1 October 2012.

This chapter provides a brief overview of the penalty provisions under Chapters 15 and 16 of the TA Act and the interest provisions envisaged under Chapter 12 of the TA Act.

11.2 Penalties
11.2.1 Administrative non-compliance penalties
An administrative non-compliance penalty means a penalty imposed by SARS in accordance with Chapter 15 of the TA Act, and excludes an understatement penalty. It comprises both fixed-amount and percentage-based penalties. A fixed-amount penalty is charged when an administrative obligation is not complied with, and the percentage-based penalty is generally imposed when certain amounts of tax are not paid.

Fixed-amount penalties
A fixed amount penalty is imposed when a vendor does not comply with a legally required obligation. Such penalties may only be imposed in respect of the non-compliance listed in a public notice issued by the Commissioner and not every act of non-compliance under a tax Act.

109 Section 210(2) of the TA Act.
110 There are currently no such penalties for transgressions of the VAT Act included in any public notice as required under the TA Act.
111 See the Public Notice 790 published in Government Gazette 35733 of October 2012.
Percentage-based penalties

A percentage-based penalty is imposed if SARS is satisfied that an amount of tax was not paid as and when required under the tax Act. In the case of VAT, SARS may impose a penalty equal to the percentage, as prescribed in the VAT Act, of the amount of unpaid tax. The procedure for the imposition and remittance of a percentage based penalty is regulated by the TA Act.\textsuperscript{112}

The circumstances that trigger the imposition of the penalty remains in the VAT Act for example, when a vendor fails to pay VAT within the period allowed for payment, a 10\% penalty is imposed. Section 213 of the TA Act imposes the penalty and section 39 of the VAT Act prescribes the applicable percentage, which is currently 10\%.

\textbf{11.2.2 Understatement penalty}

The previously imposed “additional tax” of up to 200\%, has been replaced by the understatement penalty (USP). Any USP which is applicable will be included in an assessment issued by SARS and must be paid by the date specified in the notice of assessment. USP may only be imposed if the \textit{fiscus} is prejudiced by the vendor’s conduct in reporting. The \textit{fiscus} will be prejudiced if there is a shortfall, which is the difference between the correct amount of tax that should have been reported and the amount that was reported by the vendor in respect of a tax period.

The prejudice must have been because a vendor\textsuperscript{113} –

- defaulted in rendering a return;
- filed a return but omitted an item from that return;
- filed a return in which an incorrect statement was made.

For instance, if a vendor did not file a return but conducted an enterprise and should have filed VAT returns and paid VAT of R90 000, the shortfall is the difference between R90 000 and zero. The shortfall is, therefore, an expression of the prejudice to the \textit{fiscus}. The USP table is then used to identify the highest applicable percentage to each shortfall in relation to each understatement in a return\textsuperscript{114} that best describes the facts of the case and the vendor’s behaviour in respect of each understatement of that return.

\textsuperscript{112} Sections 217 and 218 of the Tax Administration Act.
\textsuperscript{113} Section 222(1) of the Tax Administration Act.
\textsuperscript{114} Section 222(2) of the Tax Administration Act.
USP table

The TA Act provides for different rates of USP, based on the type of behaviour or the degree of culpability involved, as shown in the table below: 115

<table>
<thead>
<tr>
<th>Item</th>
<th>Behaviour</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Standard case</td>
<td>If obstructive, or if it is a “repeat case”</td>
<td>Voluntary disclosure after notification of audit</td>
<td>Voluntary disclosure before notification of audit</td>
<td></td>
</tr>
<tr>
<td>(i)</td>
<td>Substantial understatement</td>
<td>10%</td>
<td>20%</td>
<td>5%</td>
<td>0%</td>
</tr>
<tr>
<td>(ii)</td>
<td>Reasonable care not taken in completing return</td>
<td>25%</td>
<td>50%</td>
<td>15%</td>
<td>0%</td>
</tr>
<tr>
<td>(iii)</td>
<td>No reasonable grounds for tax position taken</td>
<td>50%</td>
<td>75%</td>
<td>25%</td>
<td>0%</td>
</tr>
<tr>
<td>(iv)</td>
<td>Gross negligence</td>
<td>100%</td>
<td>125%</td>
<td>50%</td>
<td>5%</td>
</tr>
<tr>
<td>(v)</td>
<td>Intentional tax evasion</td>
<td>150%</td>
<td>200%</td>
<td>75%</td>
<td>10%</td>
</tr>
</tbody>
</table>

The amount of USP is determined by the amount resulting from applying the highest applicable understatement penalty percentage in accordance with the USP table to the shortfall in each tax period. In other words, if a vendor's behaviour involves both that no reasonable grounds exist for a tax position taken (item (iii) in the table) and gross negligence (item (iv) in the table), then gross negligence (item (iv)) will apply.

No USP will, however, be imposed if the vendor can prove that the understatement was as a result of a bona fide inadvertent error.

The various behaviours will indicate the extent of the penalty that might be imposed. Once the behaviour has been determined, SARS must determine whether –

- the vendor made a voluntary disclosure before or after being notified of an audit,
- the vendor was obstructive when engaging with SARS officials;
- it is a repeat case; or
- the case is not defined by any of the above and is thus a standard case.

115 The table was amended with effect from 16 January 2014 to reduce some of the penalties under items (i) to (iii).
If none of these behaviours can be identified, USP could still be imposed if the prejudice to SARS is the greater of 5% of the tax properly chargeable or R1 million. This is referred to as a “substantial understatement”.

See the Short Guide to the Tax Administration Act, 2011 for more details on the various behaviours.

11.3 Interest

Chapter 12 of the TA Act provides that interest due or payable will be calculated on the daily balance owing and will be compounded monthly. This gives effect to the principle that interest is compensation for the loss of the use of money. The compounded method of calculating interest will only apply as and when the Commissioner publishes a notice announcing when the new interest calculation method will apply, as well as the tax to which this method of interest will apply.


The current rules provide that interest at the prescribed rate\textsuperscript{116} will be charged per month or part thereof on late payments of VAT. The prescribed rate is linked to the rate determined under section 80 of the PFMA. Interest is calculated from the first day of the month after the month in which payment was due, until the outstanding amount is paid. Interest is also charged on any late payment of additional tax which has been levied upon assessment.

Example 31 – Calculation of interest

\textit{Facts:}

Mr P is required to submit his VAT return and payment of R3 000 in respect of the March 2016 tax period by 25 April 2016. He only submits this return and payment on 25 May 2016.

\textit{Result:}

The interest (per month) is calculated as follows:

\begin{align*}
0,813\textsuperscript{%}\textsuperscript{117} \text{ interest per month or part of a month} &= \text{R24,38 (Interest payable for 1 month)}
\end{align*}

11.4 Remission of penalties and interest

11.4.1 Remission of non-compliance penalty

A vendor may apply to SARS to remit both the fixed-amount and percentage-based penalty before the date the penalty must be paid. With effect from 14 October 2016, a request for remission of the non-compliance penalty can only be made via two channels, namely, eFiling or by visiting a SARS branch. The request for remission must be submitted on the prescribed form (RFR01 – Request for Remission). If a vendor has not filed the remittance

\textsuperscript{116} See the Interest Rates – Table 1 for the applicable rate.

\textsuperscript{117} This is \(1/12\)th of the annual rate applicable at the time. The rate changes from time to time under section 80 of the PFMA. In this example, the rate at the time was 10,25% per annum. From 1 May 2016 the rate changed to 10,25%. (For the prevailing rate of interest on outstanding taxes see the table of interest rates.)
request before the date that the penalty must be paid, SARS may condone a late request for remission under specific circumstances.\(^\text{118}\) Payment of the penalty is automatically suspended from the day the request to remit is received by SARS until 21 business days after SARS notifies the vendor of the decision whether to remit the penalty or not. For more details see the following documents which can be accessed on the SARS website:

- *GEN-PEN-05-G02 – How to Submit a Dispute via eFiling – External Guide*
- What if I Do Not Agree page

SARS may remit a percentage-based administrative penalty if satisfied that the –

- amount involved is either less than R2 000, or the non-payment is a first incidence;
- vendor has reasonable grounds explaining the non-compliance; and
- incidence of non-payment has been remedied.\(^\text{119}\)

A “first incidence” means that no other penalty (fixed or percentage-based) must have been imposed within a period of 36 months preceding the one in respect of which the remission is concerned.\(^\text{120}\)

A vendor may also qualify for the remission of a percentage-based penalty if exceptional circumstances exist for non-compliance. The exceptional circumstances as prescribed in section 218 of the TA Act must have made it impossible for the vendor to have complied with the obligation to pay on time. The circumstances regarded to be exceptional are as follows:

- A natural or human-made disaster
- A civil disturbance or disruption in services
- The vendor suffers a serious illness or was involved in a serious accident
- The vendor suffers a serious emotional or mental distress
- Certain acts by SARS, such as capturing errors, processing delays etc
- The vendor suffers serious financial hardship
- Any other circumstances of analogous seriousness

Should SARS decide not to remit or reduce the administrative non-compliance penalty, the vendor may object to this decision under the Dispute Resolution provisions of the TA Act (see Chapter 14). This is a qualification of the right to object and appeal process in that the objection and appeal lies against the decision not to remit the penalty and not against the penalty assessment.

SARS may remit administrative non-compliance penalties in respect of tax defaults voluntarily disclosed for which relief has been sought and granted under the voluntary disclosure programme (VDP). For the relief to be granted, the vendor must voluntarily disclose the default by submitting a valid VDP application in the prescribed form. Only if the outcome of the VDP application is positive will relief be granted to a vendor. The relief is based on a VDP agreement which successful applicants will be required to enter into with SARS.

\(^{118}\) Section 215 of the TA Act.

\(^{119}\) Section 217(3) of the TA Act.

\(^{120}\) See the definition of “first incidence” in section 208 of the TA Act.
For more details on the voluntary disclosure programme see the following documents which can be accessed on the SARS website:

- Voluntary Disclosure Programme page

11.4.2 Remission of understatement penalty

SARS may grant relief in respect of a portion of the understatement penalties incurred in respect of tax defaults voluntarily disclosed for which relief has been sought and granted under the VDP. The relief is in the form of a reduced or zero percentage penalty as compared to the higher percentage applicable for similar behaviours had the vendor not voluntarily disclosed the tax defaults. See 11.4.1 for more details on the VDP and 11.2.2 for the reduced percentages.

In all other cases, a vendor may object to the USP being imposed and to request a re-classification of the behaviour or for circumstances not previously considered to be taken into account by SARS. If the objection is allowed, this may result in a reduction of the USP imposed, or a decision that no USP should be imposed in a case where the understatement results from a bona fide inadvertent error. See the Short Guide to the Tax Administration Act, 2011 for more information.

11.4.3 Remission of interest

The TA Act makes provision for interest to be remitted or reduced in certain exceptional circumstances. The factors which are taken into account in determining if a remission of interest may be made are different from those which must be considered regarding the remission of a non-compliance penalty or USP as discussed in 11.4.1 and 11.4.2.

Before 1 April 2010, the factors which were considered in deciding whether interest could be remitted or not included those which indicated whether there was a loss to the fiscus, or if the vendor benefitted financially by not paying the VAT on time. With effect from 1 April 2010 the Commissioner’s discretion to remit interest was limited so that it is now based on whether or not the payment of tax was made within time as a result of circumstances beyond the vendor’s control. An example of this is when a vendor’s payment instruction could not be carried out by the vendor’s bank in time because of a failure in the banking system. See Interpretation Note 61 “Remission of Interest” for an explanation of the law before and after 1 April 2010.

With effect from 14 October 2016, a request for remission of interest may only be made via eFiling or at a SARS branch once you have paid any tax which is due in that regard. Note that the remission of interest will only be considered where substantive reasons are given for a late payment. This means that properly motivated mitigating circumstances must be submitted for consideration together with any evidence which supports your case for the remission of interest.

As all the relevant mitigating and aggravating factors must be considered by the Commissioner when making a decision in this regard, a failure to submit adequate reasons will mean that there will be no basis upon which the Commissioner will be able to exercise any discretion in the matter. The mitigating circumstances and evidence which you submit to support your case should therefore demonstrate to the Commissioner’s satisfaction that the

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121 Section 187(6) of the TA Act.
circumstances which lead to the late payment or non-payment of VAT were beyond your control.

Only the following circumstances may be considered to be beyond the vendor’s control:

- A natural or human made disaster
- A civil disturbance or disruption in services
- A serious illness or accident

The right to request interest remittance cannot be open ended, finality has to be achieved. Therefore, SARS may not remit interest payable by a vendor after a period of five years from the date that the interest first accrued.122

A request for remission is the only remedy available to a vendor to dispute interest on late payment of VAT. A vendor is not allowed to lodge an objection to dispute interest on late payment or a decision by SARS to disallow a request for remission. (See Chapter 14 for more information on objections.)

For more information on interest, see the Short Guide to the Tax Administration Act, 2011.

122 Section 187(8) of the TA Act. Inserted with effect from 8 January 2016.
Chapter 12
Exports and imports

12.1 Exports

A vendor is allowed to levy VAT at the zero-rate on the supply of movable goods which are exported by either the vendor (direct export) or a qualifying purchaser in limited circumstances (indirect export) to any export country. A “qualifying purchaser” includes a non-resident, a tourist, a foreign enterprise, a foreign diplomat, a person who acquires and sells goods on a flash title basis, certain international organisations or organisations which are similar to an association not for gain or a welfare organisation which are registered as such in an export country.

A direct export is where the supplying vendor (the supplier) consigns or delivers movable goods to a recipient at an address in an export country. The supplier is in control of the export and the zero-rate of VAT will apply if the requirements stipulated in Interpretation Note 30 have been met. Also see 12.1.1 for more details.

An indirect export refers to a situation where goods are exported by the recipient (being a “qualifying purchaser” as defined) and that person removes or arranges for the removal and transport of movable goods to an address in an export country. Indirect exports are regulated by the export regulations published as Government Notice R316 on 2 May 2014 (in Government Gazette 37580) (the Export Regulations). If an indirect export is subject to VAT at the standard rate the qualifying purchaser may claim a refund from the VAT Refund Administrator (Pty) Ltd (the VRA) as set out in the Export Regulations. Alternatively, the vendor may elect to zero-rate the supply of the movable goods, subject to certain requirements set out in the Export Regulations. See 12.1.2 for more details.

For both direct and indirect exports, the movable goods must be exported through one of the 43 designated commercial ports listed in the table below.

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123 Before 2 May 2014, indirect exports were regulated by the VAT Export Incentive Scheme, published as Notice 2761 of 1998 in Government Gazette 19471 of 13 November 1998 which came into effect on 16 November 1998.

124 A private company appointed by SARS on a tender basis to administer the VAT refund mechanism.
12.1.1 Direct exports

In order to apply the zero-rate, the supplier must either –

- physically deliver the goods to the recipient, the recipient’s duly appointed agent or the recipient’s customer at an address in an export country (“delivery”); or

- obtain the services of a cartage contractor who is contractually obliged to deliver the goods on behalf of the supplier to the recipient, the recipient’s duly appointed agent or the recipient’s customer at an address in an export country (“consign”).

The cartage contractor is a person whose activities include the transportation of goods and includes couriers and freight forwarders. The transportation of goods does not have to be the
main activity of the cartage contractor and the cartage contractor is also not required to be a registered vendor. The cartage contractor must invoice the supplier, being the person who is liable for payment of the full costs of the delivery services rendered.

The zero-rate will apply on condition that the following documentary proof has been obtained and retained:

- The supplier’s copy of the zero-rated tax invoice
- The recipient’s order or contract between the supplier and the recipient
- The transport documentation as required for the relevant mode of transport
- Export documentation as prescribed under the Customs and Excise Act (for example, the SARS Customs Declaration)
- Proof of payment in respect of the supply of the movable goods
- Where applicable: Proof of payment of the transport costs by the supplier where a cartage contractor was used to deliver the movable goods
- Where the goods are transported by road or rail, proof that the goods were received by the recipient in the export country

The time period within which the movable goods must be exported from the RSA and the time period within which the required documentary proof must be obtained are stipulated in Interpretation Note 30 which time periods have been aligned with the Export Regulations. See Part Three of the Export Regulations discussed below.

