



## Client types who can register/license electronically under Release 1

	Client Type		Client Type		Client Type		Client Type
1	Transit Shed Operator	12	Own Goods Carrier: Air Cargo	23	Exporter for SADC (local)	34	Exporter for GSP - Norway (local)
2	De-grouping Depot Operator	13	Own Goods Carrier: Rail Cargo	24	Exporter for SADC-EPA (local)	35	Exporter for GSP - Russia (local)
3	Container Depot	14	Own Goods Carrier: Road Cargo	25	Exporter for - SACU/EFTA (local)	36	Exporter for GSP - Turkey (local)
4	Air Cargo Carrier (local)	15	Own Goods Carrier: Sea Cargo	26	Exporter - SADC (non-local)	37	Exporter GSP - AGOA (non-local)
5	Air Cargo Carrier (non-local)	16	Sea Carrier (local)	27	Exporter - SADC EPA (non-local)	38	Exporter GSP - Norway (non-local)
6	Rail Cargo Carrier (local)	17	Sea Carrier (non-local)	28	Exporter for - SACU/EFTA (non-local)	39	Exporter GSP - Russia (non-local)
7	Rail Cargo Carrier (non-local)	18	Clearing Agent	29	Approved Exporter - SADC EPA (local)	40	Exporter GSP - Turkey (non-local)
8	Remover of goods in Bond by road (Local)	19	Importer (local)	30	Approved Exporter - SACU/EFTA (local)	41	Registered agent: Importers (non-local)
9	Remover of goods in Bond by road (non-local)	20	Importer (non-local)	31	Approved Exporter - SADC EPA (Non-local)	42	Registered agent: Exporters (non-local)
10	Road Cargo Carrier (local)	21	Exporter (local)	32	Approved Exporter - SACU/EFTA (non-local)	43	Registered agent: Carriers (non-local)
11	Road Cargo Carrier (non-local)	22	Exporter (non-local)	33	Exporter for GSP - AGOA (local)	44	Exporter for - SACU/MERCOSUR (local)
						45	Exporter for - SACU/MERCOSUR (non-Local)

Regular updates, guides and frequently asked questions will be available on the following website after the roadshows: [www.sars.gov.za](http://www.sars.gov.za) > Customs and Excise > New Customs Legislation Update > RLA

### DISCLAIMER

The information contained in this leaflet is intended as guidance only and is not considered to be a legal reference, nor is it a binding ruling. The information does not take the place of legislation and readers who are in doubt regarding any aspect of the information displayed in the leaflet should refer to the relevant legislation, or seek a formal opinion from a suitably qualified individual.



## SARS eFiling for quick and easy Customs registrations

Go to [www.sars.gov.za](http://www.sars.gov.za) > Customs and Excise > New Customs Legislation Update > RLA for more info



## Customs Registration, Licensing and Accreditation

### Introduction

One of the projects which has fallen under the South African Revenue Service's New Customs Acts Programme (NCAP) is Registration, Licensing and Accreditation (RLA). NCAP is a long-running project and it is expected that the new Customs Control Act (CCA) will only be operationalised in about 2025. In the meantime, a decision was made to bring forward the implementation of certain business processes and systems capabilities, initially targeted for the new Acts, which will now be introduced under the provisions of the 1964 Customs & Excise Act.

In the first phase of RLA, certain client types (predominantly Importers and Exporters) will be able to submit NEW applications for registration via eFiling. The impacted client types will also be able to have applications captured by Customs staff at their preferred Customs Branch. This will be implemented on eFiling and at Customs branches from 20 April 2020.

The remaining client types will continue to follow the current "as-is" registration process. This includes Excise clients. Re-registration of the existing Customs base is expected to commence closer to the date when the CCA is expected to go live.



South African Revenue Service



## Key details

- The first release of the new Registration, Licensing and Accreditation process will see the introduction of electronic platforms (including eFiling) for the submission of registration/licensing/reporting applications, for selected types of Customs clients – see list below
- It will focus on new registrations and licensing of identified client types only and not on the re-registration of existing clients
- New clients wanting to use eFiling will only be required to go into branches once to register as a legal entity and thereafter can manage their Customs portfolio via eFiling
- The focus in Release 1 is on client types who do not require physical inspections for registration/licensing purposes. Other client types will therefore only be impacted during a later release
- The identified client types will only be able to use eFiling for new registrations and licensing if they have already registered with SARS as a Legal Entity
- A non-local person can have his representative submit his application to SARS based on a Letter of Authority (LoA) or he can do it via eFiling, provided he is already registered with SARS
- For applicants not part of the Release 1 client types, applications will be managed as per the current process ie. DA 185 / DA 8 will be managed via the Customs branch
- During Release 1, a parallel process will run in Customs branches – new applications of the non-impacted client types will be captured as per the current process while new applications of the identified client types will be captured on the new RLA system
- Customs client codes will be synchronised between the old and new systems and existing clients will retain their existing codes.

## Benefits

The new Registration, Licensing and Accreditation (RLA) capability will offer the following benefits to Customs clients:

- The use of eFiling to apply for registration, licensing or reporting. This allows clients to submit their applications in a secure online environment from the comfort and convenience of their home or office.
- eFiling users can avoid queuing at Customs branches and lengthy delays with the manual application process.
- Those who eFile have a full history of all submissions and electronic correspondence at the click of a button. They can also make changes to their profile when needed.
- Clients will be informed electronically which supporting documents are required and can upload these on eFiling.
- Clients can save a draft application and return to it later if they do not have the necessary information.
- Clients will receive sms or email notifications after finalisation.
- After a client has submitted their first application on eFiling, they will not have to complete the same personal information every time they submit a new application as the information will already be pre-populated.
- Submission via eFiling results in fewer errors which creates a quicker processing cycle for applications.
- Clients will be able to manage relationships with other clients who are already registered on RLA, ensuring control over the end-to-end supply chain. No-one will be able to use their profile without their permission.