### 12.1.2 Indirect exports

The Export Regulations set out the specific procedures applicable to goods exported indirectly. In the case of indirect exports, the supplier will charge VAT at the standard rate, unless the supplier has elected to apply the zero rate under Part Two of the Export Regulations. If the supplier has charged VAT at the standard rate, the qualifying purchaser may apply to the VRA for a VAT refund.

The Export Regulations generally apply to supplies made on or after 2 May 2014. A special transitional rule is also included to provide for the challenges relating to progressive supplies. The Export Regulations will apply in the case of progressive supplies spanning 2 May 2014 when all of the following conditions are met:

- The goods are subject to processes contemplated in section 9(3)(b).
- The invoice is issued and/or the payment is received before and after 2 May 2014.
- Delivery of the goods takes place after 2 May 2014.

The application of the above rules means that if all invoices and payments in relation to the goods have occurred before 2 May 2014, the rules under the previous VAT Export Incentive Scheme will apply, even if the goods are delivered (exported) after 2 May 2014. The rules under the VAT Export Incentive Scheme will also apply if the goods are delivered before 2 May 2014 and any invoices are issued, or any payments are made in respect thereof, after 2 May 2014.
The Export Regulation is divided into three main parts:

- **Part One** deals with the procedures which must be followed by a qualifying purchaser when the supplier has charged VAT at the standard rate on the supply of movable goods which will be exported from the RSA by the qualifying purchaser or the qualifying purchaser’s cartage contractor. The qualifying purchaser is subsequently entitled to a refund of the VAT from the VRA subject to certain limitations or conditions contained in Part One.

- **Part Two** deals with the procedures for the supplier who elects to supply movable goods at the zero-rate and is split into two sections as follows:
  - **Section A** deals with the procedures for goods that are initially delivered to one of the designated harbours or airports or are supplied by means of a pipeline or an electrical transmission line in the RSA before being exported; and
  - **Section B** deals with the procedures for goods that are exported by road or rail through a designated commercial port.

- **Part Three** deals with the various time periods within which movable goods must be exported from the RSA, the party responsible for exporting the goods as well as the time periods within which the required documentary proof must be obtained by the supplier to substantiate the application of the zero-rate.

**Part One**

This Part provides that a qualifying purchaser, its duly appointed agent, or cartage contractor may export the movable goods. In this instance the vendor is obliged to levy VAT at the standard rate on the supply made to the qualifying purchaser and issue a tax invoice. The qualifying purchaser may then claim a refund of the VAT paid on the goods exported. When the movable goods are exported, the goods must first be declared to a customs official at that exit point, before submitting the claim for a refund of the VAT paid to the VRA. The tax invoice for goods that are not kept as hand luggage must be endorsed by the customs official and a VRA official if the VRA has a physical presence at the relevant designated commercial port.\(^{125}\)

In the case where the VRA is present at the designated commercial port through which the qualifying purchaser departs, the qualifying purchaser or its authorised representative must present himself or herself to the VRA in order to get a refund of the VAT paid. If the goods are exported through a designated commercial port where the VRA is not present, the qualifying purchaser must apply in writing to the VRA for a refund. The application, together with all the required documentation, must be received by the VRA within 90 days from the date of export. This also applies in the case where the qualifying purchaser’s cartage contractor exports the goods.

The VRA may make the VAT refund to the qualifying purchaser by way of various payment methods as described in paragraph 6 of Part One of the Export Regulations. The method of payment depends on several factors. The following important facts regarding the VAT refund must be noted:

- For refunds of R300 or less, the VRA will issue the qualifying purchaser with a cheque in the currency of the RSA which can be cashed or used in the international departure lounge, alternatively, the refund may be effected by way of EFT.

\(^{125}\) The VRA is only present at certain international airports in the Republic.
For refunds between R300 and R3 000, the VRA will issue the qualifying purchaser with a pre-paid debit card which can be used worldwide.

Under certain circumstances and provided certain conditions are met, the qualifying purchaser may be issued with a cheque in dollars or pounds or the refund may even be debited directly to the credit card of the qualifying purchaser.

Qualifying purchasers from Botswana, Namibia and Swaziland are not issued with this pre-paid debit card, but will instead be issued with a cheque. Alternatively, the refund is transferred via EFT to the qualifying purchaser’s designated bank account.

All refunds due qualifying exporters that import goods into Lesotho and Swaziland will be paid directly to the Lesotho Revenue Authority and Swaziland Revenue Authority respectively in terms of the memorandum of understanding between the government of the Republic and the Kingdom of Lesotho and the Kingdom of Swaziland respectively.

The Commissioner needs to approve any refund in excess of R3 000.

Goods consumed in the Republic cannot be refunded.

For further information on VAT refunds please consult Part One of the Export Regulations.

In summary, a qualifying purchaser will be entitled to a VAT refund where all of the following requirements are met:

- The purchaser must be a qualifying purchaser as defined in the Export Regulations.
- The goods must be exported within 90 days from the date of the tax invoice subject to certain exceptions.\(^{126}\)
- The VAT-inclusive total of all movable goods purchased during a particular visit to the RSA and exported at the end of that visit by the qualifying purchaser must exceed the minimum of R250 per qualifying purchaser.
- The request for a refund, together with the relevant documentation, must be received by the VRA within 90 days of date of export. The Commissioner may extend the period within which an application for a refund must be submitted to the VRA in certain limited circumstances. The various circumstances under which the

\(^{126}\) See Part Three, regulation 15 of the Export Regulations for the exceptions.
Commissioner will extend the period for submission of a refund application are set out in the Export Regulations.

- The goods must be exported through one of the 43 designated commercial ports by the qualifying purchaser or the qualifying purchaser’s cartage contractor or duly authorised agent.

The qualifying purchaser must obtain the relevant documentary proof as described in Part One of the Export Regulations in order to prove that the movable goods were exported by road, sea, air or rail within the required 90 days.\footnote{127 See Part One, regulation 5 of the Export Regulations.}

**Part Two – Section A**

This Part of the Export Regulations provides for a supplier to elect to supply movable goods to a qualifying purchaser at the zero-rate where the goods are initially delivered to a harbour, an airport, or are supplied by means of a pipeline or electrical transmission line in the RSA before being exported. A supplier who elects to apply the zero-rate as provided for in Part Two – Section A of the Export Regulations must obtain the relevant documentary proof as contemplated in the said Part to substantiate the application of the zero rate.

The Export Regulations provide for the following transactions in which the zero rate may apply, which were previously not accommodated. These are explained briefly below.

**Flash title transactions**

A supplier may elect to apply the zero-rate when the movable goods are supplied on a “flash title” basis. The term “flash title” refers to a situation in which movable goods are supplied to a qualifying purchaser and that person immediately supplies the same goods to another qualifying purchaser.\footnote{128 A qualifying purchaser in respect of “flash title” transactions is defined in paragraph (f) of the definition of a qualifying purchaser.} Ownership of the goods therefore vests in the first qualifying purchaser only for a moment in time before being sold to another qualifying purchaser.

**Example 32 – Flash title transactions**

BF, a supplier of granite, supplies granite to BB and is required to deliver the granite to BB on board a ship identified by BB at the Coega Port in Port Elizabeth. BB on-sells the granite to its various customers, also subject to delivery thereof on board the named ship. BF as the title owner of the granite up to and until the granite is delivered and loaded onto the designated vessel, bears all of the associated costs and risks for the supply of the granite. Once the granite has been loaded onto the vessel the title, costs and risk passes from BF to BB and immediately from BB Logistics to its customers.

**Movable goods subject to further processing, repair, improvement etc**

A supplier may elect to apply the zero-rate when movable goods are supplied to a qualifying purchaser but delivered to another vendor in the RSA for further work such as processing, repair, improvement, manufacture, assembly or alteration to be carried out in terms of a contract between the qualifying purchaser and the vendor concerned. The vendor that carries out the further work must ensure that the movable goods are delivered to a designated harbour or airport once the further work is completed, and that the relevant export documentation is obtained. In this case, the supplier must obtain and retain additional
documents from the vendor responsible for carrying out the further work. See Part Two – Section A of the Export Regulations for a list of the additional documentation required.

Other supplies

A supplier may elect to apply the zero rate on the supply of movable goods to a qualifying purchaser or registered vendor if such goods were delivered to either the port authority, master of the ship, a container operator, the pilot of an aircraft, or were brought within the control area of the airport authority, are situated at the designated harbour or airport and are destined to be exported from the RSA.

Example 33 – Other supplies

ABC (Pty) Ltd sells movable goods to a qualifying purchaser on a free on board (FOB) basis (XYZ Merchants Ltd) situated in China. The movable goods have already received the necessary customs clearance and are ready for export as the goods were delivered on board the named vessel at the Durban harbour. ABC (Pty) Ltd elected to levy VAT at the zero-rate on the sale of the movable goods on the basis that it delivered the goods to the Durban harbour (being a designated harbour). Due to financial difficulties the business of XYZ Merchants can no longer purchase the movable goods from ABC (Pty) Ltd. ABC (Pty) Ltd then sells the movable goods to a local vendor, MW (Pty) Ltd instead who on-sells the movable goods to a qualifying purchaser, AB Ltd, situated in Italy. In this instance, ABC (Pty) Ltd may still levy VAT at the zero-rate on the sale to MW (Pty) Ltd because the movable goods are destined for export to the new qualifying purchaser that is AB Ltd as well as the fact that the goods are situated at a designated harbour and it has been delivered to either the port authority or master of the ship.

Part Two – Section B

Indirect exports by road or rail were not accommodated under the previous VAT Export Incentive Scheme. Part Two Section B of the Export Regulations provide for a supplier to elect to supply movable goods to a qualifying purchaser at the zero-rate where the goods are exported by road or rail subject to specific requirements that must be met by the relevant parties.

After collection, the goods are stored and consolidated by the agent in a warehouse until the consolidated consignment of goods is exported to the qualifying purchaser in the export country. In such a case, the various suppliers may elect to zero-rate the supply of such goods provided, amongst others, that the qualifying purchaser is registered as an “exporter” under the Customs and Excise Act. The agent and the cartage contractor who are responsible for removing the goods, either inland or to the export country, must be licensed as removers of goods in bond as contemplated in the Customs and Excise Act.

In order to apply the zero-rate in respect of the supply of movable goods, the supplier and the agent must obtain and retain sufficient documentary proof as contemplated in Part Two – Section B of the Export Regulations.

Lastly, this Part makes provision for the supply of certain lubricating oils and greases to be zero-rated by the manufacturers thereof in the oil and gas industry where such goods are exported by road or rail by the qualifying purchaser or its cartage contractor. For the zero-

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129 The goods must be exported within 90 days as contemplated in Part Three.
rate to apply to such a supply, the relevant documentary requirements must be met as set out in this Part.

**Part Three**

This Part sets out the time period within which movable goods must be exported from the RSA as well as the time period within which the required documentary proof must be obtained. Generally, goods must be exported within 90 days from the earlier of the time an invoice is issued or the time any payment of consideration is received by the supplier. The general rule is subject to certain exceptions. For example, when the goods must be manufactured or assembled, the goods have to be exported within 90 days from the date of completion of the process. See *Part Three of the Export Regulations* for further exceptions.

As a general rule, documentary proof that the goods were exported must also be obtained within 90 days from the date that the goods are required to be exported. Provision is made for the Commissioner to extend the period within which the proof of payment must be obtained in certain exceptional and limited circumstances.

If the supplier is unable to obtain the required documentary proof within the prescribed period, the supplier must account for output tax in respect of the supply in field 12 of the VAT return in the tax period in which the prescribed period ends. If the supplier receives the documentation within a period of five years from the end of the tax period during which the original tax invoice for the supply should have been issued, the supplier may deduct the amount of output tax previously calculated as an adjustment in field 18 of the VAT return for the tax period in which this documentation is received, provided that certain requirements are met.130

For more information see the Export Regulations on the SARS website or the VRA pamphlet which is available at all of South Africa’s International Airports or the VRA’s website [www.taxrefunds.co.za](http://www.taxrefunds.co.za).

**12.1.3 Second-hand goods**

**Direct exports**

In terms of the proviso to section 11(1), the zero-rate cannot apply where second-hand goods are acquired by the supplier and subsequently exported after a notional input tax credit has been deducted on the acquisition thereof (see *Chapter 8*). In such a case, the supplier must levy VAT equal to the notional input tax originally deducted on the acquisition of the goods now being exported. Should the second-hand goods be acquired from a registered vendor under a taxable supply, a normal input tax deduction may be available to the recipient, provided the relevant documentary proof is obtained and retained. In this case the normal rules apply and the subsequent export of those second-hand goods may be subject to VAT at the zero-rate.

**Indirect exports**

VAT is levied at the standard rate on the indirect export of goods. When second-hand movable goods are exported and a notional input tax deduction has been made by the supplier on the acquisition of those goods, the VRA may not refund the amount of the notional input tax deduction to the qualifying purchaser. For example, when a non-resident purchases a second-hand motor vehicle from a motor car dealer in the RSA,

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130 See Part Three of the Export Regulations.
that non-resident will only be able to claim a refund to the extent that the VAT charged exceeds the amount of notional input tax deducted by the motor car dealer.\footnote{The Export Regulations require that the tax invoice complies with the requirements in section 20(4).}

In the case of second-hand goods which were originally acquired from another registered vendor before being exported and a normal input tax deduction supported by a tax invoice was made, the full amount of VAT charged may be refunded (less the VRA’s commission). The reason is that the supplier would not have deducted a notional input tax credit on the acquisition of those second-hand goods.

**Example 34 – Second-hand goods – direct export**

*Facts:* 
DEF, being an art gallery, buys a second-hand painting for R11 400 from a non-vendor and claims a notional input tax deduction of R1 400 (R11 400 × 14 / 114). DEF sells the painting to M from Botswana for R15 786 and delivers it to M’s address in Botswana. The locally advertised price is R16 400 (including R2 014 VAT).

*Result:* 
The calculation of the selling price is as follows:

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Selling price excluding VAT</td>
<td>R 14 386</td>
</tr>
<tr>
<td>Add back notional input tax deducted</td>
<td>R 1 400</td>
</tr>
<tr>
<td>Selling price including VAT</td>
<td>R 15 786</td>
</tr>
</tbody>
</table>

VAT levied at the standard rate is equal to the amount of notional input tax deducted. The tax invoice issued to M must either show that VAT of R1 400 has been charged or that the selling price includes VAT of R1 400. Mr M is not entitled to a refund of the R1 400 VAT charged.

**Example 35 – Second-hand goods – indirect export**

*Facts:* 
Assume the same facts in Example 34, except that M collects the painting in the RSA and exports it himself. (Price advertised: R16 400 including R2 014 VAT).

*Result:* 
To assist M to obtain his refund from the VRA, at the time of export, the tax invoice should show the following:

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Selling Price excluding VAT</td>
<td>R 14 386</td>
</tr>
<tr>
<td>VAT @ 14%</td>
<td>R 2 014</td>
</tr>
<tr>
<td>Selling price including VAT</td>
<td>R 16 400</td>
</tr>
</tbody>
</table>

**VAT Refund**

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total VAT</td>
<td>R 2 014</td>
</tr>
<tr>
<td>Less notional input tax deducted</td>
<td>R (1 400)</td>
</tr>
<tr>
<td>VAT refundable</td>
<td>R 614</td>
</tr>
</tbody>
</table>
The tax invoice must contain a full and proper description of the goods supplied (indicating, when applicable, that the goods are second-hand goods). A refund will not be authorised if these details are not clearly indicated on the face of the tax invoice. Only the VAT in excess of the notional input tax deducted can be refunded by the VRA, (that is, R614 less the VRA’s commission), whereas the portion of the VAT equal to the notional input tax credit deducted (R1 400) is not refundable.

12.2 Importation of goods

12.2.1 General

VAT is payable on the importation into the RSA of goods purchased from a supplier in another country, subject to certain exemptions. Goods may only be imported through one of the 43 designated commercial ports (as listed in 12.1). The VAT on importation must be paid to SARS by the vendor importing the goods or services or his clearing agent. The VAT paid to SARS Customs on goods imported by a vendor in the course of making taxable supplies may be deducted as input tax by the vendor, subject to certain requirements.

12.2.2 Input tax on imported goods

From 1 April 2015, sections 16(3)(a)(iii) and 16(3)(b)(ii) have been amended to the effect that the VAT payable on importation of goods by a vendor may only be deducted during the tax period when the goods are released under the Customs and Excise Act.

For purposes of deducting the VAT paid on the importation of goods, the vendor making the deduction must be in possession of the following documentation:

- An “EDI Customs Status 1 Release Message”
- A valid bill of entry or other document prescribed by the Customs and Excise Act (for example, form SAD 500 and/or any additional SAD document that might be required)
- The receipt number for the payment of such tax, that is the receipt issued on eFiling

In respect of goods imported on or after 1 April 2015 where the goods are imported by an agent acting on behalf of the vendor (being the principal), and the bill of entry or such other document prescribed by the Customs and Excise Act is held by the agent, the agent must furnish the vendor with a statement within 21 days of the end of the calendar month during which the goods were imported, containing the following particulars: \(^{132}\)

- The full and proper description of the goods
- The quantity or volume of the goods
- The value of the goods
- The amount of tax paid and the receipt relating to the payment of such tax, that is the receipt number issued on eFiling for such payment

The vendor must be in possession of the aforementioned statement at the time the VAT return containing the deduction is submitted to SARS. Furthermore, in addition to furnishing the statement, the agent must maintain sufficient records to enable the name, the address and VAT registration number of the vendor to be ascertained.

\(^{132}\) See section 54(3)(b).
Deferment facility

SARS Customs officers control the entry of goods into the country, and goods will not be released before they have been declared and any customs and/or excise duties (if any) and VAT have been paid thereon. Regular importers or their clearing agents can, however, enquire about obtaining access to a deferment facility at SARS Customs branch offices. This facility allows the importer a credit facility with SARS for a specified amount for the customs duty and VAT payable on the importation of goods into the RSA. (The facility may not be used for the payment of excise duty or fuel levy.) Application for this facility can be made by completing forms DA650 (registration particulars of applicant) and DA652 (agreement between the applicant and SARS). A bank guarantee or surety must also be lodged with SARS to secure any potential tax liability which may arise during the period that the deferred payment arrangement may be allowed. The amount of the security is based on the inherent risks of the business and type of goods to be imported.

12.2.3 Imports from countries other than Botswana, Lesotho, Namibia or Swaziland (the BLNS countries)

The BLNS countries together with the RSA form the Southern African Customs Union (SACU). VAT, customs duty and in some cases, excise duty is payable on goods imported from outside the SACU region, (that is, from non-BLNS countries), and is calculated as follows:

\[
\text{Customs duty value (CV)} + \text{Customs duty (and Excise duty) if applicable (non-rebated duties)} + 10\% \text{ of the customs value} = \text{Added Tax Value (ATV)}
\]

\[
\text{ATV} \times 14\% = \text{VAT payable}
\]

The 10% upliftment is not an amount payable to SARS, but represents an amount in lieu of transport and insurance costs which is used for calculating the ATV. The 10% upliftment does not apply in the case of imports from BLNS countries (see 12.2.3).

Example 36 – Importation of goods

Facts:
C imports art from Uganda for which he pays R5 000. Customs duty is levied at 25%.

Result:
Upon being cleared for home consumption, VAT will be calculated as follows:

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Purchase price/customs value</td>
<td>5 000</td>
</tr>
<tr>
<td>+ Customs duty</td>
<td>1 250</td>
</tr>
<tr>
<td>+ 10% upliftment</td>
<td>500</td>
</tr>
<tr>
<td>Value for importation &amp; VAT purposes</td>
<td>6 750</td>
</tr>
<tr>
<td>VAT at 14%</td>
<td>945</td>
</tr>
</tbody>
</table>

12.2.4 Imports from the BLNS countries

Goods that are imported from within the SACU region (that is, from BLNS countries) are not subject to customs duties and the 10% upliftment in value is not applied if the goods have their origin in a BLNS country. However, VAT is still payable on the importation of the goods into the RSA at the standard rate (currently 14%) on the value for customs purposes, unless
the goods are specifically exempt from VAT on importation. The ATV in the case of imports from BLNS countries will therefore not include any customs duties or the 10% upliftment in the customs value as shown in 12.2.3.

12.2.5 Exclusions
No VAT is payable on the importation of certain goods. These exemptions are listed in Schedule 1 to the VAT Act. Some examples are –

- goods imported for diplomatic and other foreign representatives;
- goods imported by immigrants, tourists, returning residents and other passengers for personal use for example –
  - visitor’s personal effects, sporting and recreational equipment which will be used during their stay in the RSA;
  - returning resident’s personal effects, sporting and recreational equipment exported for use abroad and subsequently re-imported;
  - wine, cigarettes, perfume and certain other new or used goods, being gifts or items for personal use (within certain limits) imported as part of a passenger’s baggage;
  - household furniture and other household effects imported by natural persons for own use on change of residence to the RSA;
- goods which are re-imported in certain circumstances;
- goods temporarily admitted for processing, repair, cleaning, reconditioning or for the manufacture of goods exclusively for export;
- goods temporarily admitted subject to exportation in the same state; and
- goods donated by a non-resident to an association not for gain, public authority or municipality which are not for resale, and which are imported for use exclusively for educational or welfare purposes; educational, medical or scientific research; or for issue to indigent persons at no charge.

A provisional payment or bond will normally be required to secure the amount of VAT payable on the importation of goods that are temporarily imported into the RSA or removed in transit through the RSA. This is to ensure that the risk of the goods remaining in the RSA without the payment of the applicable VAT is covered. When the goods leave the country, the provisional payment may be refunded, or the bond released.

12.3 Imported services
VAT is levied at the standard rate on the supply of “imported services” (see 12.3.1), subject to any exemptions which may apply under section 14(5) (see 12.3.5). The recipient of the imported services is responsible for the declaration and payment of the VAT. Such supplies are only subject to VAT if the definition of “imported services” is met.

12.3.1 What is an imported service?
An imported service is –
- a supply of services;
- made by a supplier who is not a resident of the RSA, or who carries on a business outside the RSA;
• to a recipient who is a resident of the RSA;
• to the extent that such services are utilized or consumed in RSA for non-taxable purposes.

Should the value of any particular supply exceed R100, the recipient is required to pay VAT on importation to SARS if the services are acquired wholly or partly for non-taxable purposes.

A person acquiring electronic services from a non-resident is required to declare VAT on imported services, unless the non-resident supplier is registered as a vendor in the RSA. If no VAT is charged and the supplier is not registered as a vendor, VAT on imported services is payable.

See Example 37 and Chapter 2 for more information.

Examples of when a resident recipient has to account for VAT on imported services are where the recipient –
• is not a registered vendor;
• is a vendor, but the services are wholly or partly for making exempt supplies; or
• is a vendor, but the services are applied for private purposes.

Example 37 – Imported services definition

ABC (a VAT vendor), manufactures ball valves and pays a technical license fee to a company in the United Kingdom. The service is accordingly supplied by a supplier who is not a resident of the RSA to a resident (ABC). However, as the services are wholly consumed in the course of making taxable supplies (that is, manufacturing and selling ball valves), the services are not “imported services” as defined in the Act. VAT would not be payable by ABC on the services supplied by the non-resident.

Example 38 – Imported services (digital products / electronic services)

Facts:
BDE orders an electronic version of the latest cook book from XYZ (an internet based business located in Belgium) and downloads the cook book on her tablet. She pays €60 for the book by way of a credit card transaction.

Result:
These “services” are supplied by a non-resident (XYZ, Belgium) to a recipient who is resident in the RSA (BDE) for non-taxable (private) purposes, therefore VAT will be payable by BDE in this situation. Assuming that €60 was equivalent to R600 on the date of the importation and that XYZ was not liable for VAT registration in the RSA, the VAT payable on imported services would be calculated as follows:

VAT payable = R600 × 14% = R84
From 1 June 2014, a non-resident supplier that provides certain electronic services to a South African resident is required to register for VAT subject to certain requirements being met and the total value of taxable supplies exceeds R50 000. In the event that the non-resident supplier of electronic services is registered as a vendor, the supplies concerned are not regarded as imported services which are taxable under section 7(1)(c). Instead, the non-resident supplier, being a vendor, will charge VAT under section 7(1)(a), as taxable supplies made in the course and furtherance of an enterprise carried on by that non-resident in the RSA. The vendor can deduct the VAT paid as input tax if acquired for taxable purposes.

12.3.2 When and how must VAT on imported services be paid?

In the case of vendors, the VAT on imported services must be declared in field 12 of the VAT201 return and paid together with any other VAT which may be due for the tax period concerned in accordance with the manner set out in Chapter 10. Non-vendors must complete and submit form VAT215 together with the payment within 30 days of importing the services. VAT on imported services can also be paid via e-filing by non-vendors.

12.3.3 Time of supply

The time of supply of imported services is the earlier of the time that an invoice is issued by the supplier or the recipient, or any payment is made by the recipient in respect of that supply.

12.3.4 Value of supply

The taxable value of the supply is the greater of the consideration or the OMV.

Example 39 – Value of imported services

Facts:

SMN strikes it lucky one day by winning R1 million on the Lotto. She decides to start her own spaza shop and registers for VAT in this regard. She also decides to spend some of her winnings on extending her small home by building on two extra rooms and a “granny cottage”.

She obtains several quotes from vendors in the RSA and discovers that it will cost her about R100 000 plus R14 000 VAT (R57 000 labour and R57 000 for materials) to carry out the alterations.

She decides that the cost is excessive and instead asks her brother HIJ who has a construction business in Botswana. HIJ is a resident of Botswana and does not qualify as a vendor in the RSA. He carries out the job in his free time on an ad-hoc basis whenever he comes to visit. SMN spends R43 000 (including VAT) on building materials which HIJ uses to carry out the required work. SMN also pays HIJ R25 000 at the end of the job for his time and effort.

See 2.1.5 for more details on the supply of electronic services by non-resident suppliers.
Result:
In this case, building services are supplied by HIJ (a non-resident) to SMN (a resident of the RSA). Even though SMN is a vendor, the services are imported by her for non-taxable (private) purposes and are not in any way connected with the taxable supplies made in the course or furtherance of her enterprise (the spaza shop). The services will therefore fall within the definition of “imported services” and VAT will be payable on the greater of:

- the amount of consideration payable to A, namely, R25 000; or
- the OMV of R50 000 (that is, R57 000 less R7 000 VAT).

Therefore, the VAT payable = R50 000 × 14% = R7 000

Notes:
1. If HIJ was paid an additional amount to construct a building where the spaza shop enterprise is carried on, no VAT would be payable in this regard as SMN would have acquired those services for making taxable supplies.
2. SMN cannot deduct input tax on the VAT paid for the building materials as these goods are not acquired for making taxable supplies.

12.3.5 Exceptions
VAT is not payable on imported services where –

- the supply would be exempt from VAT or zero-rated if the supply was made in the RSA;
- the supply of the service is subject to VAT at the standard rate (currently 14%);
- a supply is of an educational service by an educational institution established in an export country which is regulated by an educational authority in that export country;
- the supply is of the services of a non-resident employee under an employment contract; or
- the value of the imported services does not exceed R100 per invoice.

Example 40 – Exempt imported services
Facts:
Assume that SMN in Example 39 was to enrol her eldest son, DFG in an MBA distance learning programme offered by the University of Wales at a cost of €10 000 (assuming that this is the equivalent of R200 000).

Result:
In this situation, educational services are supplied by the University of Wales (a non-resident) to the recipient DFG (a resident of the RSA). The services are imported for non-taxable (private) purposes and therefore fall within the definition of “imported services”. However, the VAT Act makes provision for an exemption in this situation as the same educational services, if provided by any university in the RSA, would have been exempt from VAT under section 12(h).

VAT is therefore not payable by the recipient (SMN or DFG) on the fees of R200 000 (the equivalent value in rands) in this case.
Chapter 13
Tax invoices, debit and credit notes

13.1 Introduction

The most important document in a VAT system is the tax invoice. Without a proper tax invoice you cannot deduct input tax on purchases for your enterprise, and if you have clients who are vendors or if you sell goods to foreign tourists, they cannot claim back the VAT that you have charged them, or claim a refund of the VAT when taking the goods out of the country. The issuing of a tax invoice is an obligation on every vendor who makes taxable supplies in the course and furtherance of their enterprise and it is an integral part of the audit trail of a vendor and its activities. Failure to issue tax invoices is therefore a contravention of the Act and vendors will be guilty of an offence. The TA Act requires all vendors to maintain records in their original form for example, tax invoices and for those records to be kept at a safe location. For more information on record keeping see 16.5.

The VAT Act identifies different transactions that each requires different types of tax invoices:

(a) If the consideration for the supply is more than R5 000 (including tax) a full tax invoice must be issued.

(b) If the consideration for the supply is more than R50 but not less than R5 000 (including tax), an abridged tax invoice may be issued, except when that supply is a zero-rated supply.

(c) If the consideration for the supply is less than R50, a tax invoice does not have to be issued.

(d) If the Commissioner is satisfied that it is impractical to issue a full tax invoice in respect of a particular transaction and that there are sufficient other records available, the Commissioner may direct that a tax invoice does not need to be issued or certain particulars need not be reflected on the tax invoice.

13.2 What is the difference between an invoice and a tax invoice?

The VAT Act prescribes that a tax invoice must contain certain details about the taxable supply as well as the parties to the transaction. See 13.3 below for details.

<table>
<thead>
<tr>
<th>Commercial invoice</th>
<th>Tax Invoice</th>
</tr>
</thead>
<tbody>
<tr>
<td>This can be any document, notifying the purchaser to make payment in respect of a transaction.</td>
<td>The normal document required by a vendor to deduct input tax.</td>
</tr>
<tr>
<td>Can be issued for a transaction concerning taxable and non-taxable supplies.</td>
<td>Issued in respect of a transaction for a taxable supply only.</td>
</tr>
<tr>
<td>It can trigger the time of supply for a transaction.</td>
<td>Must contain all of the details prescribed in the VAT Act.</td>
</tr>
<tr>
<td>Under certain circumstances can support a deduction for input tax.</td>
<td>Can be used to support a vendor’s deduction for input tax.</td>
</tr>
</tbody>
</table>

134 Section 234 of the Tax Administration Act.
135 See the proviso to section 20(5) of the VAT Act.
136 See section 16(2)(g) in this regard.
In practice, some vendors combine the function of the two documents to avoid administrative duplications. However, vendors who prefer this method should ensure that their invoices comply with the requirements of a tax invoice, otherwise their customers will not be allowed to deduct the VAT charged as input tax.

13.3 What are the requirements for tax invoices?

The following information must be reflected on a tax invoice for it to be considered valid:

<table>
<thead>
<tr>
<th>Full Tax invoice (Consideration of R5 000 or more) Section 20(4) of the VAT Act.</th>
<th>Abridged Tax invoice (Consideration less than R5 000) Section 20(5) of the VAT Act.</th>
</tr>
</thead>
<tbody>
<tr>
<td>• The words “tax invoice” or “invoice” or “VAT invoice” may be reflected in on the document;</td>
<td>• The words “tax invoice “or “invoice” or “VAT invoice” may be reflected on the document;</td>
</tr>
<tr>
<td>• Name, address and VAT registration number of the supplier;</td>
<td>• Name, address and VAT registration number of the supplier;</td>
</tr>
<tr>
<td>• Name, address and VAT registration number of recipient;</td>
<td>• …</td>
</tr>
<tr>
<td>• Serial number and date of issue;</td>
<td>• Serial number and date of issue;</td>
</tr>
<tr>
<td>• Full and proper description of the goods and/or services;</td>
<td>• Full and proper description of the goods and/or services;</td>
</tr>
<tr>
<td>• Quantity or volume of goods or services supplied;</td>
<td>• …</td>
</tr>
<tr>
<td>• Price and VAT (according to any of the 3 approved methods discussed overleaf).</td>
<td>• Price and VAT (according to any of the 3 approved methods discussed overleaf).</td>
</tr>
</tbody>
</table>

What are the correct methods of reflecting the consideration and VAT for taxable supplies on a tax invoice, debit note or credit note?

<table>
<thead>
<tr>
<th>Method 1</th>
<th>Method 2</th>
<th>Method 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>All individual amounts reflected.</td>
<td>Total consideration only and the VAT rate charged.</td>
<td>Total consideration and the VAT charged.</td>
</tr>
<tr>
<td>Price (excl. VAT)</td>
<td>R500</td>
<td>The total consideration R570 VAT included @ 14%</td>
</tr>
<tr>
<td>VAT charged</td>
<td>R 70</td>
<td>The total consideration R570 VAT included</td>
</tr>
<tr>
<td>Total including VAT</td>
<td>R570</td>
<td>R 70</td>
</tr>
</tbody>
</table>

---

137 Section 20(4)(a), as amended with effect from 8 January 2016.
138 See BGR 21.
Example 41 – Full tax invoice (consideration more than R5 000)

RM Vehicles
t/a NZ Motors
RiversEdge Road
Mount Edgescombe
Movember Hills
VAT No.: 4111252081

Invoice No.: 2015/515

DATE: 30 April 2016

TAX INVOICE

To: Mr ABSF
456 Pale water Drive
Glen Fields
Johannesburg
VAT No.: 4740123987

<table>
<thead>
<tr>
<th>Date</th>
<th>Quantity</th>
<th>Description</th>
<th>VAT</th>
<th>R</th>
</tr>
</thead>
<tbody>
<tr>
<td>30/04/2016</td>
<td>1</td>
<td>2006 BMW 318i (second-hand goods)</td>
<td>28 000,00</td>
<td>228 000,00</td>
</tr>
<tr>
<td></td>
<td>1</td>
<td>Alarm System</td>
<td>420,00</td>
<td>3 420,00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Total</td>
<td></td>
<td>231 420,00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>VAT included @ 14%</td>
<td></td>
<td>28 420,00</td>
</tr>
</tbody>
</table>

Example 42 – Abridged tax invoice (Consideration less than R5 000)

TAX INVOICE

BD (Pty) Ltd
Highfield Building
80 Club Avenue
Norwood
2192

Date: 15 February 2016

<table>
<thead>
<tr>
<th>DATE</th>
<th>DESCRIPTION OF GOODS / SERVICES</th>
<th>R</th>
</tr>
</thead>
<tbody>
<tr>
<td>15/02/2016</td>
<td>6 pack of soda × 200</td>
<td>3000</td>
</tr>
<tr>
<td></td>
<td>VAT @ 14%</td>
<td>42</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>3042</td>
</tr>
</tbody>
</table>
The following important points should also be noted with regard to tax invoices:

- A vendor must issue a tax invoice to the recipient within 21 days of the supply having been made for which the consideration for the supply exceeds R50 (whether the recipient has requested this or not). This also applies when the vendor’s agent issues the tax invoice on behalf of the vendor.\textsuperscript{139}

- If the consideration in money for the supply is R50 or less, a tax invoice is not required. However, a document such as a till slip or sales docket indicating the VAT charged by the supplier will be required to confirm the output tax declared and verify the input tax deducted.

- A tax invoice must be in South African currency, except for a zero-rated supply (for example, goods exported) or in the case of certain supplies of electronic services by non-resident suppliers.\textsuperscript{140} A full tax invoice (see the example on the previous page) must be issued in respect of zero-rated supplies, even if the consideration is less than R5 000. A full tax invoice must indicate the recipient’s VAT registration number (if that person is a vendor).

- A BGR has been published to set out, amongst others the information to be contained on a tax invoice, debit or credit note to be issued by electronic service suppliers. See BGR 28 for more information.

- The acceptable documentary proof relating to tax invoices is set out in a BGR. See 8.1.

13.4 Documents prepared by the recipient (self-invoicing)

13.4.1 Tax Invoices, credit notes and debit notes

In some instances the consideration for a supply is determined by the recipient of the goods/services rather than by the supplier. An example of this is where a farmer (the supplier) takes produce to a co-operative which will only be sold at a later stage, once the quality and quantity of the produce has been determined. Since the price that will eventually be obtained for the goods depends on factors outside the farmer’s control, the farmer is not in a position to issue an invoice or tax invoice for the produce when it is delivered for sale.

In such cases, SARS may permit the co-operative (recipient) to issue the tax invoices and any debit and credit notes relating to supplies instead of the supplier. This is referred to as “recipient-created invoicing” or “self-invoicing”.

13.4.2 Binding General Ruling 15

Paragraph 5 of Interpretation Note 56 “Recipient-Created Tax Invoices; Credit and Debit Notes” contains a BGR which was reproduced in BGR 15. BGR 15 essentially grants approval to recipient vendors to apply self-invoicing where the recipient determines the consideration for the supply of the goods or services and is in control of determining the quantity or quality of the supply, or is responsible for measuring or testing the goods sold by the supplier. BGR 15 provides that in such cases, the recipient may issue any tax invoices, credit and debit notes for the supplies concerned instead of the supplier. This is on condition that the parties to the transaction comply with the requirements set out in Interpretation Note 56 or BGR 15. Vendors that want to apply self-invoicing procedures, but are unable to comply with the requirements stipulated in Interpretation Note 56 or BGR 15 will have to

\textsuperscript{139} Section 54, as amended with effect from 1 April 2015.

\textsuperscript{140} See BGR 11 for more information.
obtain written authorisation from SARS before they will be allowed to apply this method of invoicing or creating recipient credit and debit notes see Chapter 15 for more information on ruling applications.

Note that approval for self-invoicing procedures will not be granted if the purpose is merely to facilitate the obtaining of a tax invoice, credit or debit note by the recipient. Approval will only be granted in the case of those industries and transactions where an effective self-invoicing system has traditionally been followed in the past.

The written application to apply self-invoicing must provide –

- a description of the nature of the businesses respectively carried on by the supplier and the recipient;
- a full description of the transactions in respect of which self-invoicing is required;
- details of the existing invoicing procedures being followed for such transactions; and
- an undertaking by the recipient that they will comply with the administrative requirements with regard to tax invoices, debit notes or credit notes. The applicant must also obtain and retain the written agreement of each affected supplier in this regard (vendors) as well as their written confirmation that they will comply with the said administrative requirements.

The ruling application must also include any the other documents as set out in the Quick Reference Guide: VAT Rulings Process which may be necessary to meet the requirements for a ruling application.

13.5 Tax invoices for mixed supplies

As mentioned in 13.3, a full tax invoice must be issued in respect of a zero-rated supply. There may, however, be a situation where various supplies are made by the same supplier and where each supply is treated differently for VAT purposes. Should this occur, the tax invoice must clearly distinguish between the various supplies and indicate separately the applicable values, and the tax charged (if any) on each supply.
Example 43 – Tax invoice for mixed supplies

TAX INVOICE NO. 2016/195  Date: 15 February 2016

To:  
Mr DT  
101 Platteland Weg  
Amsterdam  
Netherlands  
VAT No:  [n/a – non-resident]

From: Scenic Tour Operators  
57 Bushy Lane  
Olivedale  
1234

VAT No.: 4111252081

<table>
<thead>
<tr>
<th>DATE</th>
<th>QTY</th>
<th>DESCRIPTION OF SERVICE/GOODS</th>
<th>VAT</th>
<th>R</th>
</tr>
</thead>
<tbody>
<tr>
<td>15/02/2014</td>
<td>2</td>
<td>Airport shuttle @ R150 per trip</td>
<td>Exempt</td>
<td>300</td>
</tr>
<tr>
<td></td>
<td>2</td>
<td>Tour guide fee @ R500</td>
<td>14%</td>
<td>1 000</td>
</tr>
<tr>
<td></td>
<td>4 nights</td>
<td>Accommodation B &amp; B @ R2 500</td>
<td>14%</td>
<td>10 000</td>
</tr>
<tr>
<td></td>
<td>5</td>
<td>Paintings(^{141})</td>
<td>14%</td>
<td>5 000</td>
</tr>
<tr>
<td></td>
<td>50 litres</td>
<td>Diesel – for rented 4x4 vehicle</td>
<td>0%</td>
<td>200</td>
</tr>
</tbody>
</table>

\(^{141}\) VAT charged @ 14% as the tourist will remove the goods from the RSA himself.

\(^{142}\) VAT = R1 000 + R10 000 + R5 000 = R16 000 × 14% = R2 240.

Total | 18 740

13.6 Special cases

Although the general rule is that a vendor must have a tax invoice before being allowed to deduct any input tax in relation to the supply, there are a few exceptions to the rule which are discussed below.

13.6.1 Second-hand goods

The VAT Act allows a vendor under certain circumstances to deduct input tax on the acquisition of second-hand goods. In order to substantiate the deduction, the vendor has to obtain and retain a declaration from the supplier of such goods confirming that such supply is not a taxable supply in addition to maintaining the following records:

- A signed VAT264 form, which includes the following information:
  - Name, address and ID no. of the supplier (ID no. of the representative person if it is a company or close corporation)
  - Date of acquisition
  - Quantity or volume of goods
  - Full description of the goods
  - Consideration for the supply
  - Proof of payment (including the date of payment)
  - Declaration by the supplier stating that the supply is not a taxable supply

- For all supplies, the vendor must obtain and retain a copy of the supplier’s ID in the case of a natural person and, in the case of a company or CC, a business letterhead or similar document is also required which shows the name and registration number
allocated by the Registrar of Companies. In the case of a vendor not being able to obtain the required documents, alternative documents may be obtained in certain circumstances.

**Important Note**

Form VAT264 has been designed specifically to assist vendors to comply with the law.

The form must therefore be completed and maintained as part of the vendor’s records for VAT purposes for the prescribed record-keeping period.

### 13.6.2 Repossession or surrender of goods supplied under an instalment credit agreement

When goods previously supplied under an ICA are repossessed or the goods are surrendered by the debtor, it is impractical to require the debtor, to issue an invoice or tax invoice to the financier, therefore –

- if the goods are repossessed from, or surrendered by, a vendor, the person exercising the right of repossession (normally a bank or other financier who is also a vendor), is required to create and furnish a tax invoice to the debtor; and

- if the goods are repossessed from, or surrendered by, a non-vendor, the person exercising the right of repossession (vendor) is required to keep details as mentioned in 13.6.1 relating to the second-hand goods (for example, VAT264 declaration).

### 13.6.3 Tax invoices issued and received by a vendor who has purchased an enterprise

Under section 20(5A) a vendor acquiring an enterprise from another vendor and the selling vendor ceases his business operations as result of the sale of the enterprise, the vendor acquiring the enterprise may issue and receive tax invoices in respect of the acquired enterprise and the tax invoice can reflect the details of the supplying vendor for a period of six months from the date of acquiring the enterprise.

### 13.6.4 Other cases

Should the Commissioner be satisfied that there will be sufficient records, and that it will be impractical for a tax invoice to be issued, permission may be granted to the supplier that tax invoices are not required to be issued, or that the information on the tax invoice may vary from the standard requirements. Should a supplier be permitted by the Commissioner to issue such a varied document, the recipient of the supply will be permitted to use such document to deduct input tax. See BGR 27 and Interpretation Note 83 “Application of Sections 20(7) and 21(5)” for more information.

Should the tax invoice for taxable supplies made to the vendor be held by the vendor’s agent, the vendor must be in possession of a statement furnished to him by the agent containing certain particulars about the supplies made to the vendor.

An agent must furnish such statement within 21 days of the end of the calendar month during which the goods were supplied. Further, the agent is required to maintain sufficient

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143 See the *Commissioner South African Revenue Services v Pretoria East Motors (Pty) Ltd* [2014] ZASCA 91; [2014] 3 All SA 266 (SCA); 2014 (5) SA 231 (SCA) which led to an amendment of the requirement in respect of the VAT 264 form.

144 Section 20(7).
records to enable the name, address and VAT registration number of the vendor to be ascertained.

A vendor should be in possession of prescribed documentation, and in some exceptional circumstances alternative documentation which is acceptable to the Commissioner, in order to substantiate an input tax or other deduction.\textsuperscript{145} The legislature has now introduced a new provision enabling vendors to substantiate an input tax or other deduction based on alternative documentation where a vendor is unable to obtain prescribed documentation. See Chapter 8 for more information.

13.7 Debit and credit notes

13.7.1 Introduction

Debit and credit notes must be issued in certain instances. For example, a debit note will be issued by the supplier when the tax invoice for the supply has already been issued and the previously agreed consideration is subsequently increased. Conversely, a credit note will be issued by the supplier when the tax invoice for the supply has already been issued and the previously agreed consideration is subsequently reduced. A credit note is also issued by the original supplier when faulty goods are returned by the customer. Note that it is illegal to issue more than one tax invoice per taxable supply. Another tax invoice may therefore not be issued to alter the consideration in respect of an original tax invoice issued.

13.7.2 When must debit and credit notes be issued?

The following are the circumstances under which it will be necessary to issue a debit note or credit note:

- A supply of goods or services is cancelled.
- The nature of the supply of goods or services has been fundamentally varied or altered.
- The previously agreed consideration for the supply of the goods or services is altered by agreement with the recipient (including a discount).
- Part of, or all the goods or services supplied are returned to the supplier (including any returnable container returned to the supplier).
- The price on the tax invoice was either overstated or understated. The supplier must make an adjustment in calculating the tax payable in the return for the tax period during which it has become apparent that the output tax is incorrect.

This will, however, only be necessary if in respect of any of the above circumstances the supplier has either –

- issued a tax invoice and the tax charged is incorrect; or
- furnished a VAT return in which the incorrect amount of output tax was accounted for.

The debit or credit note must be issued, whether or not the supplier accounts for tax on an invoice or payments basis. The issue of a credit note is not required when a prompt payment

\textsuperscript{145} Section 16(2)(g). The Commissioner may now consider alternative documentary proof to substantiate a deduction in certain cases.
(settlement) discount is the reason for the reduction in the consideration, provided the terms of that discount are clearly shown on the tax invoice.¹⁴⁶

13.7.3 What details must appear on debit and credit notes?

The following details should appear on debit and credit notes:

- The words “debit note” or “credit note” (as the case may be).
- The name, address and VAT registration number of the vendor.¹⁴⁷
- The name and address of the recipient (unless the supplier originally issued an abridged tax invoice).
- The date on which the debit note or credit note is issued.
- The amount by which the value of the supply and the VAT charged has been altered (or where the tax invoice reflected only the total consideration and a statement regarding the rate of tax applied, the amount by which the consideration has been reduced must be reflected and either the difference in VAT or a statement that the adjustment includes an amount of tax and the rate of the tax included).
- A brief explanation of the circumstances giving rise to the debit or credit note.
- Sufficient information to identify the transaction to which the debit or credit note refers for example, a reference to the original tax invoice number and the date on which it was issued.

Below is an example of a credit note and a debit note.

<table>
<thead>
<tr>
<th>Example 44 – Credit Note</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CREDIT NOTE</strong></td>
</tr>
<tr>
<td>Vendor (Pty) Limited</td>
</tr>
<tr>
<td>Suite 4, 1st Floor</td>
</tr>
<tr>
<td>Highfield</td>
</tr>
<tr>
<td>80 Grant Avenue</td>
</tr>
<tr>
<td>Norwood</td>
</tr>
<tr>
<td>2192</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>ABC(Pty) Limited – VAT registration no: 4291163592</td>
</tr>
<tr>
<td>89 Horror Street</td>
</tr>
<tr>
<td>Johannesburg</td>
</tr>
<tr>
<td>2001</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Tax invoice Reference No: 8962/4 – dd 8/10/14</th>
</tr>
</thead>
<tbody>
<tr>
<td>Description of goods</td>
</tr>
<tr>
<td>30mm Widgets supplied @ R1 each</td>
</tr>
</tbody>
</table>

¹⁴⁶ See also BGR 5 and 6 for more information.
¹⁴⁷ See also BGR 21 for more information.
Example 45 – Debit Note

DEBIT NOTE

Vendor (Pty) Limited
Suite 4, 1st Floor
Highfield
80 Grant Avenue
Norwood
2192

VAT Registration no: 4321123450
Date: 6 November 2016

To:

ABC (Pty) Limited – VAT registration no: 4291163592
89 Horror Street
Johannesburg
2001

<table>
<thead>
<tr>
<th>Tax invoice Reference</th>
<th>Description of goods</th>
<th>Reason for debit note</th>
<th>Incorrect amount</th>
<th>Correct amount</th>
<th>Net amount</th>
<th>VAT amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>No: 8963/4 - dd 8/10/14</td>
<td>30mm Widgets supplied @ R1 each</td>
<td>Charged for only 200 units instead of 300</td>
<td>R200</td>
<td>R300</td>
<td>R100</td>
<td>R12,28</td>
</tr>
</tbody>
</table>

Debit and credit notes must be reflected on the VAT201 return as follows:

Field 12 – Output tax – debit notes issued and credit notes received.
Field 18 – Input tax – credit notes issued and debit notes received.

Note

Where it is discovered that the cash relating to a transaction has been stolen or misappropriated, this does not entitle the vendor to issue a credit note and deduct input tax thereon. The VAT Act does not provide for a deduction or adjustment in such cases.

13.8 Electronic tax invoices, debit and credit notes and records

The VAT Act includes specific requirements on the issuing of tax invoices, debit and credit notes, and the storage of these documents. Chapter 4 of the TA Act sets out the details of the form in which records must be kept (including electronic form) and the period for which documents should be retained. The requirements to issue and retain documents are equally applicable to vendors that do “e-invoicing”. Vendors do not need prior approval from the Commissioner to implement e-invoicing. However, it should be noted that generally the electronic transmission of documents is regulated by the Electronic Communications and Transactions Act 25 of 2002 (ECT Act). SARS is not in a position to issue rulings or provide advice on whether any Electronic Data Interchange (EDI) systems or 148

148 This refers to the issuing of documents in electronic format.
any other electronic communications meet the technical specifications of the ECT Act. See Chapter 16 for details regarding the retention of records.

The record keeping of documents has specific requirements. Upon the commencement of the TA Act, the Commissioner issued Public Notice 787: “Electronic form of record keeping under section 30(1)(b) of the Tax Administration Act, 2011” which regulates how records for tax purposes are to be retained in electronic form. SARS may, however, issue a notice as to whether a vendor complies with section 30 of the TA Act and a senior SARS official may authorise the retention of records in an alternative manner.

Vendors wishing to implement an electronic system must ensure that they do not replace their existing paper-based documentary systems before ensuring that they meet all the requirements.

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As the National Department of Communications regulates the ECT Act, it is the competent authority to approach for advice in this regard. One of the matters where the Commissioner may reject an application for a ruling (see Chapter 15 and Public Notice 103) is when it concerns the technical requirements pertaining to electronic invoicing.

The Public Notice was published on 1 October 2012 in Government Gazette 35733 with immediate effect.
Chapter 14
Assessments, objections and appeals

14.1 Assessments

14.1.1 Purpose of assessments

Assessments are predominantly regulated by the TA Act, but the applicable provisions should be read together with the VAT Act. An assessment is defined in the TA Act as the determination of the amount of a tax liability or refund either through a vendor’s self-assessment or an assessment by SARS (administrative assessment). See Chapter 8 of the Short Guide to the Tax Administration Act, 2011 for more details.

14.1.2 Types of assessments

The TA Act provides for four types of assessments:

(a) Original assessment: The concept of an original assessment, that is, the first assessment in respect of a tax period, is defined to be a specific type of assessment. The TA Act provides that an original assessment exists in four circumstances, namely, where –

- a return is submitted as a self-assessment, which includes the vendor’s calculations of tax payable or refundable, such return is regarded as the original assessment;
- no return is required but a tax payment is made, the payment is regarded as the original assessment;
- a return is submitted but does not include the vendor’s calculation of tax payable or refundable and SARS determines the tax liability by way of an original assessment;
- a return is required and the vendor does not file a return, or no return is required and the vendor does not pay the tax required, SARS will then assess the vendor by way of an original assessment based on an estimate.

(b) Additional assessment: SARS will issue an additional assessment if any assessment does not reflect the correct application of a tax Act to the prejudice of SARS or the fiscus. An additional assessment replaces the original or latest assessment and will always be issued subsequent to that assessment. No additional assessments may be made if the previous assessment was made in accordance with a practice generally prevailing at the time.151

(c) Reduced assessment: A reduced assessment can only be issued in the following three instances:

- An assessment is successfully disputed, a dispute is settled or a judgment is awarded and there is no right of further appeal. For example, an objection is allowed or a dispute is settled.
- An error in the assessment is undisputed and readily apparent. The error can be on the part of SARS or the vendor. No objection or appeal is necessary to issue this type of assessment.

151 See section 99(1)(d)(i) of the TA Act.
A senior SARS official is satisfied that the assessment was based on –

- the failure by a third party or an employer to submit a return;
- the incorrect return submitted by a third party or an employer;
- a processing error by SARS; or
- a return fraudulently submitted by a person who is not authorised by the vendor.

No reduced assessment may be made if the previous assessment was made in accordance with a practice generally prevailing at the time.\(^\text{152}\)

(d) **Jeopardy assessment**: Jeopardy assessments, also known as protective assessments, may be issued in advance of the date on which the return is normally due in order to secure the collection of the tax that would otherwise be in jeopardy, or where there is some danger of tax being lost by delay. A jeopardy assessment may, for instance, be issued before the date that a return is required where the vendor tries to place assets beyond the reach of SARS or where a tax debtor is about to leave the RSA and will leave behind a tax debt. When a review application has been made in the High Court in respect of a jeopardy assessment, SARS bears the burden of proving that the jeopardy assessment was reasonable in the circumstances.

**Assessment under section 31 of the VAT Act**

SARS may still make a determination of an amount of tax payable under section 31 where, for example, a person who is not registered as a vendor, supplies goods or services and represents that tax is charged on the supply, or where a vendor charges an incorrect amount of tax on a supply. In these circumstances SARS may issue a notice of assessment under section 31 for the amount of tax determined to be payable.

**The difference between an assessment and a notice of assessment**

An assessment is a determination of the amount of tax due or refundable either by way of self-assessment by the taxpayer or by way of an assessment raised by SARS. When SARS raises an assessment it will issue a notice of assessment to the particular taxpayer in which the applicable tax liability or tax refund is indicated including all of the details prescribed under section 96 of the TA Act.

14.1.3 Other aspects

The submission of a VAT return is considered to be an original self-assessment under the TA Act. The date of assessment is the date when the VAT return is submitted to SARS. If SARS reassesses a self-assessment, the date of assessment is the date on which the notice of the additional reduced or jeopardy assessment is issued.

The date of assessment is important because it is the date used to work out –

- the period for record retention; and
- the date after which SARS may not issue another assessment (subject to certain exceptions).

\(^{152}\) See section 99(1)(d)(ii) of the TA Act.
The TA Act furthermore prescribes the rules in relation to the following aspects that are applicable to assessments:

- **Estimation of assessments** – If a taxpayer does not comply with certain duties, SARS is authorised to estimate the amount of an assessment which can be based on information readily available to SARS.

- **Notice of assessments** – An amount of the liability or refund is always contained in an assessment, whether the tax is a self-assessment or a SARS administered assessment. When SARS issues an assessment, it does so by way of a notice of assessment.

- **Withdrawal of assessments** – An assessment will be withdrawn if it is made in error and under defined circumstances. A withdrawn assessment is considered not to have been issued.

- **Period of limitation for the issuing of assessments** – The TA Act prescribes periods after which SARS cannot raise an assessment to provide certainty to taxpayers. For example: three years after the date of an original assessment by SARS, subject to certain exceptions.

- **Finality of assessments** – Section 100 of the TA Act defines the circumstances in which an assessment will be regarded as final. Even though an assessment is final, this does not prevent SARS from issuing an additional assessment in respect of the same period if the specified criteria are met.

- **Correcting a mistake relating to an assessment** – The TA Act makes it easier to fix mistakes made by taxpayers in a return without having to follow the formal objection and appeal process. Before a taxpayer takes this quick route of correcting an assessment, SARS must be satisfied that the mistake is a genuine error. If the error is disputed, then the taxpayer must follow the objection and appeal route.

See the *Short Guide to the Tax Administration Act, 2011* for more detailed information on assessments under the TA Act.

### 14.2 Dispute Resolution

#### 14.2.1 Tax Administration

Vendors that are aggrieved by an assessment have a right to dispute it. Chapter 9 of the TA Act provides the legal framework for disputes, including VAT disputes. Chapter 9 must be read in addition to the rules issued under section 103 of the TA Act governing the following:

- The procedures to lodge an objection and appeal against an assessment or decision that is subject to objection and appeal.\(^{154}\)

- Alternative dispute resolution (ADR) procedures under which SARS and the person aggrieved by an assessment or decision may resolve a dispute.

- The conduct and hearing of an appeal before a tax board or tax court.

\(^{153}\) New rules published in *Government Gazette* 37819 of 11 July 2014 as Government Notice 550 came into effect on 11 July 2014. Before 11 July 2014, the old rules issued under section 107A of the Income Tax Act applied. These old rules were governed by section 269 of the TA Act from 1 October 2012 when that act was introduced.

\(^{154}\) Section 104(2) of the TA Act.
Application on notice before a Tax Court.

Transitional rules.

Transitional provisions related to disputes
Those disputes not finalised at the commencement date of the new rules under the TA Act, are dealt with as if taken or instituted under the new rules under the TA Act.\(^{155}\) For example, if a vendor has objected under the old rules and the objection has not been finalised by SARS upon commencement of the new rules, the dispute must continue and be dealt with by SARS under the new rules.

Burden of proof
The burden of proof generally lies with the vendor in view of the fact that the assessment is essentially based on facts within the particular knowledge of the vendor. However, the TA Act\(^ {156}\) provides that the burden of proof is on SARS to prove –

- that an assessment based on an estimate is reasonable; and
- the facts on which an understatement penalty was imposed.

It must also be noted that when the Commissioner authorises a jeopardy assessment, a vendor has the right to approach a High Court for review on the basis that the assessment is excessive or that there is no justification for the jeopardy assessment. In the case of such a review application, SARS bears the burden of proving that the making of the assessment was reasonable in the circumstances. This, however, is not a burden of proof in the context of objections and appeals where the taxpayer bears the burden of proving that a decision is incorrect.

14.2.2 What to do if you dispute your tax assessment
The dispute resolution process consists of the following aspects:

- Obtaining reasons for assessment.
- Objection to an assessment.
- Appeal against disallowance of an objection.
- Post-appeal stage (ADR).
- Pre-hearing formalities (Tax Court or Tax Board).

The obligation to pay a tax liability may be suspended for the duration of a dispute. This is dealt with in 14.3.10.

14.2.3 Reasons for assessment
An assessment for taxes owed should be accompanied by adequate reasons which explain why the assessment has been raised. If the reasons are not adequate (or not included at all), you are entitled to request these reasons in writing within 30 business days from the date of the assessment.

\(^{155}\) Section 270 of the TA Act.

\(^{156}\) See section 102 of the TA Act.
14.2.4 Objection to an assessment or decision

You may lodge an objection if you have received an assessment and you do not agree that it is correct or your request for remission of a late payment penalty has been disallowed by SARS. With effect from 14 October 2016, a vendor can lodge an objection only on eFiling or by visiting a SARS branch. In the case that a request for remission of a late payment penalty was manually submitted prior to the said date, the vendor must lodge the notice of objection at a SARS branch. You must ensure that you have the relevant material to support the grounds for objection when you visit the SARS branch.

The objection must –

- be in a form prescribed by the Commissioner (DISP01 – Notice of Objection form) with the information requested in the form completed;
- specify in detail the grounds upon which the objection is made;
- specify an address where you will accept notice and delivery of SARS’s decision in respect of the objection;
- be signed by you or your appointed representative; and
- be lodged within the prescribed period of 30 business days after the date of the assessment or decision or reasons for the assessment were furnished by the Commissioner (as the case may be). A vendor may apply for an extension of the period within which to lodge an objection.

An objection that does not comply with the requirements may result in the objection not being entertained, and SARS may inform you by notice within 30 days that it is not accepted as a valid objection. However, you may within 20 days of delivery of the aforementioned notice submit an amended objection. SARS will accept the amended objection if it complies with the requirements for a valid objection.

An objection that is filed after the prescribed period has elapsed cannot be considered unless a senior SARS official has condoned the late filing of the objection. A request for condonation must be made at the same time as the objection is filed on the form DISP01 and it must contain an explanation for the delay.

In terms of the TA Act, a senior SARS official may condone an objection that is filed up to 30 business days late, if satisfied that there are reasonable grounds for the delay. If an objection is filed more than 30 business days late, then there senior SARS official must be satisfied that exceptional circumstances exist for the late filing. No objection can be entertained if it is filed after three years have passed from the date of the assessment. If the basis of an objection is that of a change to a practice generally prevailing, then an objection must be filed strictly in time as there are no grounds on which SARS can condone the late filing of such an objection. For further information, see Interpretation Note 15 “Exercise of Discretion in Case of Late Objection or Appeal”.

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157 In terms of the “pay now, argue later” rule, the obligation to pay tax, which arises upon the issue of an assessment, is not automatically suspended by an objection or appeal. A separate request for the suspension of payment must be made to SARS. See section 164 of the TA Act.

158 With effect from 14 October 2016, the ADR 1 form is no longer accepted for lodging objections for VAT.

159 Section 104(5)(a) of the TA Act was amended with effect from 19 January 2017 to extend this period from 21 business days to 30 business days.
14.2.5 Request for further information

Within 30 days from the date of delivery of your objection, the Commissioner may request that you provide additional substantiating documents that are required in order to make a decision regarding your objection. A vendor must deliver the requested documents within 30 days from the date of delivery of the notice by the Commissioner requesting such additional information. Upon request, the Commissioner may extend the period within which you should provide the additional information by an additional 20 days.

14.2.6 Decision to allow, disallow or partially disallow the objection

The Commissioner must, within 60 days from the receipt of your objection, or within 45 days from the date that you have delivered the requested further information, take a decision regarding the grounds of the objection. The decision can be either to disallow the objection, or allow it in full, or in part. In the event that the objection is partially disallowed, it should be clear which part of the objection relating to the assessment is being disallowed.

14.2.7 Appeal against disallowance of an objection

If you are dissatisfied with the decision of SARS following the objection, you may appeal against that decision. With effect from 14 October 2016, a vendor can lodge a notice of appeal only on eFiling or by visiting a SARS branch. In the case that a notice of objection was lodged by completing an ADR 1, before the abovementioned date when the new form of lodging an appeal was introduced, the vendor must lodge the notice of appeal at a SARS branch.

The appeal must –

- be on the form prescribed by the Commissioner (DISP01 – Notice of Appeal form);\textsuperscript{160}
- be signed by you or your authorised representative;
- indicate on which of the grounds specified in the objection you wish to appeal;
- indicate whether you wish to make use of the ADR procedures or rather appeal to the Special Board or Tax Court; and
- be lodged within the prescribed period of 30 business days of receiving notice of SARS's decision in respect of the objection.

An appeal that is filed after the prescribed period has elapsed cannot be considered unless a senior SARS official has condoned the late filing of the appeal. A request for condonation must be made at the time the appeal is filed on the form DISP01 and it must contain an explanation for the delay.

A senior SARS official may extend the period to lodge an appeal by up to –

- 21 business days if satisfied that reasonable grounds exist for the delay; or
- 45 business days if satisfied that exceptional circumstances exist for the delay.\textsuperscript{161}

\textsuperscript{160} With effect from 14 October 2016, the ADR 2 form is no longer accepted for lodging objections for VAT.

\textsuperscript{161} For further information, see Interpretation Note 15 “Exercise of Discretion In Case of Late Objection and Appeal”.

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Should the senior SARS not extend the time within which an appeal must be lodged, a taxpayer may object to this ‘decision’ in the same way as an objection may be made against an assessment.

### 14.2.8 After appeal has been noted

You may request that your tax dispute with SARS be dealt with in one of the following ways:

- By ADR, which is intended to be used where you and SARS agree to resolve a particular dispute outside of court.\(^{162}\)

- By the Tax Board, which has jurisdiction in respect of those matters where the total amount in dispute does not exceed R1 million.\(^{163}\)

- By the Tax Court, even where the total amount in dispute is less than R1 million. For example, where there is a legal principle in dispute.

### 14.2.9 The office of the Tax Ombud

#### The role of the Tax Ombud

The office of the Tax Ombud reviews and addresses any complaint by a taxpayer regarding a service matter or a procedural or administrative matter arising from the application of a Tax Act by SARS. It is an independent, informal and simple mechanism, affording taxpayers the opportunity to resolve legitimate complaints regarding administration, poor service delivery or a failure by SARS to recognise the rights of the taxpayer concerned.

#### When may a taxpayer approach the Tax Ombud?

A taxpayer with a complaint against SARS with regard to the administration of the law must first exhaust all of the internal administrative complaints resolution processes which commence at the SARS branch level. If the taxpayer is still dissatisfied, the complaint can be escalated to the SARS Complaints Management Office (CMO) and once all of these remedies are exhausted, the taxpayer can approach the office of the tax Ombud.

#### The decision of the Tax Ombud

After considering the complaint, the Tax Ombud can only make a recommendation on the resolution of the complaint and both the taxpayer and the relevant SARS department must be duly informed. This recommendation is not binding on SARS or the taxpayer.

The Tax Ombud cannot review the following matters:

- Matters relating to legislation or tax policy.

- SARS policy or practice generally prevailing, other than to the extent that it relates to a service matter or a procedural or administrative matter arising from the application of the provisions of a tax Act by SARS.

- A matter against which an objection and appeal under a tax Act can be lodged, except for an administrative matter relating to such objection and appeal.

- A decision of, or proceeding in or matter before the tax court.

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\(^{162}\) Note that ADR is selected at appeal stage and is not available post-appeal.

\(^{163}\) The threshold amount for a matter to be referred to the Tax Board was increased from R500 000 to R1 million with effect from 1 January 2016. (See GN 1196 of 2015 in GG 39490 dated 17 December 2015).
For more information on the role of the Tax Ombud see the Short Guide on Tax Administration Act, 2011.

14.3 Alternative dispute resolution

14.3.1 What is the alternative dispute resolution?

The alternative dispute resolution (ADR) is a form of dispute resolution that is quicker and more informal than litigation, or adjudication through the courts. ADR is, however, a voluntary process and both parties have to agree to the process before it can apply to the resolution of a dispute. Should you wish to make use of the ADR process, you must indicate this in your NOA. SARS will then inform you within 30 business days of receipt of the NOA whether the matter is suitable for the ADR process, or not. The Commissioner may also initiate the ADR process by indicating to you within 30 business days from the receipt of the NOA, that the matter is appropriate for ADR.

14.3.2 Who facilitates the alternative dispute resolution?

You can have party-to-party ADR discussions with SARS or use a facilitator for the ADR proceedings. Should the parties agree to a facilitator, SARS will appoint a trained and experienced person to facilitate the ADR proceedings from a list of facilitators established by SARS. The person appointed may include a SARS official or any other person who is suitably qualified to carry out the duties.

14.3.3 What ensures that the alternative dispute resolution happens in a fair manner?

The facilitator is bound by a Code of Conduct and must seek a fair, equitable, and legal resolution of the dispute. The process is also governed by a set of terms and conditions to which you agree.

14.3.4 The alternative dispute resolution process

The process of ADR is as follows:

- The ADR process is initiated either by you, or by SARS as mentioned in 14.3.1.
- The facilitator will arrange an ADR meeting and notify all the parties. Where the parties have agreed not to appoint a facilitator, the parties themselves must arrange the ADR meeting.\(^{164}\)
- During the meeting both parties state their case and provide supporting documents.
- During the process, the facilitator (if one is appointed) will endeavour to resolve the dispute between the parties.
- The parties will either come to an agreement to settle the dispute, or decide on the way forward.

14.3.5 Who represents you during the alternative dispute resolution process?

You can represent yourself during the ADR (for example, the individual vendor, or the public officer in the case of a company). Alternatively, you may appoint another person to act on your behalf for example, if you require the assistance of your lawyer or accountant during the proceedings. However, only in exceptional circumstances will you be permitted to be excused from the ADR proceedings for example, if you are in prison, or in hospital.

\(^{164}\) The meeting is conducted in an informal manner where both parties will state their case and provide evidence.
14.3.6 Outcome of the alternative dispute resolution
At the conclusion of the ADR process, the facilitator must record the terms of any agreement or settlement reached. If no agreement or settlement is reached, that fact must also be recorded. If an agreement or settlement is reached, it must be recorded and signed by you and a SARS representative. SARS will issue, where necessary, a revised assessment to give effect to the agreement reached. In the event of the ADR process being unsuccessful, the unresolved dispute may be referred to the Tax Board or the Tax Court by the appellant within 20 days of termination of the ADR proceedings, depending on the amount in dispute.

14.3.7 Rights and obligations of parties
You should at all times disclose all relevant facts during the ADR process. The ADR proceedings may not be electronically recorded. Representations made during the course of the ADR meetings are made without prejudice and may not be used against you in any subsequent proceedings.

14.3.8 How long does the alternative dispute resolution take?
The ADR process must be concluded within 90 business days, or such further period that you and SARS may agree upon.

14.3.9 What are the benefits of the alternative dispute resolution?
ADR is a less formal, more cost-effective and speedier method of dispute resolution.

14.3.10 The “pay now, argue later” principle
The principle that a vendor is required to pay taxes that are the subject of a dispute with SARS (commonly known as the “pay now, argue later” principle) is a long-standing one that has been affirmed by the highest court in the country and is now governed by the TA Act.\(^\text{165}\)

The obligation to pay tax is not automatically suspended by an objection or appeal but only upon specific request by the vendor. The suspension of payment of disputed tax is not an automatic right and a vendor must apply for the suspension, before a formal objection is lodged, in the form and manner prescribed by SARS.

The following are some of the factors which SARS may consider in deciding on a vendor’s request to suspend payment of a disputed debt:

- Whether the recovery of the disputed tax will be in jeopardy or there will be a risk of dissipation of assets.
- The compliance history of the vendor.
- Whether fraud is prima facie involved in the origin of the dispute.
- Whether the vendor is able to provide adequate security for the payment of the amount involved.
- Whether payment of the amount involved would result in irreparable financial hardship to the vendor not justified by the prejudice to SARS or the fiscus if the disputed tax is not paid or recovered.

\(^{165}\) Chapter 10 of the TA Act.
Should the payment of tax which the vendor intended to dispute be suspended before the lodging of an objection and subsequently –

- no objection is lodged;
- an objection is disallowed and no appeal is lodged; or
- an appeal to the tax board or court is unsuccessful and no further appeal is noted,

the suspension is revoked with immediate effect from the date of the expiry of the relevant prescribed time period or any extension of the relevant time period under the TA Act.

As there is an inherent risk that the provision could be misused to delay payment, SARS may review and withdraw the suspension under specific circumstances. There may also be a suspension in the recovery proceedings by SARS during a suspension or revocation. See the *Short Guide to the Tax Administration Act, 2011* for more details.

Should a vendor request the remittance of an administrative non-compliance penalty, there is an automatic suspension of the duty to pay and SARS’s right to collect, which will run from the day the application is submitted until 21 business days after a decision is taken not to remit the administrative penalty. As with an application for the suspension of a disputed liability, the automatic suspension does not apply if there is a risk of a vendor not paying or if fraud was a factor in the underlying non-compliance.

A vendor who pays disputed tax and whose objection or appeal is upheld, is entitled to interest from the date of payment of the disputed amount until the date on which such amount is refunded.

For further information on dispute resolution see the following documents available on the SARS website:

- *Dispute Resolution Guide: Guide on the Rules Promulgated under Section 103 of the TA Act, 2011*
- *Quick Guide on Alternative Dispute Resolution*
- *What do you do if you dispute your tax assessment*
Chapter 15
Rulings

15.1 Introduction
Since the introduction of VAT in 1991, provision has been made for the Commissioner to issue rulings regarding the VAT treatment of supplies and importations. The issuing of rulings was intended mainly to provide certainty to vendors regarding the VAT implications of transactions effected in the course of conducting an enterprise. In addition, it was intended to provide an assurance to the applicant that the ruling could be relied upon until withdrawn by the Commissioner, provided certain conditions were met.

The introduction of the Advance Tax Ruling (ATR) legislation in 2006 had the effect of withdrawing all rulings previously issued by the Commissioner. Certain amendments had to be effected to the VAT Act to provide a legislative framework for the Commissioner to continue issuing binding rulings as well as a process to confirm rulings previously issued. The introduction of the TA Act resulted in all VAT class rulings and VAT rulings being issued under section 41B, read with Chapter 7 of the TA Act.167

A process of dealing with applications for VAT class rulings and VAT rulings whereby applicants are required to submit a request to a centralised e-mail address. This procedure is aimed at tracking all ruling requests from the date of receipt, to the date of issue, and to ensure that requests are dealt with efficiently. Details were published on the SARS website and in the January 2013 issue of VAT Connect. See the Quick Reference Guide on VAT Ruling Application Procedure and 15.4 for details on how to apply for a ruling.

15.2 Terminology
The following terms are used in this Chapter:

Applicant: An “applicant” is the person who applies for a VAT class ruling or a VAT ruling (or on whose behalf an application is filed). If a representative such as a lawyer or accountant files an application on behalf of a third party, that third party is considered the applicant. Similarly, if a person files an application in his or her capacity as a representative taxpayer for another entity such as a company or trust, that other entity is considered the applicant.

Application: An “application” is a written request for a ruling on a particular issue regarding the tax treatment of a particular transaction. The application must contain all of the details set out in section 79(4) [excluding section 79(4)(f), (k) and (6)] of the TA Act together with the VAT301 form. Should an agent, such as a lawyer or accountant, file an application on behalf of a client, a Power of Attorney or equivalent written statement must be submitted, in terms of which, the applicant (client) authorises the agent to file the application and act as the applicant’s representative throughout the application and ruling process. A person may also file an application in his or her capacity as a representative taxpayer. An application

166 See BGR 2 for more details in this regard.
167 The reference to advance tax rulings has changed with the implementation of the TA Act and is now being referred to as an advance ruling.
168 See 15.4.
169 See the SARS website where a template of a Power of Attorney which can be used for this purpose is made available for the convenience of applicants. See also the Quick Reference Guide on VAT Ruling Application Procedure for more information.
may not be filed by or on behalf of a person who is not, or does not intend to be, a party to the proposed or past transaction in question.

**Advance ruling:** This term has the meaning as defined in section 75 of the TA Act. It is a written statement issued by the Commissioner regarding the interpretation or application of any tax type and is limited to a BGR, a binding private ruling (BPR), or a binding class ruling (BCR) under Chapter 7 of the TA Act. Section 41A, that dealt with Advance Tax Rulings on VAT matters was repealed with the implementation of the TA Act and these rulings are now also dealt with under Chapter 7 of the TA Act.\(^{170}\) This does not include a private non-binding opinion.

**Binding private ruling (BPR):** A BPR is an advance ruling regarding the application of a tax type in respect of a proposed transaction in response to an application by one or more applicant.

**Class:** Means –
- shareholders, members, beneficiaries or the like in respect of a company, association, pension fund, trust or the like; or
- a group of persons that may be unrelated but are similarly affected by the application of a tax Act to a proposed transaction and agree to be represented by an applicant.

**Non-binding private opinion:** This is a written statement issued by the Commissioner in response to an enquiry by a person to provide informal guidance on the tax treatment of a particular set of facts and circumstances or transaction, but which does not have any binding effect on the Commissioner.

Public Notice 748 dated 24 June 2016 (as per Government Gazette 40088);\(^{171}\) This is a list of issues under section 80(2)\(^ {172}\) of the TA Act, in terms of which, the Commissioner may reject certain ruling applications. Public Notice 748 is supplementary to the exclusions, refusals and rejections contained in section 80(1) of the TA Act.

**Proposed transaction:** Means a transaction that an applicant proposes to undertake, but has not agreed to undertake, other than by way of an agreement that is subject to a suspensive condition or is otherwise not binding.

**VAT class ruling:** Means a written statement issued by the Commissioner to a class of vendors or persons regarding the interpretation or application of the VAT Act.

**VAT ruling:** Means a written statement issued by the Commissioner to a person regarding the interpretation or application of the VAT Act. An application for a VAT ruling can be made in respect of an ongoing and proposed transaction.

### 15.3 Who may apply for a VAT Ruling?

Any “person” as defined in section 1(1), who is, or intends to be, a party to a proposed, current or a past transaction may apply for a ruling in connection with that transaction. This includes any public authority, local authority, company, body of persons (corporate or

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\(^{170}\) These rulings can only be issued by the ATR section of the SARS Legal and Policy Division.

\(^{171}\) This was previously known as the “no-rulings list.”

\(^{172}\) Public Notice 748 sets out the additional considerations under section 80(2) in respect of which an application for a ruling may be rejected.
unincorporated), trust fund, FDFP and the estate of any deceased or insolvent person. An applicant does not have to be a South African resident.

An application for a BPR may be made by one person who is a party to a proposed transaction or by two or more parties to a proposed transaction as co-applicants. In a case where there is more than one applicant, each applicant must designate one of the applicants as the lead applicant to represent the others.

A BGR is issued and signed by a senior SARS official and is not based on an application for a ruling by an applicant, but is issued when clarity is required regarding the application of the law on a matter of general public interest or relevant to a particular industry.

SARS may reject a ruling application if it concerns an issue contemplated in Public Notice 748, or it may otherwise be excluded as envisaged in section 80(1) of the TA Act. Some examples of these issues are as follows:

- SARS is requested to rule on the substance of a transaction and disregard the form.
- Transactions which in the opinion of the Commissioner could be subject to any specific or general anti-avoidance provisions in any of the acts administered by SARS.

15.4 Different types of rulings

15.4.1 Chapter 7 of the Tax Administration Act: Advance rulings

General – This Chapter deals with the provisions governing the issuing of advance rulings which are categorised as BGRs, BPRs, BCRs and non-binding private opinions.

Making application – All applications for advance rulings must be filed using the ATR service available via the SARS eFiling system which may be accessed on the SARS website or www.sarsefiling.co.za. Advance tax rulings can only be made in respect of proposed transactions.

Issuance of final ruling letter – BPRs may only be issued by the ATR section of the SARS Legal and Policy Division.

Publication of rulings – In terms of the TA Act, all BPRs must be published by the Commissioner for general information purposes. However, the Commissioner is not obliged to publish a ruling where it is essentially the same as a ruling that has already been published. The letter is published in a form that does not reveal the identity of the applicant or the other parties to the proposed transaction.

Effect – Under the TA Act, a BPR may have a “binding effect” upon the Commissioner, subject to certain requirements and limitations. A written statement can only be binding if it contains a statement identifying it as such in accordance with section 78(5)(a) of the TA Act.

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173 SARS will issue advance rulings and VAT rulings only to compliant taxpayers. This means that the tax affairs of applicants for all taxes administered by the Commissioner must be in order before SARS will accept an application and issue a VAT ruling or advance ruling.
Further details can be found under the Advance Tax Rulings page on the SARS website which contains various documents concerning ATR matters including, amongst others, the following:

- Comprehensive Guide to Advance Tax Rulings
- ATR Process – Step by step
- Example of a Binding Ruling Application
- Published Binding Rulings
- Public Notice 748

15.4.2 Section 41B read with Chapter 7 of the Tax Administration Act: Value-Added Tax rulings and Value-Added Tax class rulings

General – Section 41B of the VAT Act provides, in addition to advance rulings under the ATR legislation, a legislative framework for the Commissioner to continue issuing binding VAT class rulings and VAT rulings as defined in that section. For VAT class rulings and VAT rulings, the applicant is not required to pay a fee as required under ATR. The Minister may, however, issue regulations in terms of which certain ruling applications will only be considered under the ATR provisions. Public Notice 748, as well as the exclusions, refusals and rejections contained in section 80(1) of the TA Act also applies to VAT class rulings and VAT rulings.

Making application – Any application for a VAT class ruling or a VAT ruling must be submitted to SARS using the following addresses: By e-mail to VATRulings@sars.gov.za or facsimile on +27 86 540 9390. A ruling application submitted to any SARS branch office will not be accepted. Decisions under section 72 can only be issued by the Interpretation and Rulings Division located at SARS Head Office. The application must be accompanied by the VAT301 form. Once the application has been received, it will be screened in order to confirm that all the requirements are met before it will be considered by a senior SARS official. A non-compliant application will be rejected if the taxpayer is unwilling or unable to provide all of the necessary information. The time allocated per ruling depends on the complexity of the issue raised in the application.

In addition to the VAT301 form and the Power of Attorney Form (where applicable) the application must be accompanied by all the relevant information, such as174 –

- the applicant’s name, VAT number (if applicable), address, contact details (for example, phone, fax, e-mail etc), and if applicable, the contact details of the applicant’s representative;
- a complete description of all the transaction(s) concerned, and the impact on the applicant’s VAT liability (or on any connected person in relation to the applicant);
- a clear statement and proper description of the issue at hand, or the specific request which is to be ruled upon;
- the relevant statutory provisions and the applicant’s interpretation of those provisions; and
- a statement confirming that the issue in respect of which the ruling is sought, is not the subject of an audit, investigation, objection or appeals process, or a matter which

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174 This is not an exhaustive list.
is being considered by a Court, and in which the applicant (or any connected person in relation to the applicant) is involved.

Issuance of final ruling letter – Section 78(5) of the TA Act provides that a Senior SARS official must issue a VAT ruling. The authority to issue a ruling has been delegated to specific individuals employed within the Interpretation and Rulings Division. Any decision or communication from any other functional area within SARS is therefore not a binding ruling, but at most, a non-binding private opinion.

Effect – VAT class rulings and VAT rulings are binding where it is stated as such under section 41B of the VAT Act read with Chapter 7 of the TA Act. VAT class rulings or VAT rulings not containing a statement confirming its binding nature, will be regarded as a non-binding private opinion.

For information on the requirements in applying for a VAT class ruling or a VAT ruling, see the Quick Reference Guide on the VAT ruling application procedure, VAT News 32 (August 2008 issue) and Chapter 7 of the TA Act. Published BGRs are available on the SARS website.

15.4.3 Value-Added Tax ruling or a decision

An application for the Commissioner to make a decision should be distinguished from an application for a VAT Ruling. The main distinction is that a VAT Ruling relates to the interpretation of the VAT Act whereas a decision constitutes the exercising discretion by the Commissioner. Unlike VAT Rulings, certain decisions are subject to objection and appeal as set out in section 32 of the VAT Act and section 104 of the TA Act. While a decision is binding on both the Commissioner and the applicant concerned, a VAT ruling issued in respect of an application is only binding on the Commissioner and cannot become the subject of an objection or appeal, unless SARS raises an assessment.

The difference between a VAT Ruling and a decision is illustrated in Examples 46 and 47 below:

**Example 46 – Application for a VAT ruling**

**Facts:**
A vendor, supplying marketing services to a non-resident, wants to confirm whether VAT may be levied at the zero-rate under section 11(2)(l).

**Result:**
The question in this case is about the interpretation of the law with reference to a specific set of facts relating to the interpretation of section 11(2)(l) with regards to the marketing services. The vendor may therefore apply for a VAT Ruling.

**Example 47 – Application for a decision**

**Facts:**
A vendor, registered on the invoice basis, makes a written application to be registered on the payments basis under section 15(2) by completing and submitting the prescribed form (Form VAT117).

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175 See section 9 of the TA Act for more information.
**Result:**

The Commissioner is required to exercise his discretion in deciding whether or not the vendor may be registered on the payments basis in accordance with the discretionary power provided in section 15(2). The Commissioner will give effect to the decision by changing the accounting basis to the payments basis (should the vendor qualify to be registered on the payments basis) and notify the vendor accordingly. The application will therefore not constitute a request for a VAT Ruling.
Chapter 16
Tax Administration Act

16.1 Introduction
A brief summary of the TA Act is provided below, which expands upon certain administrative matters which have not necessarily been dealt with in any of the other chapters, but which are necessary to mention as they impact on the general administration of the VAT Act.

16.2 Interpretation
The following rules apply to the application of the TA Act:

- Firstly, the TA Act regulates the administration of all the tax Acts and a specific tax Act must then be read together with the TA Act.
- Secondly, if there is an administrative provision in a tax Act and the TA Act is silent in this regard, then the specific administrative provision in the tax Act must apply. If the tax Act is silent about an administrative process, or a right that a taxpayer has, or the power or the authority of SARS, then the provision in the TA Act must be used.
- Thirdly, if a tax Act uses a term that is defined in that tax Act, that meaning must be applied. This rule also applies when there is an inconsistency between a term that is used in a tax Act and the TA Act, however, this rule will not apply if the context in which the term is used in the TA Act indicates that the TA Act meaning must be applied.
- Fourthly, if there is any inconsistency between a tax Act and the TA Act, the tax Act will prevail.

See the Short Guide to the Tax Administration Act, 2011 for more information in this regard.

16.3 Practice generally prevailing
If SARS has a practice which is generally prevailing, a vendor has an expectation that SARS will follow that practice in similar circumstances for every vendor. The meaning of the term “practice generally prevailing” has been dealt with in numerous cases, sometimes with conflicting outcomes. For this reason, vendors were often unsure of the existence of a practice generally prevailing as a result of reliance on certain non-SARS publications. In order to give certainty to the meaning of this term, it is now defined in the TA Act.\(^\text{176}\)

The TA Act defines a practice set out in an official publication as a practice generally prevailing. Official publications are issued by either a senior SARS official who is specifically designated as such by the Commissioner or by the Commissioner him/herself and include –

- BGRs;
- Interpretation Notes;
- Practice Notes; or
- Public notices.

\(^\text{176}\) Section 5 of the TA Act.
Any practice contained in a publication and documents which do not reflect the application or interpretation of a tax Act that is binding on, and generally applied by the whole of SARS is not a practice generally prevailing and can therefore not be relied upon by vendors. Examples of documents which do not constitute official publications include, but are not limited to –

- this guide or any other guide issued on a specific matter;
- media releases, published articles; and
- operational practices, procedures.

The concept of “practice generally prevailing” is used in the TA Act in the context of both defining and limiting SARS’s power to issue an additional or reduced assessment and placing limitations upon vendors in claiming refunds. In essence, an assessment will always be viewed in accordance with the practice generally prevailing at the time of the assessment. This means that SARS cannot reassess (that is raising an additional or reduced assessment) if the practice generally prevailing is altered subsequent to the assessment. The practice generally prevailing at the time of assessment, applies.

The TA Act also deals with the situation in which a practice generally prevailing no longer applies. For example, a legislative amendment or judgment handed down on a matter may have a material effect on the extent to which SARS can justify the continuation of that practice. In response, SARS must decide whether the practice has become obsolete or unnecessary, or that it should be changed in favour of a different practice. However, should SARS appeal a judgment which materially changes a practice generally prevailing, that practice will remain valid and applicable until the final outcome of the appeal.

16.4 Registration

Chapter 3 of the TA Act regulates the registration of vendors. The management of vendor registration involves three basic functions: the creation of a registration for a vendor, updating vendor details and the deregistration of vendors from SARS’s records. To encourage compliance with registration obligations, the TA Act seeks to provide a clear and comprehensive description of registration requirements. SARS further seeks to make the procedural requirements for registration as easy as possible. As part of modernisation initiatives, SARS implemented the single registration process for all tax types which came into effect on 12 May 2014. A change to the address, banking account, or representative (after registration) must be communicated to SARS within 21 business days of the change. See Chapter 2 for more information in this regard.

SARS will also take measures to ensure completeness of vendor registrations, that is, to ensure that vendors who fail to register or provide adequate information are detected.

16.5 Record-keeping

The TA Act imposes a duty on a person to retain the records, books of account or documents needed to comply with a tax Act. Vendors are also required to keep additional specific records under section 55 of the VAT Act.

The duty to retain records does not only rest on vendors who are registered and who have filed a return, but is extended to include those who ought to, but have not filed a return, and

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177 Section 30 of the TA Act.
those who would have been obliged to file a return if not for an exemption or threshold. Failure or neglect to retain proper records as required under the TA Act is a criminal offence\(^\text{178}\) and may trigger administrative non-compliance penalties under Chapter 15 of the TA Act.

See Chapter 13 for more information on the electronic retention of records and to the Short Guide on the Tax Administration Act, 2011 for more information on record-keeping and the relevant periods applicable.

### 16.5.1 Unannounced inspections

SARS officials are empowered in terms of the TA Act to conduct an inspection at a vendor’s place of business without prior notice. The object of these unannounced inspections is to determine whether a vendor is registered for tax purposes, to ascertain if the vendor keeps records as required, or to determine the identity of the person occupying the premises. This type of inspection can only be conducted in instances where a SARS official has a reasonable belief that a trade or enterprise is carried on the premises to be inspected. These SARS officials are not allowed to enter any domestic premises or dwelling which is not used for purposes of carrying on a trade or enterprise.

Further, all SARS officials involved in the administration of a tax Act must be issued with an identity card which he or she must produce when required to do so by a member of the public. This card is used to, when requested, demonstrate the authority of a SARS official to perform functions or duties. This ensures that SARS officials are not impersonated and that the public is satisfied that they are dealing with a SARS official and know the identity of that official.

### 16.6 Verifications and audits

**Verifications**

The process of verification is a less intensive process than an audit although it entails the evaluation of the accuracy of the vendor’s records. Records that might be used to verify the details on a return include the supporting documents relating to the input tax deductions made or output tax declared, or any other records or documents which may be relevant in the circumstances (including information from third parties). SARS officials trained in VAT will conduct the verification. You will be notified of the request to submit supporting documents within a short period after submitting the actual return. The requested documents should be submitted to SARS in a manner specified in the request.

The supporting documents are usually requested to be uploaded via the eFiling channel, by post or by delivery at the nearest SARS office. You may select the format accessible to you to submit the documents from the aforementioned options. The scope of the verification is generally limited to a single VAT period and will probably be the latest period.

**What is an audit?**

An audit is generally a detailed check on the correctness of VAT returns submitted and payments made by you. It will normally involve an examination of multiple periods, and relevant materials may be obtained from third parties as well as from the vendor. A SARS official will contact you as and when an audit needs to be conducted and a notification of the intention to conduct an audit will be issued. An audit is conducted based on the risk profile of

\(^{178}\) Section 234(e) of the TA Act.
a vendor and the scope of the audit will be communicated in the first notification received from the auditor.

**What happens during the auditing process?**

The TA Act provides that a vendor must be kept informed of the progress of an audit at regular intervals. The Commissioner has issued a Public Notice 788\(^{179}\) prescribing when reports need to be issued. At the conclusion of the audit, a notice is required to be issued explaining any proposed material adjustments to be made and the vendor has the right to respond to the notice within 21 business days. The time periods may be extended by consent and SARS may deviate from the process if strict compliance may impede the progress or outcome of an audit.

**How are vendors selected for audits?**

Chapter 5 of the TA Act provides the basis upon which a person may be selected for an inspection or verification which can be any consideration relevant for the proper administration of a tax Act, including a random or risk assessment basis. This is not the basis for criminal investigations which are triggered by indications of an offence under the tax Acts. The TA Act also prescribes procedures that SARS has to follow both during and after an audit. For more detailed information, see the *Short Guide to the Tax Administration Act*, 2011.

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\(^{179}\) *Government Gazette* 35733 dated 1 October 2012.
Glossary

Association not for gain
An “association not for gain” is essentially a religious institution or other society, association or organisation (including an educational institution of a public character) which is not carried on for profit and is required to use any property or income solely in the furtherance of its aims and objects. An association not for gain could also qualify as a “welfare organisation” if it conducts certain activities. The VAT 414 – Guide for Associations not for Gain and Welfare Organisations deals specifically with associations not for gain and welfare organisations.

Commercial accommodation
There are three types of commercial accommodation, namely:

- Lodging or board and lodging together with domestic goods and services in any house, flat, apartment, room, hotel, motel, inn, guesthouse residential establishment, holiday accommodation unit, chalet, tent, caravan, campsite, houseboat or similar establishment. This must be supplied regularly and systematically, excluding a “dwelling” supplied for letting or hiring thereof [as this is an exempt supply under section 12(c)].

- Lodging or board and lodging in a home for the aged, children, physically or mentally handicapped persons.

- Lodging or board and lodging in a hospice.

Connected person
The term includes but is not limited to: family relatives, partnerships, trust beneficiaries, branches of the same legal entity, companies with substantially the same shareholders etc. This term describes and identifies the relationships between different persons. The term is important because if persons are connected in terms of the definition, it may be necessary to apply special time and value of supply rules where the supplier may be required to charge VAT on the OMV of the supply, rather than on the amount of consideration received.

Other examples include the following (amongst others):

- Natural persons who are related by blood or marriage.

- A company and any subsidiaries of that company.

- Any close corporation and its members.

- A natural person and a company where that natural person owns more than 10% of the shares or voting rights in that company.
**Consideration**

This is generally the total amount of money (incl. VAT) received for a supply. For barter transactions where the consideration is not in money, the consideration will be the OMV of goods or services (incl. VAT) received for making the taxable supply. Section 10 determines the value of supply or amount of the consideration for VAT purposes for different types of supplies.

Any act of forbearance whether voluntary or not for the inducement of a supply of goods or services will constitute consideration, but it excludes any donation made as an unconditional gift to an association not for gain. Also excluded is a “deposit” which is lodged to secure a future supply of goods and held in trust until the time of the supply. Since VAT is the difference between the selling price including the VAT and the value of the taxable supply, the following formulae can be derived:

\[
\text{VAT} = \text{consideration} - \text{value} \\
\text{or} \\
\text{Consideration} = \text{value} + \text{VAT}
\]

**Domestic goods and services**

This includes the following when they are supplied together with commercial accommodation:

- Cleaning and maintenance
- Electricity, gas, air conditioning or heating
- Use of a telephone, television set, radio or other similar article
- Furniture and other fittings
- Meals
- Laundry
- Nursing services
- Water

(The list is not exhaustive.)

When a person stays for longer than 28 days in any hotel, guesthouse, inn, boarding house, retirement home, or similar establishment, only 60% of an all-inclusive charge for accommodation and domestic goods or services will be subject to VAT. [See section 10(10) for more information].

However, should the charges for domestic goods and services not form part of the all-inclusive charge; these separately itemised charges will attract VAT at the standard rate on the full value.

**Donation**

This is where a gratuitous payment (donation) is voluntarily made to any association not for gain for the carrying on or the carrying out of the purposes of that association and in respect of which no identifiable direct valuable benefit arises or may arise in the form of a supply of goods or services to the person making that payment. The term also includes not only cash payments, but also the value of goods or services donated. This term is dealt with in more detail in the *VAT 414 – Guide for Associations not for Gain and Welfare Organisations*.
**Dwelling**
This is any building, premises, structure, or any other place or part thereof used predominantly as a place of residence or abode of any natural person (or which is intended for this purpose), including any fixtures and fittings belonging thereto and enjoyed therewith.

**Enterprise**
Any business activity in the broadest sense. It includes any activity carried on –
- continuously or regularly;
- by any person;
- in or partly in the RSA;
- in the course or furtherance of which goods or services are supplied for a consideration, that is, some form of payment;
- whether or not for profit to another person.

Special inclusions:
- Public authorities – certain government departments and provincial authorities
- Municipalities – municipalities, Joint Services Board (JSB) and Regional Services Council (RSC)
- Welfare organisations and FDFPs
- Share-block companies
- Non-residents supplying certain electronic services where at least two of the following circumstances apply: Services are supplied to a South African resident, payment originates from the RSA, or the recipient has an address (that is business, postal or residential) in the RSA

The following activities are not “enterprise” activities and will therefore not attract VAT:
- Services rendered by an employee to an employer for example, salary/wage/remuneration earners. This must however be distinguished from a private independent contractor who is not excluded
- Supplies by a branch or main business permanently located outside the RSA (must be separately identifiable and maintain its own system of accounting)
- Private or recreational pursuits or hobbies (unless carried on like a business)
- Private occasional transactions for example, occasional sale of domestic/household goods, personal effects or private motor vehicle
- Any exempt supplies (listed in section 12)
- The supply of commercial accommodation of a value of less than R120 000 per annum. (The threshold was R60 000 before 1 April 2016.)

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180 Paragraph (a) of commercial accommodation in section 1(1).
Entertainment  The term “entertainment” means the provision of any food, beverages, accommodation, entertainment, amusement, recreation or hospitality of any kind by a vendor whether directly or indirectly to anyone in connection with an enterprise carried on by that person. As a general rule expenses relating to entertainment may not be deducted as input tax. There are, however, some exceptions to the rule.

Examples of entertainment include the following:

- Staff refreshments such as tea, coffee and other beverages and snacks and other ingredients purchased in order to provide meals to staff, clients and business associates
- Catering services acquired for staff canteens and dining rooms including own equipment, furniture and utensils used in kitchens, canteens and staff dining rooms
- Christmas lunches and parties, including the hire of venues
- Golf days for customers and clients
- Beverages, meals and other hospitality and entertainment supplied to customers and clients at product launches and other promotional events
- Entertainment of customers and clients in restaurants, theatres and night clubs
- Capital goods such as hospitality boxes, holiday houses, yachts and private aircraft used for entertainment

(The list is not exhaustive)

Exempt supply

An exempt supply is a supply on which no VAT may be charged (even if the supplier is registered for VAT). Persons making only exempt supplies may not register for VAT and may not recover input tax on purchases to make exempt supplies.

Section 12 contains a list of exempt supplies.

Exempt supplies include –

- certain “financial services” as defined;
- supplies by any "association not for gain" of any donated goods or services or any other goods made or manufactured by such association if at least 80% of the value of the materials used in making or manufacturing such other goods consists of donated goods;
- rental of accommodation in any "dwelling" including employee housing;
- certain educational services;
- services of employee organisations for example, trade unions;
- certain services to members of a sectional title, share block or old age scheme funded out of levies. (Not applicable to timeshare schemes);
- public road and railway transport of fare-paying passengers and their luggage; and
- childcare services in a crèche or after-school care centre.
Goods

The term "goods" includes –

- corporeal (tangible) movable things, goods in the ordinary sense (including any real right in those things);
- fixed property, land and buildings (including any real right in the property for example, servitudes, mineral rights, notarial leases etc);
- sectional title units (including timeshare);
- shares in a share block company;
- postage stamps;
- electricity; and
- second-hand goods.

The term “goods” excludes –

- money that is, notes, coins, cheques, bills of exchange etc (except when sold as a collector’s item);
- value cards, revenue stamps etc which are used to pay taxes (except when sold as a collector’s item); and
- any right under a mortgage bond.

Instalment Credit Agreement (ICA)

There are two types of ICAs, namely, an instalment sale agreement and an instalment lease agreement. These agreements are characterised by a suspensive condition as to the passing of ownership of the goods or services supplied. The agreement will normally provide for the payment of the purchase price including finance charges at a fixed or determinable charge and the recipient accepts the risks attached to those goods insofar as loss or damage is concerned. In the case of an instalment lease agreement, the term of the agreement must be at least 12 months.

Input tax

This includes, amongst others, the tax paid by the recipient to the supplier of goods or services, the VAT paid on the importation of goods and includes notional input tax on second-hand goods. Input tax may only be deducted by the recipient vendor if the goods or services are acquired for making taxable supplies and if the vendor is in possession of the relevant documentary proof under section 16(2)(a) to (e). Under section 16(2)(g) a vendor may in certain circumstances deduct input tax based on alternative documentary evidence acceptable to the Commissioner.

An apportionment of input tax must be made if goods or services are acquired only partly for making taxable supplies.

In the case of an importation, where the bill of entry or other documentation prescribed by the Customs and Excise Act reflect the vendor as the importer, the vendor must be in possession of such document together with the receipt for the payment of the VAT in relation to the importation of the goods and the EDI Customs Status 1 Release Message. In terms of the amendment to section 54(3)(b) where the bill of entry or other documentation prescribed by the Customs Act reflect the agent as the importer, that agent must issue a statement to the principal to satisfy the requirement of section 16(2)(dA). The vendor must be in possession of this statement when deducting input tax under section 16(3)(a)(iii) or(b)(ii).
In the case of second-hand goods acquired by the vendor, the vendor must retain a proper record of the details of the transaction on form VAT 264. Should the second-hand goods acquired constitute fixed property, the transfer of which requires registration in a Deeds Registry, input tax may only be deducted once the property has been registered in the name of the vendor claiming a deduction and is limited to the extent that the consideration for the property has been paid.

As a general rule, input tax may not be deducted on supplies of “entertainment", motor cars and club subscriptions. Input tax may also not be deducted where goods or services are acquired for the purpose of making exempt supplies, for private use or for other non-taxable activities.

Motor car

“Motor car” is a defined term which includes vehicles which have three or more wheels, are normally used on public roads and which are constructed or converted wholly or mainly for carrying passengers. As a general rule input tax may not be deducted on the acquisition of a motor car, irrespective of the mode of acquisition or whether or not it is used for taxable supplies. Examples of passenger vehicles on which input tax cannot be deducted include ordinary motor cars, SUVs, double-cab bakkies (LDVs), microbuses etc which are capable of carrying passengers.

The following vehicles do not qualify as a “motor car” as defined:

- Vehicles capable of accommodating more than 16 persons (for example, a bus)
- Specialised vehicles such as hysters, graders, tractors, mobile cranes, earthmoving vehicles etc (seats only 1 person)
- Ambulances and caravans
- Vehicles with an unladen mass of 3500 kg or more
- Single cab bakkies (LDVs) / Trucks/ lorries/delivery vehicles
- Hearses and game viewing vehicles

Official publication

This means a BGR, interpretation note, practice note or public notice issued by a senior SARS official or the Commissioner. This is to distinguish SARS publications that are binding on SARS from those that are intended to be issued as guides or for information purposes only. For example, the guides which SARS issues from time-to-time do not fall within the meaning of “official publication”. This is relevant for purposes of determining what constitutes a “practice generally prevailing”.

Output tax

The tax (VAT) charged by a vendor on a taxable supply of goods or services.
Person

This term refers to the entity which is liable for VAT registration and includes the following:

- Sole proprietor, that is, a natural person
- Company/close corporation
- Partnership/joint venture
- Deceased/insolvent estate
- Trusts
- Incorporated body of persons for example, an entity established under its own enabling Act of Parliament
- Unincorporated body of persons for example, a club, society or association with its own constitution
- FDFP
- Municipalities/public authorities

Public notice

This means a notice issued by the Commissioner and published in the Government Gazette. The TA Act includes the regulations and public notices issued thereunder, which will have the status of subordinate legislation.

Relevant material

The information gathering powers of SARS may only be used to obtain relevant material. Relevant material is information, documents, or things that are foreseeably relevant for tax risk assessment, assessing and collecting tax, or for determining compliance with a tax obligation.

SARS official

SARS official is a defined term in the TA Act and means –

- the Commissioner;
- an employee of SARS; or
- a person contracted by SARS for purposes of the administration of a tax Act and who carries out the provisions of a tax Act under the control, direction or supervision of the Commissioner.

Second-hand goods

Second-hand goods are goods (including fixed property) that have been previously owned and used. The term excludes certain things for example, animals, gold, gold coins, goods containing gold and certain “old order” mining rights.
Services
The term "services" is very broad and includes –
• the granting, assignment, cession, surrender of any right;
• the making available of any facility or advantage; and
• certain acts which are deemed to be services under section 8.

The term excludes –
• a supply of “goods”;
• money; and
• any stamp, form or card which falls into the definition of “goods”.

Examples:
• Commercial services – electricians, plumbers, builders
• Professional services – doctors, accountants, lawyers
• Advertising agencies
• Intellectual property rights – patents, trademarks, copy rights, know-how
• Restraint of trade
• Cover under an insurance contract

Supply
This definition is very wide and includes all forms of supply (including the expropriation of fixed property), irrespective of where the supply is effected, and any derivative of supply is construed accordingly.

Tax invoice
This is a special document which is required to be held by a vendor to deduct input tax. The term is dealt with in section 20 which prescribes that where the consideration is R5 000 or more, or is a zero-rated supply a full tax invoice must be issued with the following information reflected thereon:
• The words “tax invoice”, “VAT invoice” or “invoice”
• Name, address and VAT registration number of the supplier
• Name, address and VAT registration number of the recipient
• Serial number and date of issue
• Full and proper description of goods and/or services supplied
• Quantity or volume of goods or services supplied
• Price and VAT

Where the amount (including VAT) is less than R5 000 an abridged tax invoice may be issued which has the same requirements as above, except that the name, address and VAT registration number of the recipient and the quantity or volume do not need to be specified.

In certain instances a tax invoice is not required to be issued and there are some special rules which apply in some cases. For example, the requirements for tax invoices in respect of electronic services supplied by non-residents are prescribed by regulation and contain less detail than normal tax invoices.
**Tax period**  There are five different tax periods as follows:

- **Category A** – two-monthly (ending at the end of every odd month). For example, Jan, Mar, May, July etc
- **Category B** – two-monthly (ending at the end of every even month). For example, February, April, June etc
- **Category C** – monthly (taxable supplies greater than R30 million in any consecutive period of 12 months)
- **Category D** – six-monthly (certain farmers and micro-businesses – taxable supplies less than R1,5 million in any consecutive period of 12 months)
- **Category E** – annually (only in exceptional circumstances for connected persons with only one transaction per consecutive period of 12 months)

**Taxable supply**  This is a supply (including a zero-rated supply) which is chargeable with tax under the VAT Act. A taxable supply does not include any exempt supply listed in section 12, even if supplied by a registered vendor.

There are two types of taxable supplies, namely:

- Those which attract the zero-rate (listed in section 11).
- Those on which the standard rate of 14% must be charged.

**Vendor**  This includes any person who is registered or is required to be registered for VAT. However, where the Commissioner has determined the date from which a person is a vendor, a person shall be a vendor from that date.
Contact details

The SARS website contains contact details of all SARS branch offices and border posts.

Contact details appearing on the website under “Contact Us” (other than branch offices and border posts) are reproduced below for your convenience.

SARS Head Office

<table>
<thead>
<tr>
<th>Physical Address</th>
<th>Postal Address</th>
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</thead>
<tbody>
<tr>
<td>South African Revenue Service Lehae La SARS 299 Bronkhorst Street Nieuw Muckleneuk 0181 Pretoria</td>
<td>Private Bag X923 Pretoria 0001 South Africa</td>
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<table>
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<tr>
<th>SARS website</th>
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<td><a href="http://www.sars.gov.za">www.sars.gov.za</a></td>
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<thead>
<tr>
<th>SARS Fraud and Anti-Corruption hotline</th>
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<tr>
<td>0800 00 28 70</td>
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Complaints Management Office

<table>
<thead>
<tr>
<th>Telephone</th>
<th>Website (via eFiling)</th>
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<tr>
<td>0860 12 12 16</td>
<td><a href="http://www.sars.gov.za">www.sars.gov.za</a></td>
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<tr>
<th>Contact Centre</th>
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<td>0800 00 7277</td>
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<th>eFiling Website</th>
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<td><a href="http://www.efiling.gov.za">www.efiling.gov.za</a></td>
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</table>
SARS Contact Centres

- You may contact SARS by phone, e-mail, fax or visiting a SARS Branch
- Call our SARS Contact Centre on 0800 00 7277
- International Callers may contact our Contact Centre on +27 11 602 2093
- E-mail or fax one of our dedicated four contact centres:

<table>
<thead>
<tr>
<th>Area</th>
<th>Telephone</th>
<th>Fax</th>
<th>E-mail</th>
</tr>
</thead>
<tbody>
<tr>
<td>Northern South Africa</td>
<td>0800 00 7277</td>
<td>012 6706880</td>
<td><a href="mailto:Contact.north@sars.gov.za">Contact.north@sars.gov.za</a></td>
</tr>
<tr>
<td>Vendors residing in Gauteng north (including Centurion and Pretoria), North West, Mpumalanga and Limpopo.</td>
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</tr>
<tr>
<td>Central South Africa</td>
<td>0800 00 7277</td>
<td>010 2085005</td>
<td><a href="mailto:Contact.central@sars.gov.za">Contact.central@sars.gov.za</a></td>
</tr>
<tr>
<td>Vendors residing in Gauteng south (including Midrand, the Greater Johannesburg area, Kempton Park, Boksburg, Vereeniging and Springs), the Free State and Northern Cape.</td>
<td></td>
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</tr>
<tr>
<td>Eastern South Africa</td>
<td>0800 00 7277</td>
<td>031 3286018</td>
<td><a href="mailto:Contact.east@sars.gov.za">Contact.east@sars.gov.za</a></td>
</tr>
<tr>
<td>Vendors residing in KZN and northern parts of the Eastern Cape (up to and including East London).</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Southern South Africa</td>
<td>0800 00 7277</td>
<td>021 4138905</td>
<td><a href="mailto:Contact.south@sars.gov.za">Contact.south@sars.gov.za</a></td>
</tr>
<tr>
<td>Vendors residing in the Eastern Cape, south of East London and the Western Cape.</td>
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Practitioners Unit

- Telephone / Contact Centre: 0800 00 7277
- E-mail: pcc.pavilion@sars.gov.za
- Business hours: Weekdays 8:00 – 16:00 (except Wednesdays), Wednesdays 9:00 – 16:00
- Physical Address: Pavilion, 217 Bronkhorst Street, Nieuw Muckleneuk, Pretoria

This facility is for Tax Practitioners already registered with SARS (Pretoria area only). Appointments can be made online by visiting: www.sars.gov.za, then go to the Tax Practitioners’ web page.

VAT Rulings

Should there be any aspects relating to VAT on which a specific VAT ruling is required, you may submit a ruling application on a VAT301 to SARS by facsimile or e-mail. All applications must comply with section 79 of the TA Act [excluding section 79(4)(f), (k) and (6)].

- Facsimile: +27 86 540 9390
- E-mail: VATRulings@sars.gov.za